CALOOCAN CITY
COMPREHENSIVE
DEVELOPMENT
PLAN
2017 - 2019
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I. OVERALL DEVELOPMENT VISION - MISSION

VISION

The historic City of Caloocan, the center of progressive and sustainable economy with resilient, self-reliant and dynamic people, living in a safe and ecologically balanced environment under a government that gives the highest value to the needs of its citizenry.

MISSION

Caloocan City is centered on developing an investment-friendly environment that will create jobs for its constituents, a vibrant public and private partnership that ensures and sustains efficient, timely and responsive delivery of services, such as health, education and infrastructure that will result in an orderly community and healthy environment, through an uncompromising “PEOPLE FIRST POLICY (Tao Ang Una)”

LOCAL DEVELOPMENT ISSUES AND CHALLENGES

Rate of population growth in Caloocan City is increasing for the last ten years, much faster than its economic resources. The effect of this uncontrolled growth of people results to high incidence of dire poverty, increasing unemployment, flooding problems, waste management problems and traffic congestion. Moreover, the extent of urban basic services, namely housing, school facilities and health services cannot cover the requirements of the rapidly growing sectors of the population.

POVERTY AND UNEMPLOYMENT

Based on the 2012 National Statistical Coordination Board (NSCB) data, poverty incidence in Caloocan-Malabon-Navotas-Valenzuela (CAMANAVA) Region was registered at 2.8 percent. This was slightly higher than the average of NCR’s 2.6 percent. The poverty threshold for a family of five living in NCR should be earning a monthly income of PhP8,476.66 to be able to sustain its minimum basic food and non-food needs. Compared to the previous years 2006 and 2009, the 2012 poverty incidence of Caloocan in particular or CAMANAVA as a region had shown improvement.

Also to be considered are the Informal Settler Families (ISF) needs to assistance in livelihood and employment opportunities in order to enhance their earning potential. Based on 2013 data, there are 54,953 families or 17.19 percent considered as ISF, of which 78.57 percent are located in North Caloocan and 21.43 percent in South Caloocan. The city provides the proper venue, like manpower training center to hold increasing demand for alternative livelihood and skills programs seminars in lieu of formal education.

With the strong assistance of the City Government to the poor families, the city aims to establish a trading center/ bagsakan center with low-priced commodities that would ensure the sufficiency in food supply and stability in the prices of goods.

<table>
<thead>
<tr>
<th>Year</th>
<th>Annual per Capita Poverty Threshold* (in pesos)</th>
<th>Annual income Poverty Threshold (Family of 5 - in pesos)</th>
<th>Poverty Incidence Among Families</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Annual</td>
<td>Monthly</td>
</tr>
<tr>
<td>2006</td>
<td>15,699.00</td>
<td>78,495.00</td>
<td>6,541.25</td>
</tr>
<tr>
<td>2009</td>
<td>19,227.00</td>
<td>96,135.00</td>
<td>8,011.25</td>
</tr>
<tr>
<td>2012</td>
<td>20,344.00</td>
<td>101,720.00</td>
<td>8,476.66</td>
</tr>
</tbody>
</table>


**OBSERVATION**
- There are 8,740 families with income below poverty threshold
- Families with income below food threshold
- Informal Settler Families (ISF) comprises of 54,953 or 17.19 percent of the total families in the city

**EXPLANATION**
- CAMANAVA poverty incidence of 2.8 percent is higher than NCR average of 2.6 percent

**IMPLICATION**
- Families cannot sustain their minimum basic food and non-food needs
- Families cannot meet the minimum basic food needs to satisfy the nutritional requirements
- Hinders development of lands occupied by ISF into more productive uses

Source: NSCB/ PSA
DRAINAGE PROBLEMS AND FLOODING

Flooding due to monsoon rains and typhoon is anticipated to intensify due to climate change. Recurrent problems of flood and destruction of properties due to typhoons is expected to aggravate this coming rainy season.

In Caloocan City, the cause of severe flood problems mostly due to overflow, excessive rainfall and inadequate channel capacity. In some areas of the City within higher elevation, accidents from flooding are cause by erosion and landslides. All of the areas where cases of severe flood problems gave rise to the loss of property and some lives (on isolated cases) as well.

In a study conducted under the Greater Metro Manila Area Risk Assessment Project (GMMA RAP) and estimated 51.76 hectares or some 15 barangays in South Caloocan is susceptible to high and very high flooding while in the North Caloocan 18 barangays will suffer high flooding and 18 will experience very high flooding with a total estimated area of 167.8 hectares. Generally, flat and low elevations of some portions are also prone to tidal floods particularly in portions of Dagat-Dagatan Development Project. Among areas classified as flood disaster prone areas are Maypajo (Isla San Juan) - Marulas Area, Portions of Dagat-Dagatan Area, La Loma Cemetery Wall, Libis Baesa Area, Malaria-Barracks, and some subdivisions in North Caloocan City.

Another significant cause of flooding in Caloocan City is land development consequences. Rapid development of urban settlements generally, in North Caloocan City, causes the replacement of vegetated and forested areas with (concrete and other non-permeable) pavements. To the same extent, the notable aftermath of urban development in the whole City, is the loss or reduction of natural waterways due to reclamation blockage and the conversion of some natural streams into underground drainage (op. Cited).

II.

<table>
<thead>
<tr>
<th>OBSERVATION</th>
<th>EXPLANATION</th>
<th>IMPLICATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Frequent flooding at low-lying areas due to inadequate capacity of drainage system at coastal flood plains (DDDP) and roadways, missing waterways and concrete covering of creeks and rivers.</td>
<td>• The volume of water flow on rivers and drainage system exceeds its full capacity</td>
<td>• Flooding caused by constriction of drainage channels</td>
</tr>
</tbody>
</table>

WASTE MANAGEMENT

Based on studies and records, the average waste-generation rate per day in Caloocan City is 0.50 kilograms per person and the average city waste generation rate varies from 745 tons per day. The density of these wastes is estimated at 330 kilograms per cubic meter, while their composition are 66 percent biodegradable (yard waste, food waste, woof, etc.) and 34 percent non-biodegradable (metal, glass, plastic, etc.). The continuous increase of volume of garbage generated corresponds to the additional cost for collection and handling. Furthermore, uncollected waste materials continuously contribute to worsening of flooding and outbreak of diseases.

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8 Proceedings from the First Consultative Meeting, Metro Manila Flood Control Program, MMDA Building, August 17, 1999
**OBSERVATION**

- Obstruction of illegal structures and massive volume of dumped solid wastes at existing natural surface drainage system

**EXPLANATION**

- The number of families and households living at riverbanks or along creeks rises for the past 20 years. The estimated total garbage dumped in rivers and creeks could reach up to 17.33 tons per day or equivalent to 31/2 15-cm dump truck per day. Annually, the total volume of garbage could run up to 19,168 cm or 6,325 tons that is equivalent to 1,278 dump trucks. The largest concentration of dumped garbage at 7.2 tons or 21.8 cm per day is in Estero de Maypajo, where density of informal settlers is highest per kilometer length of river

**IMPLICATION**

- Compound flooding due siltation caused by dumping of solid wastes on creeks and rivers
- Reduce capacity of natural surface drainage due to heavy volume of dumped solid wastes

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**TRAFFIC CONGESTION**

About 12 major roads in South Caloocan suffer from traffic congestion daily, especially during peak hours. Vehicle volume increase is remarkably seen within the whole stretch of EDSA, C-3 Road, A. Mabini St., Gen. San Miguel, McArthur Highway, Rizal Avenue Ext. and Samson Road. EDSA bears the highest annual average daily traffic count at 106,378.

In North Caloocan, 7 major roads also sustain serious traffic congestion daily, especially during peak hours with Congressional Road having the most number of vehicles at 25,148 followed by the Novaliches-San Jose Road at 22,492.

Among the number of causes of traffic congestion are narrow right of ways and sidewalks, inefficient bus or jeepney terminal facilities, street and market vendor, poor pavement, inadequate Traffic Management System (TMS), and inadequate road geometry.

**ANNUAL AVERAGE DAILY TRAFFIC**

<table>
<thead>
<tr>
<th>ROAD NAME</th>
<th>MOTOR TRICYLE</th>
<th>PASSENGER CAR</th>
<th>PASSENGER UTILITY</th>
<th>GOODS UTILITY</th>
<th>SMALL BUS</th>
<th>LARGE BUS</th>
<th>RIGID TRUCK 2 AXLES</th>
<th>RIGID TRUCK 3+ AXLES</th>
<th>TRUCK SEMI-TRAILER 3+4 AXLES</th>
<th>TRUCK SEMI-TRAILER 5 AXLES</th>
<th>TRUCK TRAILER S 4 AXLES</th>
<th>TRUCK TRAILER 5+AXLES</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Congressional Road</td>
<td>14,553</td>
<td>8,261</td>
<td>1,016</td>
<td>777</td>
<td>-</td>
<td>5</td>
<td>485</td>
<td>48</td>
<td>3</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>25,148</td>
</tr>
<tr>
<td>Novaliches-San Jose Road</td>
<td>169</td>
<td>10,555</td>
<td>6,261</td>
<td>1,071</td>
<td>16</td>
<td>2,497</td>
<td>742</td>
<td>720</td>
<td>94</td>
<td>155</td>
<td>25</td>
<td>187</td>
<td>22,492</td>
</tr>
<tr>
<td>Deparo - Camarin Road</td>
<td>1,544</td>
<td>4,547</td>
<td>6,744</td>
<td>636</td>
<td>1</td>
<td>1</td>
<td>592</td>
<td>121</td>
<td>6</td>
<td>1</td>
<td>6</td>
<td>1</td>
<td>14,200</td>
</tr>
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</table>
## COMPREHENSIVE DEVELOPMENT PLAN

<table>
<thead>
<tr>
<th>Road Name</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
<th>2024</th>
<th>2025</th>
<th>2026</th>
<th>2027</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deparo-Bagumbong Road</td>
<td>2,991</td>
<td>4,087</td>
<td>2,357</td>
<td>536</td>
<td>-</td>
<td>1</td>
<td>578</td>
<td>118</td>
<td>17</td>
<td>1</td>
<td>9</td>
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<tr>
<td>Kaybiga Road</td>
<td>427</td>
<td>2,161</td>
<td>2,868</td>
<td>893</td>
<td>80</td>
<td>366</td>
<td>650</td>
<td>720</td>
<td>217</td>
<td>114</td>
<td>24</td>
</tr>
<tr>
<td>Central Luzon Leprosarium Road</td>
<td>4,921</td>
<td>946</td>
<td>713</td>
<td>238</td>
<td>-</td>
<td>1</td>
<td>311</td>
<td>55</td>
<td>4</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Malaria Field Control</td>
<td>643</td>
<td>250</td>
<td>73</td>
<td>62</td>
<td>-</td>
<td>-</td>
<td>49</td>
<td>11</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>TOTAL</td>
<td>25,248</td>
<td>30,807</td>
<td>20,032</td>
<td>4,213</td>
<td>97</td>
<td>2,871</td>
<td>3,407</td>
<td>1,793</td>
<td>341</td>
<td>271</td>
<td>65</td>
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<tr>
<td>Epifanio Delos Santos Ave.</td>
<td>1,308</td>
<td>61,422</td>
<td>21,595</td>
<td>8,531</td>
<td>96</td>
<td>6,021</td>
<td>3,766</td>
<td>2,097</td>
<td>649</td>
<td>332</td>
<td>156</td>
</tr>
<tr>
<td>McArthur Highway</td>
<td>260</td>
<td>25,545</td>
<td>14,918</td>
<td>893</td>
<td>80</td>
<td>366</td>
<td>650</td>
<td>720</td>
<td>217</td>
<td>114</td>
<td>24</td>
</tr>
<tr>
<td>C-3 Road</td>
<td>8,295</td>
<td>15,222</td>
<td>9,635</td>
<td>4,136</td>
<td>-</td>
<td>758</td>
<td>2,825</td>
<td>3,529</td>
<td>2,332</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Rizal Avenue Ext.</td>
<td>1,260</td>
<td>25,376</td>
<td>14,918</td>
<td>893</td>
<td>80</td>
<td>366</td>
<td>650</td>
<td>720</td>
<td>217</td>
<td>114</td>
<td>24</td>
</tr>
<tr>
<td>Samson Road</td>
<td>2,025</td>
<td>14,390</td>
<td>2,005</td>
<td>3</td>
<td>526</td>
<td>553</td>
<td>283</td>
<td>47</td>
<td>23</td>
<td>3</td>
<td>27</td>
</tr>
<tr>
<td>Gen. San Miguel St.</td>
<td>696</td>
<td>8,530</td>
<td>10,082</td>
<td>1,444</td>
<td>-</td>
<td>953</td>
<td>553</td>
<td>372</td>
<td>131</td>
<td>90</td>
<td>48</td>
</tr>
<tr>
<td>A. Mabini St.</td>
<td>5,700</td>
<td>6,163</td>
<td>10,116</td>
<td>619</td>
<td>-</td>
<td>-</td>
<td>305</td>
<td>16</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>10th Avenue West</td>
<td>10,029</td>
<td>6,548</td>
<td>4,671</td>
<td>671</td>
<td>-</td>
<td>-</td>
<td>275</td>
<td>16</td>
<td>2</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>10th Avenue East</td>
<td>4,361</td>
<td>6,964</td>
<td>4,278</td>
<td>856</td>
<td>2</td>
<td>14</td>
<td>391</td>
<td>44</td>
<td>7</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>7th Avenue West</td>
<td>3,447</td>
<td>1,829</td>
<td>37</td>
<td>749</td>
<td>-</td>
<td>5</td>
<td>701</td>
<td>1,147</td>
<td>1,486</td>
<td>788</td>
<td>-</td>
</tr>
<tr>
<td>B. Serrano St.</td>
<td>578</td>
<td>3,600</td>
<td>30</td>
<td>1,072</td>
<td>19</td>
<td>812</td>
<td>669</td>
<td>1,105</td>
<td>672</td>
<td>659</td>
<td>-</td>
</tr>
<tr>
<td>7th Avenue East</td>
<td>3,196</td>
<td>1,193</td>
<td>21</td>
<td>589</td>
<td>-</td>
<td>32</td>
<td>447</td>
<td>976</td>
<td>650</td>
<td>626</td>
<td>-</td>
</tr>
<tr>
<td>West Service Road (NLEX)</td>
<td>2,551</td>
<td>2,082</td>
<td>180</td>
<td>534</td>
<td>-</td>
<td>-</td>
<td>272</td>
<td>58</td>
<td>13</td>
<td>24</td>
<td>-</td>
</tr>
<tr>
<td>East Service Road (NLEX)</td>
<td>2,370</td>
<td>1,966</td>
<td>71</td>
<td>98</td>
<td>3</td>
<td>-</td>
<td>92</td>
<td>4</td>
<td>4</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>TOTAL</td>
<td>46,076</td>
<td>180,830</td>
<td>101,283</td>
<td>30,029</td>
<td>191</td>
<td>13,440</td>
<td>14,472</td>
<td>12,342</td>
<td>6,679</td>
<td>5,285</td>
<td>305</td>
</tr>
</tbody>
</table>

**Source:** CY 2012 SUMMARY TRAFFIC DATA ANNUAL AVERAGE DAILY TRAFFIC, RTIA Generated Report, PED-PS

### OBSERVATION
- Inadequate/deterioration of traffic engineering devices
- Recurring traffic congestion
- Deficiency of central planning database leading to conflicting results of planning exercises
- Traffic impact of large-scale urban development
- Malls and department stores generate trip attractions and induce

### EXPLANATION
- Delay in travel time and long queuing of vehicles
- Traffic congestion
- It requires a long-term transportation plan that will
INCREASING HOUSING NEEDS AND URBAN BLIGHT

The housing problem in Caloocan City as well as within the rest of cities and municipalities in NCR has reached alarming proportions.

Urban blight and slum areas grow correspondingly with rate of housing shortage, wherein lack of affordable housing result to ‘squating’ and thereupon leads to urban congestion and deterioration of environmental condition of slum areas. The secondary problems that come from urban blights are the worsening structural condition within, health problems, increase in crime and declining public order situation. As of 2010, the City has an estimated number of 62,432 censused families who were living in danger areas, government properties, road right-of-way (ROW) and private properties. The increasing number of these settlers is brought about by rapid rate of rural-urban migration and intense poverty. There are several sites from different parts of the City that suffers socio-economic problems due to effect of urban blight.

<table>
<thead>
<tr>
<th>OBSERVATION</th>
<th>EXPLANATION</th>
<th>IMPLICATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Lack of access to affordable housing units of 62,432 rent-free households as of 2010</td>
<td>• An average of 16.34% of the total household who are renting free with or without consent of the owner are growing at a rate of 3.3% annually</td>
<td>• Urban congestion</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Deterioration of environmental conditions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Worsening structural conditions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Poor health and sanitation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Increase in crime</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Decline of public order</td>
</tr>
</tbody>
</table>

SOCIAL INFRASTRUCTURE AND SERVICES

The lack of valuable and critical social infrastructure, such as school and health facilities is one of the foremost development concerns in the City. The increase of population definitely brings greater demand for social service facilities.

Health Facilities

The city has 11 private and two government-owned hospitals. As of 2014, all hospitals had been accredited by the Philippine Health Insurance Corporation (Philhealth). The combined bed capacity of private and government hospitals in South Caloocan is 478 while in North Caloocan is 397.

Taking into account the estimated 1.6 million population in 2014, a hospital bed ratio to population in South is 1:1,366 (652,928 pop.) while North has 1:2,573 (1,021,475pop.), which are below the national standard of 1:500. To date, to meet the required standard, there is a need for an additional 828 beds in South Caloocan and 1,646in North Caloocan.

In the year 2025, the city will need an additional 3,399 hospital beds; 761 in South and 2,818 in North Caloocan, with an average of 385 beds per year.
<table>
<thead>
<tr>
<th>OBSERVATION</th>
<th>EXPLANATION</th>
<th>IMPLICATION</th>
</tr>
</thead>
</table>
| • Insufficient medical facilities (North has 7 private and 2 public hospitals; South has 1 public and 4 private hospitals) | • With a total number of 397 hospital beds in North Caloocan, bed to population ratio is registered at 1:2,573 | • Congestion in public hospitals  
• Poor government hospital services |
| | • With a total number of 478 hospital beds in South Caloocan, bed to population ratio is registered at 1:1,366  
• Standard ratio of 1:500 (DOH) | |
| • Insufficient number of health centers (23 health centers in North Caloocan and 21 health centers in South Caloocan) | • With a total number of 23 health centers in North Caloocan, health center to population ratio is registered at 1:47,116  
• With a total number of 21 health centers in South Caloocan, health center to population ratio is registered at 1:27,899  
• Standard Barangay Health Station (BHS) to population ratio is 1:5,000 population | • Health condition of the population are compromised |
| • Congested public cemeteries | • Number of burials (2009–2014):  
Bagbaguin – 3,593  
Tala – 7,296  
Sangandaan – 5,534  
• Estimated carrying capacity:  
Bagbaguin – 4,302  
Tala – 17,787  
Sangandaan - 20,000 | • Overcrowded area during All Saint’s Day  
• Others cannot locate their dead relatives due to close distance of graves  
• Worsening condition of existing tombs and MSTs  
• Health condition of the population are compromised |

**EDUCATION**

**Elementary**

As of the school year 2014-2015, the city has a total of 56 public elementary schools consisting of one integrated school and 55 independent schools, 7 of which are with annexes. The city is divided into seven school districts. Three school districts are in South Caloocan with 26 schools having 634 academic classrooms and 180 ancillary rooms. Four school districts are in North Caloocan with 30 schools having 1,122 academic classrooms and 119 ancillary rooms.

In SY 2014-2015, South Caloocan has 50,711 elementary students with a student-classroom ratio of 1:68 (students per classroom per session). On the other hand, North Caloocan has 106,565 students with a classroom-student ratio of 1:84 (DepEd Report, *ibid*). The number of teachers were recorded at 1,314 and 2,777 for South and North Caloocan, respectively. The student-teacher ratio was computed at 1:45 for South Caloocan and 1:48 for North Caloocan.
Secondary

There are 32 public secondary schools in the city. South Caloocan has 11 schools with 392 academic classrooms while North Caloocan has 21 schools with 693 classrooms including those of the Caloocan National Science and Technology High School.

As of SY 2014-2015, there were 90,960 students enrolled in the public secondary schools, representing 45.8 percent of the total school-age population (12-15 years old). About 8.9% or 17,685 students were registered in private secondary schools located in the city, 45.3% of these age group are either enrolled in school outside of Caloocan or some are out-of-school youths.

South Caloocan has 28,665 students with a student-classroom ratio of 1:73 while North Caloocan has 62,295 students with a classroom-student ratio of 1:90. With an increasing number of families being relocated from South to North Caloocan, there is a high probability that student – classroom ratio will significantly increase. Likewise, an increase in enrollment by SY 2015-2016 in senior high school is anticipated because of the implementation of K-12 program.

Seventy four private schools are offering 20 secondary classes in South Caloocan and 54 in North Caloocan.

Tertiary

Presently, there were 20 institutions providing tertiary education in the city, 16 of which are private colleges, three private universities and one Government University. Most of these colleges/ universities are located in South Caloocan.

The University of Caloocan City continuously offer free college to the city residents in response to the clamor of the youth to gain collegiate degree. Approximately 15,000 students are enrolled in the city university.

UCC-South has a five-storey 43 classroom building with 6,707 students). North Caloocan has a four-storey 45 classroom building with 9,206 students.

<table>
<thead>
<tr>
<th>OBSERVATION</th>
<th>EXPLANATION</th>
<th>IMPLICATION</th>
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</thead>
<tbody>
<tr>
<td>• Congested classrooms • Enrollment in elementary schools is registered at: North: Public – 106,565 Private-13,253 South: Public – 50,711 Private – 8,090 With an average classroom ratio of North - 1:84;South – 1:68 (DepEd Standard is 1:45)</td>
<td>• Existence of 3 shift classes • Health condition of students are compromised • Classrooms are not conducive to learning</td>
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</tbody>
</table>

| • Congested classrooms • Lack of classrooms for K-12 program • Enrollment in secondary schools is registered at: North: Public – 62,295 Private – 9,938 South: Public – 28,665 Private- 7002 | • Existence of 3 shift classes • Health condition of students are compromised • Classrooms are not conducive to learning • Absence of classrooms for senior high schools |
With an average classroom ratio of 
South - 1:73 ; North – 1:90 (DepEd Standard is 1:45)
• An estimated number of 90,960 
public school students who will 
graduate from junior high school are 
expected to enter senior high school 
under the K-12 program

ENVIRONMENTAL POLLUTION

Caloocan City contains all types of air pollution sources and types of air pollutants. A large number of motor vehicles daily passing and ‘queuing’ on major thoroughfares and various numbers of manufacturing facilities operating within the City have been contributing air contaminants over the years. Motor Vehicles, according to World Bank report, are the largest source of air pollution at 60% of the total pollution load, but the bulk of particulate matter, is still re-suspended soil (or dusts).

High concentration of Lead (Pb) is found in Monumento area, of which in excessive concentration on human blood could cause neurological effects. The rise of concentration of motor vehicles on these areas where gasoline cars are double the number of public vehicles contributes to the increase of lead level.

Caloocan City, among all of its river ways and creeks, shares water streams that are physically apparent of contamination. Some of this natural surface drainage (which others are converted to canals) indicates turbid water filled with garbage and refuse wastes. Some of the streams that suffer pollution problems are Tullahan River, Saluysoy River - DDDP Peripheral Canal, Maligaya Creek, Casili Creek, Panaca Creek, and some tributaries in North Caloocan City.

Sewage is also considered as the foremost surface water contaminant. With the expected increase of Population of Caloocan City in year 2000, at about 1.35 million, the City’s populace shall generate about 47.25 tons/day (t/d) of BOD waste from domestic sewage.

INSTITUTIONAL PROBLEMS IN THE DELIVERY OF BASIC SERVICES

Delivery of front line services has also been a recent development concern in the City. For number of years, institutional setbacks and constraints further aggravate the effect of usual fiscal resource problems in local development administration. Major institutional elements contributing to the delay and inefficiency of delivering local government services are clear definition of organizational roles, weak coordination, technical and administrative capability, political stability, public participation in development, political boundary disputes, and legislative support.

MAJOR DEVELOPMENT OBJECTIVES

Decrease poverty incidence and reduce unemployment rate

The City Government approach poverty problems under two strategic considerations: (1.) the amount and the rate of household income, (2.) the level of living standard or ability to benefit from basic services.

Conditions affecting sufficiency of household income are availability of employment opportunities, capacity to go into profitable enterprise and accessibility to commodities with reduce market price -- cutting household expenditures. In response to the said conditions, the City Government shall provide measures to generate
employment, addressing needs of both employers and the active labor force. Likewise, development policies shall also focus on development of micro-scale enterprises and formation of cooperatives which services could secure the minimum daily living requirement of the urban poor.

Level of poverty is also a measure of level of living standard or the ability to access and benefit from basic services available within the community. Policies, on this matter, should also center on the equitable distribution and augmentation of valued infrastructure and institutional services.

**Uplift level and extent of social and economic infrastructure services**

Staking to expanded public capital investments is an essential approach in achieving sustainable development. The problems of drainage waste management, traffic engineering, school and health facilities, and housing, requires engineering solutions that are usually capital-intensive in type. However, policy solutions such as land use control, promotion of community participation, information and education, among others are supporting measures that are also necessary in accomplishing development targets.

**Promote a livable and acceptable urban environment**

Advancement of an efficient land use pattern optimizes public capital expenditures, which in turn improves private sector productivity. The uncontrolled growth of built-up areas brings urban blight, contributes to propagation of slum areas, causes traffic congestion, misspends common economic resources such as time and energy, and even leads to jeopardizing life and property.

**Develop institution building measures**

Development planning and management are tools that require a strong and effective institutional mechanism that will assure sustainability and success of local development. Plans must evolve on the formulation of continuous long-term capacity building especially on areas of frontline services and development administration. Team building, multi-sectoral consultation and capability upgrading are traditional strategies that are important to involve in performing development works.

**II. SOCIAL DEVELOPMENT**

The City Government will continuously pursue its commitment to provide equitable and sustainable delivery of basic social services. Thus, it shall endeavor to achieve the following in the next three years:

- Strong partnership with government agencies, non-government organizations, the business community and civil society in the construction of low cost housing units. The Community Mortgage Program and Relocation Program of the city shall be strengthened to address the housing needs and change the way the less fortunate lives.

- Maintenance of a peaceful and orderly community to sustain its bustling economy by intensifying the present system in the enforcement of laws especially the peace and order situation in the city. Barangay officials, private individuals, non-government organizations and other sectoral groups shall be involved in the monitoring and enforcement activities.

- Mainstreaming of Local Disaster Risk Reduction Management in all programs and projects of the City.
Development by the education sector of a new breed of enlightened, competent and empowered administrators, teachers and non-teaching personnel who possess integrity, dedication and commitment in the delivery of effective services to the Filipino child. It shall also establish strategic alliances and harmonious working relationships with the various publics to achieve unity, productive collaboration and strong linkages with them. Thus, it shall equip all learners with knowledge, skills, competence and values necessary for active and successful participation in an evolving society.

Establishment of Alternative Learning System (ALS) at the barangay level and inclusion of the program in Barangay Development Plan is also encouraged in order to attain the goal of Education For All (EFA).

Provision of the health and social welfare sector of the necessary health facilities and equipment in order to deliver the most efficient basic services. Ensure that health care assistance shall be provided to every Caloocan residents, the underprivileged and the vulnerable groups most especially the children.

Encouragement of the citizen’s participation in sports activities in order to produce a healthy and sound community. Hence, the city will provide a public sports and recreational center that suits the needs and desires of sports enthusiasts and those who cannot afford commercial sports facilities. Hence, upgrading of the existing condition of playgrounds shall be pursued.

HOUSING AND RESETTLEMENT

GOAL

To provide shelter to the homeless and help them rehabilitate their lives and become a working part of the society.

PROBLEM IDENTIFICATION

- Need to finalize the Comprehensive Shelter Plan
- No staging area/ temporary shelter for demolished families and those affected by disasters/ calamities
- Lack of database/ socio economic profile for informal settlers and community associations under socialized housing
- Continuous illegal construction and proliferation of informal settler families (ISFs) in government owned properties such as:
  - Civic Center
  - Camarin 1 and 2
- Continuous illegal construction and uncontrolled proliferation of informal settler families at a vast of land in North Caloocan which is privately owned but unidentified lot owner and abandoned lot
- Informal settler families occupying private lots
- Lack of housing assistance program for ISFs:
  - Affected by calamities
  - Court Orders
  - Senior Citizen
  - Solo Parent
  - Living in right-of-ways
  - Open spaces and excess lots
  - Formal sectors
Inadequate awareness and information on E.O. 153: “Instituting the National Drive to Suppress and Eradicate Professional Squatters and Squatting Syndicates”, amending Executive Order Nos. 178 series of 1999 and 129, series of 1993 and for other purposes

No standard and official form for:
- Census form
- Tagging form
- Deed of Sale
- Conditional Contract to Sell
- Application form
- List of requirements for housing application

Rapid growth of Informal settlers in idle lands and danger areas

In and out migrants are not monitored in the barangay level

Lack of access to affordable housing units of 62,432 rent-free households as of 2010

OBJECTIVES / TARGET SETTINGS

- To come up with comprehensive local shelter plan which will provide information on the analysis of the present local housing situation
- To provide temporary shelter for demolished families and those affected by disasters/calamities
- To strengthen database (socio-economic profile) for informal settlers
- To have a complete list of community associations under socialized housing
- To provide data on housing units as well as their facilities and features related to living conditions
- To provide basic data with a view to contributing to the formulation, monitoring and evaluation of plans related to the provision of services
- To give security of tenure to the bonafide residents of Civic Center and Camarin 1 and 2
- To upfit the living conditions of the ISFs
- To acquire and develop these private lands into socialized housing
- To provide security of tenure
- To cater the needs of low-income constituents and ISFs needing shelter affected by the identified ISFs
- Awareness on E.O. 153 particularly barangays and HOAs
- To update forms and design for UPAO use
- To control and have genuinity and avoid fake submission of forms as needed for housing beneficiary qualification and titling
- To strengthen monitoring system for informal settlers at the barangay level
- To update the existing list of urban poor families
- To strengthen monitoring system for informal settlers at the barangay level
- To provide affordable housing units to rent-free households

POLICIES / STRATEGIES

- Adoption of the Comprehensive Local Shelter Plan
- Coordination with the Social Housing Finance corporation (SHFC) for the monitoring of all new incoming CMP/HDH projects application at SHF
- Coordination with the Barangay Secretariat and Barangays for the list and profiling of community associations and ISFs residing within their barangay
- Coordination with the SHFC for the list of pipeline projects, taken out CMP and masterlist of beneficiaries and loan apportionment
- Creation/updating of policies, quality procedures, guidelines and process flow
- Creation of policies, quality procedures, guidelines and process flow
- Forfeit the properties with unpaid real property taxes and/ or in accordance with the existing laws and policies
- Auction the properties for the benefit of the actual occupants and develop into socialized housing
- Conduct information dissemination and orientation on how to acquire the property under the CMP
- The UPAO shall plan, promote and cater the housing needs of ISFs for permanent shelter
- The UPAO in coordination with different local government offices and national housing agencies shall make a study, plans and programs to provide housing for these different sectors depending on their financial capabilities
- To formulate policies, plans, programs for the strict implementation of E.O. 153
- The LGU-UPAO shall develop and promote transparency and more systematic office procedures
- Promote equitable access to housing services by the underprivileged and homeless constituents
- Implementation of RA 7279 by the barangay
- Solicit the assistance of the barangay in profiling informal settlers
- Identification of potential beneficiaries

### PROGRAMS / PROJECTS / ACTIVITIES

#### Proposed Project

<table>
<thead>
<tr>
<th>Implementing Agency</th>
<th>Proposed Project</th>
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<tbody>
<tr>
<td>Urban Poor Affairs Office (UPAO)</td>
<td>Finalization and Approval of Caloocan City Comprehensive Shelter Plan</td>
</tr>
<tr>
<td>City Engineering Dep’t. (CED)</td>
<td>Relocation of ISFs living in danger areas such as:</td>
</tr>
<tr>
<td>Caloocan City Local Housing Board</td>
<td>- Waterways - Road right-of ways (MNTC, PNR)</td>
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<tr>
<td>National Housing Authority (NHA)</td>
<td>- NPC Powerline - PNR properties</td>
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<tr>
<td>Barangay</td>
<td>Legalization of families living in Camarin 1 and 2, civic Center, PNR Non-Core</td>
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<td></td>
<td>Identification of site as staging area for demolished families and affected by calamities (fire, flood)</td>
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<tr>
<td>Social Housing Finance Corporation (SHFC)</td>
<td>Establishment of staging area</td>
</tr>
<tr>
<td>Metro Manila Development Authority (MMDA)</td>
<td>Coordination with NHA, SFC, etc. for masterlist of housing beneficiaries</td>
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<tr>
<td>Community Association</td>
<td>Conduct census/ data gathering/ masterlisting and profiling of informal settlers in the city</td>
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<td></td>
<td>Locate all slums and informal settler families through census, mapping, tagging</td>
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<td></td>
<td>Identification of all community associations under socialized housing programs</td>
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<tr>
<td>Social Housing Finance Corporation</td>
<td>Coordination with NHA, SFC, etc. for masterlist of housing beneficiaries</td>
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<td>National Housing Authority (NHA)</td>
<td>Urban Poor Affairs Office (UPAO)</td>
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<tr>
<td>Barangay</td>
<td>City Social Welfare Dep’t. (CSWD)</td>
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<tr>
<td>Community Association</td>
<td>City Engineering Dep’t. (CED)</td>
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<td></td>
<td>Caloocan Health Dep’t. (CHD)</td>
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<td>Caloocan City Local Housing Board</td>
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<td></td>
<td>Legalization of tenure status of informal settlers occupying socialized housing sites in coordination with National Housing Authority (NHA) and other government housing agencies</td>
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<td>Census validation of families in Civic Center and Camarin1 &amp; 2 Project</td>
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<td>Data gathering and analysis</td>
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<td></td>
<td>Evaluation of application through Local Inter Agency Committee (LIAC)</td>
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<td></td>
<td>Creation of Pricing Committee</td>
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<td></td>
<td>Awarding/ Issuance of Notice of Award</td>
</tr>
</tbody>
</table>
Implementing Agency
- Local Inter-Agency Committee (LIAC)
- National Government Agencies (NGAs)

Proposed Project
- Assists the community associations occupying the lot on research of the property as to the status, registered owner etc.
- Legalization of tenure status of the informal settler families occupying these properties in coordination with NHA and other government housing agencies
- Census, survey, mapping, tagging and profiling

Implementing Agency
- Mayor’s Office
- UPAO
- Barangay
- PCUP

Proposed Project
- Assists in the formal establishment of community organization
- Conduct dialogue, community visits and site inspection
- Census, survey, mapping, tagging and profiling
- Community training and capacity building programs

Implementing Agency
- City Administrator’s Office
- UPAO
- SHAFC

Proposed Project
- Research and identify available lands for possible relocation sites and socialized housing sites

Implementing Agency
- NHA
- LGU
- DILG
- CCSDW

Proposed Project
- Creation of LIAC/ Barangay Inter-agency Committee (BIAC) on E.O. 153
- Seminar workshop on E.O. 153

Implementing Agency
- UPAO
- HUDCC
- PCUP
- PNP

Proposed Project
- Make a design of census and tagging forms, application form, deed of sale and conditional contract to sell
- Coordination with the City Administrator’s Office for the approval of design of these forms

Implementing Agency
- UPAO

Proposed Project
- Orientation of barangay officials and urban poor organizations regarding policy and impact of danger zone
- Relocation of informal settlers living along creeks and other danger areas

Implementing Agency
- UPAO
- Barangay
- CSWD

Proposed Project
- Establishment of a system to monitor informal migrants
2017 - 2019

COMPREHENSIVE DEVELOPMENT PLAN

- Resettlement of informal settlers affected by the Mandamus Supreme Court Order
  Implementing Agency
  - UPAO
  - Barangay

- Provision of housing units to rent-free households
  Implementing Agency
  - Office of the Mayor
  - UPAO

EDUCATION

GOAL
To provide accessible and quality education for all.

BASIC EDUCATION

PROBLEM IDENTIFICATION
- Need for additional classrooms to address the existing gaps and population growth every year
- Need for additional senior high schools
- Need for additional schools for K to 10
- Need for additional equipment for senior high schools
- Dilapidated school buildings and school facilities
- Need for teacher training for public and private Senior High School (SHS) teachers

OBJECTIVES / TARGET SETTINGS
- To construct additional classrooms
- To purchase lots for the construction of additional senior high schools
- To provide additional schools for K to 10
- To identify funding source for the provision of equipment/ materials for senior high schools
- To repair/ rehabilitate the existing dilapidated school buildings and facilities
- To provide capability training for teachers in public and private SHS high schools

POLICIES / STRATEGIES
- Equip the schools with adequate classrooms and facilities
- The City government shall identify possible sites to be acquired for the construction of senior high schools
- Inclusion of the acquisition of lot, construction, and purchase of equipment and materials in the Annual Investment Plan of the SEF or General Fund
- Equip schools with adequate classrooms
- The City shall ask for an inventory of needed equipment and materials for SHS
- AIP shall include regular programs for senior high school
- Coordination with national government agencies regarding the repair/ rehabilitation of dilapidated buildings
- The City shall sponsor the training of public and private SHS teachers

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project
- Construction of the following:
  - 71 elementary classrooms every year in North Caloocan and 39 in South Caloocan
  - 65 secondary classrooms every year in North Caloocan and 36 in South Caloocan
Implementing Agency
- Department of Education Division Office (DepEd-DO) Caloocan
- Local School Board (LSB)
- City Engineering Department (CED)
- City Planning and Development Department (CPDD)

Proposed Project
- Purchase of lot for the proposed SHS in Brixtonville, Bgy. 175
- Construction of additional SHS classrooms for:
  - Sampaguita High School
  - Tala High School - Samaria

Implementing Agency
- DepEd-DO
- LSB
- CED
- CPDD

Proposed Project
- Construction of additional SHS/Elementary and Junior High Schools
- Purchase of additional equipment for SHS
- Drafting of Board Resolution for the provision/realignment of funds
- Repair/rehabilitation of school buildings and facilities
- Teacher’s training for public and private SHS teachers

Implementing Agency
- DepEd-DO
- LSB
- CED
- CPDD

TERTIARY EDUCATION

PROBLEM IDENTIFICATION

Faculty Development:
- Need to raise the level of teaching competency among the faculty members
- Inadequate research outputs aligned with vision/mission of the institution and the local government
- Need to achieve a practiced culture of volunteerism in community activities and extension programs among all faculty members

Student Development
- Need to strengthen institutional policies on academic and non-academic activities

Curriculum and Instruction
- Need to enhance programs offered

Community Development
- Need to enhance the community development programs

Research
- Lack of funds for research activities

Linkages
- Lack of networking partnership and tie-ups with other local and international universities and colleges
- Weak partnership/affiliation with industries and other professional organizations

Physical Facilities/Equipment/Administrative
- Inadequate facilities for patient-care for faculty and students
- Inadequate storage facilities
- Lack of library resources
- Need to upgrade the different laboratories, registrar and other offices
- Need to construct Graduate School Building due to increasing enrollment
OBJECTIVES / TARGET SETTINGS

Faculty Development:
- To encourage faculty members to pursue continued personal/ holistic development activities
- To encourage faculty members to pursue continuous education and other development activities parallel to current trends and needs of teaching
- To encourage faculty members adopt teaching strategies that prove effective and compatible to the learning styles of students
- To encourage faculty members adopt current technologies in the preparation of instructional materials
- To encourage faculty members in all academic units to pursue researches in consonance with the College’s research agenda
- To encourage faculty members in all academic units to involve themselves in community and extension services of the College

Student Development
- To provide up-to-date and customize teaching approaches appropriate with the student learning styles
- To integrate other programs which cater to students social and emotional development
- To utilize the student’s evaluation result of their academic performance to further their learning experiences
- To develop and enhance students’ academic performance and skills based on their strengths and weaknesses
- To determine the opportunities provided by the college/ department to develop students full potential, skills, and talents
- To provide students with satisfactory services by their college/ department

Curriculum and Instruction
- To offer programs that cater the qualification and interest of the students in academic that would suit the demand of the industry in Caloocan City
- To offer/ provide programs/ short courses that would make students competitive in the labor force locally and internationally
- To develop programs and curricula that are responsive to the demands of the current environment

Community Development
- To organize community development programs that would result to self-sustaining and self-reliant communities
- To collaborate with community in organizing outreach program both students and faculty
- To establish relationships and increase collaboration between UCC and its stakeholders
- To establish partnership and linkages among government organizations and non-government organization
- To inculcate social responsibility among students
- To promote/ encourage the spirit of volunteerism among faculty and students
- To engage school community development programs to heighten partnership between the school and the community
- To identify the college/ department community programs/ activities and their objectives

Research
- To develop research agenda, studies to respond to the needs of Caloocan City

Linkages
- To promote and initiate linkages and partnership that focus on mutual responsibility and joint efforts to achieve developmental goals
- To increase linkages between university and industry partners for the on-the-job training of the students and collaborative projects
Physical Facilities/Equipment/Administrative

- To increase linkages between university and industry partners for the on-the-job training of the students and collaborative projects
- To provide effective storing of student record
- To deliver effective and efficient services
- To provide facility for the increasing enrollment of Graduate School

POLICIES / STRATEGIES

Faculty Development
- Initiate/implement programs which enhance the holistic formation among faculty members
- Identify discipline-focused activities like seminars and workshops on current and emergent trends of teaching
- Identify, institutional activities like seminars and workshop on the preparation of technology based and outcome-based instructional materials
- Coordinate with the Research Publication Department office for orientation and research development seminars and trainings specific to the needs of the academic units especially for the newly hired faculty members
- Involve the faculty in community building and other off-campus educational activities

Student Development
- Create Committees – Academic and Non-Academic Activities
- All services, facilities and programs are in tune with the needs of students
- More immersion activities for students
- Create co-curricular activities and extra-curricular activities
- Student involvement and leadership within the University
- Evaluate the extent by which the college/department develop their student’s full potential skills and talents
- Evaluate college/department’s remedial program for students and instructional resources

Curriculum Instruction
- Develop associate courses and other certificate programs that would complement the current demands of the market
- Continue develop practice of curriculum review of each of the disciplines and address the needs and demands of the industry
- Enhanced curricular program

Community Development
- Adopt a community for capacity building
- Recognize the University’s strengths within the context of community building to channel them into more meaningful activities
- Assess the outcome of previous community development activities to determine their strength and weaknesses
- Follow-up on previous community development activities and ensure continuity
- Secure partnership with local government units
- Thorough involvement of students and faculty in community development activities
- Conduct interviews with the faculty involved in the community and the concerned individuals of the adapted community

Research
- Develop research and studies responsive to the needs of the city

Linkages
- Partnership with other universities and renew old ones
- Create consortia with other universities
• Actively seek industries and professional organizations for memberships and recognition
• Make necessary representations and community to encourage support and cooperation from industries

Physical Facilities/Equipment/Administrative
• Work for the approval of budget in the construction of a presentable clinic
• Canvass for proper medical equipment with transparency and proper accounting
• Online search for possible venues of medical education
• Prepare design of storage facility/ records building
• Comply with the Commission on Higher Education Department (CHED) requirement on library holding and laboratories
• Seek approval to computerize systems
• Provide sufficient budget for the graduate school courses

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project
• Semestral Faculty Development Activities
• Conduct trainings on Research Agenda for potential faculty members and students
• Benchmarking of faculty local and international
• Conduct echo-seminars by discipline
• Conduct trainings/ seminars for newly hired faculty members specific to the needs of the academic units
• Hold community extension services
• Introduce learning innovations in student programs and services
• Assess curriculum content of programs
• Conduct immersion programs for students that are community/ curriculum based
• Creation of co-curricular activities and extra-curricular activities
• Conduct leadership training among students
• Participation in the inter-collegiate competitions
• Update instructional resources for students
• Conduct of research to determine needs of the industry in Caloocan City
• Offer short term/ vocational programs
• Establishment of skills’ based and outcome based curricula
• Conduct activities that would assist in areas such as health and wellness, social entrepreneurship and other forms of capacity building in the community
• Intensify partnership between the University and its stakeholders, at least 5 non-government and 5 government organizations
• Implementation of action plans on community development activities/ projects in at least 3 communities
• Conduct of community development activities
• Provision of additional funds for research activities of UCC
• Provision and signing of Memorandum of Agreement (MOA) or Memorandum of Undertaking (MOU) with other universities and industry partners
• Renovation of the present school clinic
• Purchase of medical supplies and equipment
• Hold medical education through attendance in convention and seminars
• Provision of storage facilities
• Purchase of books and develop the library holdings
• Upgrading of Science, Technology and Livelihood Education (TLE), Criminology, Computer, HRM and other laboratories
• Purchase of supplies and equipment
• Upgrading of registrar and other offices
• Construction of new building for under-graduate and graduate courses

Implementing Agency

| University of Caloocan City (UCC) | General Services Office (GSO) |
| City Engineering Department (CED) | |

OTHER EDUCATIONAL CONCERNS

PROBLEM IDENTIFICATION

City Library

• Need to upgrade the City Library
  ➢ Partly dilapidated building structures
• Absence of public library in North Caloocan
• Lack of equipment, updated textbooks, and other instructional/learning and reference materials

OBJECTIVES / TARGET SETTINGS

• To repair and rehabilitate the existing library building
• To improve the library and other facilities
• To construct new public library in North Caloocan
• To provide updated textbooks and other reference materials

POLICIES / STRATEGIES

• The City Government shall coordinate with the Division Office regarding the immediate repair of the city library.
• Identification of possible sites for the construction of new library
• Update the obsolete textbooks and other reference materials
• Equip and enhance the patrons on new technology
• Enhancement of partnership between agencies, non-government organizations and private sectors who will provide books, textbooks, and other learning materials

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project

| Rehabilitation and upgrading of dilapidated city library |
| Establishment and maintenance of book mobile – a library service to depressed areas |
| Construction of City Library in North Caloocan |
| Provision of equipment and other library facilities |
| Acquisition of additional computers and other technological tools |
• Provision of updated textbooks and other instructional/learning materials

Implementing Agency
- Cultural and Tourism Office (CATO)
- DepEd-DO
- Non-Government Organizations (NGOs)
- City Engineering Department (CED)
- City Planning and Development Department (CPDD)

HEALTH

GOAL
To provide an equitable delivery of basic health services

PROBLEM IDENTIFICATION

CCMC-South
• Need to upgrade the Caloocan City Medical Center South
• New treatment modalities are not available in CCMC South
• Increasing number of eye problems
• Inadequate hospital facility for Geriatric Service Wards
• Insufficient professional growth and development of manpower

CCMC-North
• Need DOH and PhilHealth accreditation
• Insufficient hospital medical equipment in North Caloocan
• Insufficient hospital facilities
• Increasing number of eye problems
• Need to provide hospital ambulance
• Insufficient drugs, reagents and supply
• Lack of IT equipment
• Insufficient professional growth and development of manpower

Maternal Program:
• Low percentage of maternal care program accomplishment
• Need for MNCHN policies for proper implementation of MNCHN services
• Increasing number of maternal and neonatal deaths

Family Planning Program:
• Low contraceptive prevalence rate
• Increasing incidence of teenage pregnancy
• No allotted supply of Ferrous Sulfate tablet for 10-19 year old age group
• Absence of Adolescent Health Technical Working Group

Adolescent Program
• Increasing incidence of teenage pregnancy
• No allotted supply of Ferrous Sulfate tablet for 10-19 year old age group
• Absence of Adolescent Health Technical Working Group
Child Care Program:
- All 44 health centers are below 95% accomplishment on Fully Immunized Children (FIC) and 35 health centers or 80% are below 80% TT2+
- Complacent attitude of mothers/ caregivers about immunization

Community Health Team:
- Only 36% of trained Community Health Team (CHT) members are functional (609/ 1,700)
- No incentives for Community Health Team members
- Poor utilization of health services by 4Ps members

Nutrition Program
- Low percentage of Operation Timbang Plus (OPT+) coverage
- Presence of identified severely wasted and wasted (6-23 mos. old) infants and young children
- Presence of identified severely wasted and wasted 24-48 mos. old preschoolers
- High prevalence of identified severely wasted and wasted infants and preschoolers
- Low percentage accomplishment on exclusive breastfeeding among infants 0-6 mos. Old
- Low availability of food in the household
- Low family income/ large family size

Oral Health Program
- Low percentage of Orally Fit Children (OFC)
- Unavailability of dental service for employees at District 1
- Absence of Basic Oral Health Package to city hall employees

Non-Communicable Disease (NCD) Program:
- No trained service providers to provide core NCD prevention and control services (Risk Assessment and Management)
- Intermittent supply of glucose strips compatible with glucometer and other supplies
- Low coverage of visual Inspection using acetic acid (VIA) due to low percentage of trained health providers to assess and perform the VIA
- No updated list of Persons With Disabilities (PWDs)
- Inadequate supply of Pneumo/ Flu vaccines for senior citizens

NTP Program:
- 60% of health facilities have low case detection rate and 85% have low treatment success rate

Nutritional Voluntary Blood Services Program
- Lack of awareness of the community and donor participation in the program

Health Emergency Management Staff (HEMS)
- No institutionalized local HEMS structure
- No local DRRMO-HE preparedness, response and recovery system

HIV-AIDS Program
- High prevalence rate of HIV/ AIDS
- Low coverage of accessibility in treatment

Pharmacy
- Insufficient supply of medicines and medical supplies for health centers and lying-in clinics
- Insufficient medical, dental and laboratory supplies

Employees Clinic:
- Lack of necessary medical equipment to address needs of employees
- Lack of dental instruments for the use of the dental services
- Unsteady supply of various office supplies for the generation of medical certificate

Administrative Services:
- Highly congested public cemeteries
- Insufficient advocacy campaign on drug abuse
- Increasing number of drug related cases

Central Laboratory:
- Need to upgrade the Central Laboratory
- Need to establish a licensed Drug Testing Laboratory
- Lack of laboratory equipment
- Lack of TB Microscopy Laboratory (TBML)

Planning/Research, Training Evaluation Services
- Low performing health center on health programs

Barangay Health Workers (BHW)
- Lack of proper documentation of all BHWs activities

Health Education Promotion Office (HEPO)
- Inadequate IEC tools and materials

Surveillance
- Delay in reporting of notifiable disease under PIDSR from Disease Reporting Units (DRUs)

Emerging/Re-Emerging Diseases
- No identified areas (rooms from hospital) for isolation of newly diagnosed emerging and re-emerging disease

Rabies Program:
- Increasing incidence of animal bite victim

City Veterinary Office
- Need to repair/rehabilitate the existing Animal Pound in North Caloocan
- Insufficient cages and clinic in animal pound
- Need for smaller pound vehicle (e.g. multicab)

Health Center Facilities:
- Insufficient health centers in relation to population distribution
- Need to upgrade the existing health centers

OBJECTIVES / TARGET SETTINGS

CCMC South
- To meet the DOH standard of quality health service for hospital licensing
- To upgrade the services and health facilities of Caloocan City Medical Center
- To provide high quality medical care for the patients
- To equip the hospital with basic and modern equipment
- To provide excellent ambulatory eye care
- To establish a hospital facility catering to elderly
- To ensure better and most updated information on the quality of care for the clients

CCMC North
- To meet the DOH standard of quality health service for hospital licensing
- To comply with DOH and Phil Health requirements for accreditation
- To complete hospital equipment for better service
- To upgrade the services and health facilities of CCNMC for better services
- To provide excellent ambulatory eye care
- To protect and save the lives of patients
- To ensure better and quality care for the patients
- To maintain cleanliness and orderliness of the hospital
- To provide centralized computerization
- To access reports easily
- To ensure better and most updated information on the quality of care for the clients

Maternal Program:
- To increase 4 Ante Natal Care (ANCs) from 59% in 2015 to 85% in 2009
- To monitor and evaluate Maternal Program accomplishments
- To improve MNCHN service delivery to all women of reproductive ages (WRAs)
Family Planning Program:
- To increase prevalence rate from 16% in 2015 to 2% increase annually until 2019
- To monitor and evaluate family planning program (FP) accomplishments

Adolescent Program
- To reduce the incidence of teenage pregnancy in the city
- To prevent iron deficiency anemia among adolescents
- To create Adolescent Health Technical Working Group

Child Care Program:
- To increase Fully Immunized Children FIC and TT2+ thru Expanded Program on Immunization (EPI) activities
- To monitor and evaluate child care program accomplishment
- To intensify advocacy on the importance of immunization

Community Health Team:
- To increase the percentage of functional Community Health Team members from 36% in 2015 to 100% in 2019
- To propose at the Local Health Board the provision of incentives
- To increase health services utilization by 4Ps members from 90.64% in 2015 to 100% in 2019

Nutrition Program
- To increase OPT+ coverage by 3% annually
- To contribute to the reduction of wasted and severely wasted infants and young children by 2% every year
- To improve the nutritional status of preschoolers by 1% every year
- To contribute to the reduction of severely wasted and wasted preschoolers by 1% annually
- To increase exclusive breastfeeding accomplishment by 2% annually
- To monitor and evaluate nutrition program accomplishments
- To promote nutrition awareness among community residents
- To train urban farmers on urban gardening

Oral Health Program
- To reduce the proportion of children who have dental caries (tooth decay) in the primary/ temporary teeth, thus increasing the proportion of orally fit child entering preschool setting and grade school
- To develop positive oral health hygiene habits and practices, to consequently reduce the burden of oral diseases such as loss in productivity for school children
- To monitor and evaluate dental health accomplishment
- To provide dental services to employees at District 1
- To provide Basic Oral Health Package to all city hall employees

Non-Communicable Disease (NCD) Program:
- To capacitate health services providers on core NCD prevention and control (PC) services (Risk Assessment and Management)
- To ensure continuous supply of medicines for the betterment of patients
- To conduct quality services for the betterment of patient
- To capacitate health service providers on assessing potential clients and perform the proper conduct of VIA
- To formulate logistics policy for NCDPC
- To monitor and evaluate NCD program accomplishment
- To update PWD masterlist who will avail health services
- To prevent the occurrence of preventable diseases through immunization

NTP Program:
- To improve case detection rate of 20 health centers from 41% by the end of the year 2019
- To improve treatment success rate from 53% to 90% by the end of year 2019

Nutritional Voluntary Blood Services Program
• To increase awareness of the community regarding the program
• To increase the number of possible blood donor

Health Emergency Management Staff (HEMS)
• Institutionalized HEMS structure with dedicated staff
• Establishment of functional HED programs/plans

HIV-AIDS Program
• Strengthening institutional and general public prevention and intervention
• To increase access of persons infected with HIV/AIDS to quality information, treatment, care and support
• To reach out to key affected population who are available after office hours

Pharmacy
• To make available essential medicines necessary in the treatment of common ailments and maintenance medicines
• To make available sufficient basic and modern medical, dental and laboratory supplies
• To provide necessary medical, dental and laboratory equipment needed in providing quality health care services

Employees Clinic:
• To make available necessary medical equipment to cater to the different medical needs of employees
• To provide basic and modern dental instruments necessary for the dental services
• To provide a steady supply of various office supplies needed in generating medical certificates

Administrative Services:
• To provide a decent final resting place for the dead
• To intensify campaign and initiative in combating drug dependence
• To come up with a comprehensive plan/program for drug/substance users

Central Laboratory:
• To improve and upgrade the facilities of the Central Laboratory
• To provide drug testing laboratory in the routine services offered by the Central Laboratory
• To acquire and enhance laboratory equipment
• To render accessible TB diagnostic services

Planning/Research, Training Evaluation Services
• To formulate plans, programs, techniques, practices and procedures to improve program implementation performance and accomplishments
• To enhance and sustain the existing planned health programs and how projective on health
• To assess and evaluate the said planned health and other health-related programs and projects

Barangay Health Workers (BHW)
• To be able to produce accurate recording and reporting of every activity

Health Education Promotion Office (HEPO)
• To provide more IEC tools and materials
• To enhance more advocacy information dissemination campaigns thru intensify community/school health education, lectures and distribution lectures and distribution of IEC materials

Surveillance
• To strengthen the reporting system on Notifiable Diseases under PIDSR among DRUs

Emerging/Re-Emerging Diseases
• To identify sentinel hospitals for accommodation of cases

Rabies Program:
• To attain zero human rabies by year 2020

City Veterinary Office
• To improve the condition of area in consideration of animal welfare
• To cover areas with narrow streets for dog impounding

Health Center Facilities:
• To establish health facilities in thickly populated barangays and hard to reach areas
• To meet the DOH standard of quality health service for health center licensing
• To upgrade the services and health facilities of health centers

POLICIES / STRATEGIES
CCMC-South
• The City shall develop a health facilities program that will prioritize the construction, rehabilitation and upgrading of hospital facilities
• Review hospital policies and standard to comply with the PhilHealth and DOH licensure
• The CCMC South shall coordinate with the Office of the Mayor and City Budget Department for the upgrading and purchase of medical equipment
• To coordinate with ophthalmologist for partnership MDs
• The City government shall provide facility for the elderly
• Mapping of trainings/orientations of government organizations and non-government organizations
• Review of existing trainings/seminars/orientation needed by personnel for the betterment of service

CCMC North
• Review hospital policies and standard to comply with the DOH and Phil Health licensure
• Apply License to Operate for hospital, laboratory, pharmacy, and X-ray Department
• Use standard lists of supplies and equipment to encourage good procurement practice of primary level facilities
• Coordinate with LCE and City Budget for the purchase of modern hospital equipment
• The City shall develop a health facility program that will prioritize the construction, rehabilitation and upgrading of the hospital
• To coordinate with ophthalmologist for partnership MD’s
• To transport patient especially the critically ill, serious, and/or injured
• To transport medical care providers and blood and emergency supplies
• Every emergency or disaster victim shall be transported safely to and from the nearest appropriate hospital for definitive care
• Provide the necessary drugs, medicines, reagents and supplies
• Installation of program for centralized hospital system
• Mapping of trainings/orientation of government organizations and non-government organizations
• Establish PPP through service delivery networking with other agencies

Maternal Program:
• The city government shall promote comprehensive policies and measures concerning Maternal and Neonatal Child Health and Nutrition (MNCHN) Program service delivery and implementation
• Encourage active participation of barangay health workers (BHWS)/ community health teams (CHTs)/ parent leader (PL) in motivating pregnant women to seek early medical consultation
• Encourage pregnant women to ensure 4 prenatal visits according to schedule
• Quarterly monitoring of Field Health Services Information System (FHSIS) and feedback sessions
• Mentoring of midwives regarding proper reporting and recording
• Approval of the proposed comprehensive MNCHN ordinance by the City Council
• Strengthening of the Public-Private Partnership (PPP) in the planning and implementation of MNCHN ordinance

Family Planning Program:
• Demand generation of FP services among WRAs must increase
• Monitor and evaluate family planning accomplishments in all health centers

Adolescent Program
• Conduct pregnancy tracking of all pregnant teenagers
• Utilize Barangay Health Workers in the masterlisting of all pregnant teenagers
• Coordinate with public high schools for the conduct of teen chat among high school student
• Tap/request to Supply Division the procurement of ferrous sulfate
Conduct series of meetings in line with the creation of technical working group with different stakeholders (DepEd, CSWD, CHD, Sports, NGOs)

Child Care Program:
- Intensify the Reaching Every Purok Strategy to achieve at least 95% FIC and 80% TT2+
- Pursue supplementary TT immunization to ensure high TT coverage among pregnant women
- Provide second opportunity for measles immunization citywide
- Monitor and evaluate child care program accomplishment in all health centers
- Intensify health education and information campaign to increase the proportion of mothers practicing behaviors that promote children's health

Community Health Team:
- There shall be a regular meeting of CHT members in all health centers
- Dialogue with Department of Health (DOH) representative regarding Community Health Team incentives for functional and active CHT
- Creation of a specific criteria in the recruitment of new CHT members
- Increase the awareness of 4Ps members on the available health services through increased number of Family Development Sessions (FDS)

Nutrition Program:
- To reach at least 80% OPT+ coverage among 0-71 month preschool children as per DOH requirement
- Provide micronutrient powder to 6-23 mos. old infants and young children for the first 100 days
- Appropriate complementary feeding should be given to children to prevent under nutrition and severe acute malnutrition
- Increase budget allocation for supplementary feeding
- Pabasa sa Nutrisyon is a nutrition education strategy to improved knowledge, attitude and practices of mothers and caregivers on proper nutrition and child caring behavior
- Implementation of E.O. 51 Milk Code: a global public health recommendation, infants should be exclusively breastfed for the first six months of life to achieve optimal growth, development and health
- Monitor and evaluate nutrition program accomplishment in all health centers
- Increase the awareness of the community on the various program/ projects/ activities being implemented by the city
- Provision of seeds and seedlings as well as small animal dispersal to families of identified severely underweight and underweight children in the community

Oral Health Program:
- Expansion of coverage of fluoride varnish from 9-month old – 12 month old infants to 12-59 month preschool children and toddlers
- Integration/ collaboration of oral health activities with immunization, nutrition and breastfeeding activities
- Coordination with nurses and midwives of health centers regarding immunization records of children
- Advocate the use of essential oral health package (EOHP) for under six children
- Monitor and evaluate dental health accomplishment in all health centers
- Establish dental clinic for employees at City Hall North
- Provide Basic Oral Health Package to all city hall employees

Non-Communicable Disease (NCD) Program:
- Scale up the availability of NCD core package of promotive, preventive and management services
- Intensify IEC on Cancer Preventive Programs
- Monitor and evaluate NCD Program accomplishment in all health centers
- Coordinate with CCSWD regarding the actual and updated masterlist of PWDs
- Formulate guidelines/ criteria as to the eligibility of those who can avail

NTP Program:
- Advocacy/ consultative meeting with barangay captains/ officials of the concerned barangays
- Monitor health system
- Engagement of private TB care providers to adopt Directly Observed Treatment Strategy (DOTS)
- Promote and strengthen positive behavior of communities
- Regulate and make available quality TB diagnostic test and drugs
- Certify and accredit TB care providers

**Nutritional Voluntary Blood Services Program**
- Disseminate information regarding the routine blood donation program
- Motivate interested people to donate blood

**Health Emergency Management Staff (HEMS)**
- Establishment of functional operation center with dedicated staff
- Coordinate with the local DRRMO in the establishment of institutionalize HEMS structure in the city
- Revision of proposed HEPRP

**HIV-AIDS Program**
- Conduct advocacy campaign
- Involvement of health service provider (RHU on HIV/ AIDS Prevention Program)
- Scaling up and improving quality of care, treatment and support
- Establishment of SUNDOWN Clinic which will operate from 5:00 TO 8:00 PM
- Linkage of Government Organization (GO)/ Non-government Organization (NGO) in terms of treatment

**Pharmacy**
- Procure essential medicines for treatment of common ailments and maintenance medicines
- Forging a partnership with multi-national companies for free equipment, supplies for a certain amount (e.g. glucometer, nebulizer, etc)
- Provide basic and modern medical, dental and laboratory supplies
- On-loan equipment, in partnership with reagents/ consumable suppliers

**Employees Clinic:**
- Procure needed medical equipment for the use of Employee’s Clinic
- Provide basic and modern dental instruments necessary for the dental services

**Administrative Services:**
- Draw site development plan for more functional use of space in the three public cemeteries
- Strengthening the database of Multi Storey Tomb (MST)
- Coordinate with the barangays regarding continuous advocacy campaign on the ill effects of drugs
- Formulate a comprehensive program that includes drug testing, education, prevention and intervention

**Central Laboratory:**
- Upgrading of laboratory services to primary level
- Secure necessary License to Operate for the establishment of a drug testing laboratory
- Provide a convenient space for a drug testing laboratory as required by DOH and PDEA
- Procurement of latest and essential laboratory equipment
- Putting-up additional TB Microscopy Laboratory in at least 15 health centers

**Planning/Research, Training Evaluation Services**
- Area Program Based Health Planning
- Program Implementation Review (PIR)
- Quarterly evaluation on health programs

**Barangay Health Workers (BHW)**
- Establish proper documentation and accurate reporting of BHW activities

**Health Education Promotion Office (HEPO)**
- Promotion/ intensification of IEC planned activities in all HCs facilities

**Surveillance**
- Strengthening the Caloocan City Epidemiology Surveillance Unit through regular coordination with all Surveillance personnel

**Emerging/Re-Emerging Diseases**
- Formulate policy on management of emerging and re-emerging diseases

**Rabies Program:**
- Strict implementation of city ordinance regarding Responsible Pet Ownership (RPO) at the barangay level
- Collaboration with City Veterinarian Office (CVO) to intensify the dog vaccine coverage

City Veterinary Office
- Provide animals in shelters routinely receive necessary and appropriate care
- Provide sufficient cages for stray animals

Health Center Facilities:
- Prioritize the construction, rehabilitation and upgrading of health centers
- Utilize Phil-Health capitation in the improvement of the hospitals
- Enrollment of service providers
- Partnership with non-government organization to support hospital activity and training
- Continuous repair and rehabilitation of existing health centers

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project: CCMC South
- Upgrading of CCMC South to secondary level
- Provision/purchase of various medical equipment for CCMC South
- Creation of Caloocan City Eye Center
- Establishment of Geriatric Service Wards
- Conduct of the following:
  - orientation meeting with all new staff
  - monthly meetings with Section Chiefs/ Heads
- monthly program review on morbidity and mortality cases

Implementing Agency
- Caloocan City Medical Center (CCMC) South
- Department of Health (CHD)
- Caloocan Health Department (CHD)
- City Engineering Department (CED)
- Office of the City Mayor
- City Budget Department
- Office of the Senior Citizens Affairs (OSCA)

Proposed Project: CCNMC North
- Upgrading of CCNMC North to primary level
  - Submission of self-assessment form and other requirements
- Procurement and provision of hospital automated/modern medical equipment in the following:
  - Ward
  - Labor/Delivery Room/Operating Room
  - Emergency Room
- Establishment of the following facilities at CCNMC:
  - Rehabilitation Center
  - Animal Bite Treatment Center
  - DOTS Clinic
  - Public Health Unit
  - Dialysis Center
  - Adolescents Friendly Clinic
  - Center Diabetic Care
  - Trauma Center
  - Breastfeeding Room
  - Kutis Kilatis Center
### 2017 - 2019

#### COMPREHENSIVE DEVELOPMENT PLAN

- Creation of Caloocan City Eye Center
- Acquisition/ deed of donation of 3 ambulance and other emergency transport system
- Procurement of reagents (Laboratory and X-ray), drugs, medicines and supplies
- Procurement of various IT equipment
- Conduct of the following
  - Orientation meeting with all new staff
  - Monthly meetings with Section Chiefs/ Heads
  - Monthly program review on morbidity and mortality cases

**Implementing Agency**

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**Proposed Project**

- **Maternal Program**
  - House to house visits by Barangay Health Worker (BHW)/ Community health Team (CHT)/ Parent Leader (PL)
  - Monthly monitoring of health centers as per schedule
  - Conduct midterm and annual Program Implementation Review (PIR) on Maternal Program
  - Conduct health education classes
  - Conduct of the following activities:
    - regular monitoring and feedback sessions
    - mentoring activities such as Data Quality Check (DQC)
  - Conduct quarterly meetings of the following:
    - Local Health Board
    - Maternal and Neonatal death review
    - Maternal and neonatal conference
    - Maternal death review team
  - Service delivery Network (SDN) members

- **Family Planning Program (FP)**
  - Conduct advocacy on:
    - Usapan series
    - Usapan Pwed Pa
    - Usapang Maginoo
  - Monthly monitoring of health centers as per schedule
  - Conduct midterm and annual PIR on Family Planning Program

- **Adolescent Program**
  - Masterlisting of all pregnant teenagers
  - Conduct of teen chat among high school students
  - Procurement/purchase of ferrous sulfate tablets for 10-19 years old age group
2017 - 2019

COMPREHENSIVE DEVELOPMENT PLAN

Implementing Agency

- Creation of Adolescent Health Technical Working Group
- LGU
- City Health Department (CHD)
- Population Commission (POPCOM)
- CHD
- DepEd
- CSWD
- Sports Services
- NGOs

Proposed Project

Child Care Program

- Conduct masterlisting of the following:
  - 0-2 years old children
  - pregnant women for TT immunization
- Intensify the following:
  - outreach programs
  - supplementary immunization activities for measles
- Monthly monitoring of health centers as per schedule
- Conduct midterm and annual PIR on Child Care Program
- Intensify Information Education Campaign (IEC) thru pre-clinic lectures, bench conferences

Proposed Project

Community Health Team

- Conduct of the following:
  - regular monthly meeting of CHT in all health centers
  - annual general assembly of CHTs
- Provision of incentives to all trained CHT members
- Intensify Information Education Campaign (IEC) through increased FDS
- Masterlisting of 4Ps members per barangay for efficient follow-up and monitoring

Nutrition Program

- Intensify the following:
  - monitoring and supervision by health center staff the Barangay Nutrition Scholars (BNS) OPT+ daily accomplishment
  - coordination among barangay leaders, purok leaders, CHT members, parent leaders to serve as guide/partner to locate the target preschool children
- Provision of micronutrient powder among 6-23 mos. old infants and young children
- Conduct supplementary feeding: Mother Craft Approach to severely wasted and wasted children 24-48 mos. old preschoolers
- Conduct quarterly Pabasa sa Nutrisyon in 44 health centers
- Conduct objective structured competency examination (OSCE) among active breastfeeding support groups
- Intensify information drive on breastfeeding among infants 0-6 months
- Monthly monitoring of health center as per schedule
- Conduct midterm and annual Nutrition Program PIR
- Establishment of community gardens and school gardens in coordination with the barangays and schools
- Dispersal of vegetable seeds
- Distribution of organic fertilizer

Implementing Agency

- City Health Department (CHD)
- PAS – Agriculture
Proposed Project  **Oral Health Program**
- Provision/ application of fluoride varnish to:
  - all infants who have completed immunization
  - all children attending daycare
- Conduct continuous coordination with nurses and midwives of health centers regarding immunization records of children
- Printing of Oral Health Card for distribution to fluoride varnish beneficiaries
- Provision of kiddie toothbrushes and fluoridated toothpastes to children in the government daycare centers
- Monitoring of health center as per schedule
- Conduct midterm and annual Dental PIR
- Establishment of dental clinic for employees at City Hall North
- Provision of Basic Oral Health Package to all city hall employees
- Conduct of quarterly meetings of medical program managers

**Implementing Agency**
- City Health Department (CHD)

Proposed Project  **Non-Communicable Disease (NCD) Program**
- Conduct of the following:
  - quarterly meeting of medical program managers
  - PHILPEN risk assessment for 25 years old and above
- Provision of four molecules drugs (Amlodipine, Losartan, Metoprolol, Metformin)
- Provision of supplies in the conduct of blood sugar testing
- Capacitate health providers on the correct assessment of clients perform the proper VIA procedure and the timelines of referral
- Provision of supplies in the conduct of cervical cancer screening
- Conduct of the following:
  - monthly monitoring of health center as per schedule
  - midterm and annual NCD Program PIR
- Masterlisting of PWDs who will avail health services
- Provision of flu and pneumococcal vaccine for 60 years old and above

**Implementing Agency**
- City Health Department (CHD)
- Department of Health (DOH)

Proposed Project  **NTP Program**
- Implementation of TB Control Program at the barangay level
- Conduct of the following:
  - Program Implementation Review (PIR)
  - monitoring and supervision of DOTS facilities, both public and private hospital
  - orientation of private MDs, factory clinic MDs and RNs on Directly Observed Treatment Strategy (DOTS)
  - regular meeting of engaged private and public hospital TB Team
- Installation of Integrated TB Information System (ITIS)
  - provision of internet connection
  - provision of communication allowance
- Provision/ procurement of the following:
  - TB diagnosis anti-TB drugs
recording and reporting forms
- Rehabilitation/ improvement of health facilities for quality service

**National Voluntary Blood Services Program**
- Conduct of the following:
  - peptalk in barangays to raise awareness about the program
  - mass blood donation activity per barangay

**Implemening Agency**
- CHD
- DOH
- NGO

**Proposed Project**
**Health Emergency Management Staff (HEMS)**
- Construction/ establishment of operation center with monitoring equipment, logistics and supplies
- Conduct consultative meeting on the proposed HEPRP revisions
- Development of HEMS policies/ guidelines on:
  - OPCEN protocols
  - HEM minimum service package
  - Local Public Health policy and guidelines on emergency and disaster

**Implementing Agency**
- City Health Department (CHD)
- Department of Health (DOH)

**Proposed Project**
**HIV-AIDS Program**
- Conduct of the following:
  - Information dissemination campaign
  - Voluntary Counselling and Testing (VCT)
  - Celebration of AIDS Candle Light Memorial (ACM) and World AIDS Day (WAD)
- Distribution IEC, condom and lubricant
- Establishment of treatment hub
- Establishment of proper referral system linked to care
- Conduct referral to social worker for financial support
- Access to PWD privilege

**Implementing Agency**
- CHD
- DOH
- NGO

**Proposed Project**
**Pharmacy**
- Procurement of high quality generic medicines
- Purchase of medical, dental and laboratory equipment for provision of efficient health services

**Implementing Agency**
- City Health Department (CHD)
- Department of Health (DOH)

**Proposed Project**
**Employees Clinic**
- Procurement of needed medical equipment for the use of employee’s clinic
- Procure basic dental instruments for better provision of dental services
- Provision of various office supplies needed in generating medical certificates

**Implementing Agency**
- City Health Department (CHD)
- Department of Health (DOH)

**Proposed Project**
**Administrative Service**
- Acquisition of land to be used as cemetery and crematorium
• Acquisition of equipment, fixtures and furniture for crematorium
• Construction/upgrading of Multi Storey Tomb
• Establishment of columbary
• Upgrading of Sangandaan and Tala cemeteries
• Improvement of Bagbaguin Cemetery

Implementing Agency
• City Health Department (CHD)
• City Engineering Department (CED)

Proposed Project
• Reactivation of Barangay Anti-Drug Abuse Council (BADAC)
• Provision of information education campaign materials

Implementing Agency
• CADAC
• BADAC
• Liga ng mga Barangay

Proposed Project
• Construction of Caloocan City Drug Rehabilitation Center (Social Adjustment Center for drug dependents)
• Purchase of equipment, fixtures and furniture for Caloocan City Drug Rehabilitation Center (Social Adjustment Center for Drug Dependents)

Implementing Agency
• CHD
• CED
• BJMP
• Cal. City Police Department

Proposed Project
**Central Laboratory**
• Expansion of the Central Laboratory into section like:
  ➢ Hematology
  ➢ Clinical Chemistry
  ➢ Serology
  ➢ Urinalysis
  ➢ Fecalysis
  ➢ Smearing and Staining Room
  ➢ Stockroom
• Establishment of a drug testing laboratory
• Purchase of necessary and essential laboratory equipment
• Construction of TBML in at least 15 health centers

Implementing Agency
• City Health Department (CHD)
• Department of Health (DOH)

Proposed Project
**Planning/Research, Training, Evaluation Services**
• Conduct annual area program based health planning among health center staff
• Presentation of annual accomplishments on all different health programs conducted by health centers
• Conduct presentation on semi-annual and annual performance and accomplishments per program
• Quarterly meeting and presentation of quarterly accomplishments

**Barangay Health Workers (BHW)**
• Conduct competency on report writing

**HEPO**
• Provision of IEC tools and materials
• Massive intensification of health advocacy program – Community and School Based Health Education Program

**Surveillance**
• Quarterly meeting of ESU members
Emerging/Re-Emerging Diseases

- Establishment of isolation room for newly diagnosed emerging and re-emerging disease

Rabies

- Regular procurement of Post Exposure Prophylaxis
- Intensification of dog vaccine coverage

Implementing Agency

CHD ■ DOH ■ CCMC
CVO ■ Barangay

Proposed Project

City Veterinary Office

- Repair and rehabilitation of Animal Pound to include construction of Veterinary clinic, treatment room, isolation room and euthanasia room
- Purchase of surgical instruments
- Provision of additional cages and clinic in animal pound
- Purchase of multicab

Health Care Facilities

- Construction of additional health centers and lying-in centers to meet the standard ratio of:
  - 1 Health Center:30,000 population
  - 1 Lying-in center:125,000 population
- Improvement and expansion of existing health centers to meet PhilHealth requirements for PGB, MCP, TB-DOTS and Animal Bite Accreditation
- Purchase of technologically advanced equipment for health centers, Lying-In Clinic, Social Hygiene Clinic (SHC) and Central Laboratory

Implementing Agency

CHD ■ CVO ■ CHD
CED ■ NGOs ■ Department of Health (DOH) – HFEP

SOCIAL WELFARE AND COMMUNITY DEVELOPMENT

GOAL

Uplift the socio-economic and emotional/psychological aspects of the disadvantaged individuals and groups in the City by providing social welfare interventions in partnership with government and non-government agencies.

PROBLEM IDENTIFICATION

Child and Youth Welfare

- Insufficient Child Development Centers (CDCs) or Day Care Centers (DCC) to comply with RA 10410 (219 - total CDCs within 110 barangays)
- Need to upgrade the existing Child Development facilities
- Eighty Six (86) Child Development Centers or CDC are not yet accredited (this is due to reshuffle and replacement of Child Development Workers, 2nd level of accreditation was not finished)
- No comprehensive program for child laborers, abused, trafficked, abandoned, neglected and children with disability
- Lack of monitoring and evaluation system in the implementation of programs and projects for children
- No facility for girl CICLs
- Lack of drop-in center for children at risk (CAR) or street children
- Lack of database on youth related information
- No accredited child-caring facility
• Lack of logistical support
• Inactive Barangay Council for the Protection of Children (BCPC)

Women/ Gender and Development (GAD)
• Need to organize and strengthen Barangay GAD Focal Point System (BGFPS), VAWC desk and BCPC functionality
• Lack of database on Gender and Development (GAD) related information
• Absence of day care center for children of government employees
• Lack of women's desk in the different barangay office
• No comprehensive program for abused women
• No substantial program for solo parents
• Absence of program/ services for City employees rendering/ responding to critical incidents/ disaster and on VAWC victims/ survivors
• No Comprehensive program for disabled persons, child laborers and abused children

OBJECTIVES / TARGET SETTINGS
Child and Youth Welfare
• To establish additional day care centers to meet the standard ratio of one day care center depending on the number of population of 3-4 years old children for every barangay
• To provide day care service to children 3-4 years old
• To improve at least 50% of the facilities of the existing day care centers
• To facilitate accreditation of 86 Child Development Centers
• To come-up with a comprehensive program for children
• To strengthen programs addressing the needs of children
• To establish a monitoring and evaluation system
• To generate necessary data base
• To establish a residential facility for minor girls who are in conflict with the law
• To provide children the basic needs of protection, guidance and supervision
• To come up with a databank on youth related information
• To organize youth group organizations
• To facilitate the immediate processing of accreditation of 3 centers
• To provide the necessary equipment and supplies for standardized child-caring facilities
• To raise the level of awareness of the citizenry on their mutual responsibilities in the effective implementation of social development programs, projects and services
• To promote justice and protection for victims of child trafficking

Women/ Gender and Development (GAD)
• To raise the level of awareness of the 188 barangays on the importance of BGFPS, BCPC and VAWC desk and its functions
• To come up with a Barangay Ordinance – Organizing/ Reactivating BGFPS, BCPC and VAWC desk
• To come up with a data bank of clientele information and productive resources
• To update a City Gender Profile
• To establish a day care center for the children of Caloocan City employees who are six years old and below
• To establish additional women’s desk to attend to increasing number of complaints on violence against women and children
• To enhance women’s understanding on violence against women in the context of gender-based inequalities in society
• To strengthen programs addressing the needs of women
• To provide benefits and privileges for solo parents
• To provide psycho-social intervention to solo parents
• To provide psycho-social services, health programs for direct service workers of the City government
• To come up with a comprehensive plan for disabled persons, child laborers and abused children

POLICIES / STRATEGIES
Child and Youth Welfare
• Compliance to the following:
  ➢ RA 6972 – “An Act Establishing a Day Care Center in Every Barangay”
  ➢ RA 10410 “Early Years Act of 2012”
  ➢ PD 1567 of 1978 Establishing a Day Care Center in Every Barangay and Appropriating Funds Therefor
• Development of strong working relationship and close coordination with the Barangays that expressed interest towards establishing day care centers
• Advocate to target barangays with no day care service
• Make a comprehensive report of the condition of day care facilities
• Compliance to prescribe DSWD requirements for the accreditation of CDCs
• Fully implement RA 7610-1992 – Special Protection of Children Against Abuse, Exploitation and Discrimination Act
• Tap non-government organizations for the implementation of programs and projects for child laborers and abused children
• Establish a monitoring and evaluation system that would ensure the protection of the child
• Implementation of RA 9344 “Juvenile Justice and Welfare Act of 2006” Title VI (Rehabilitation and Reintegration) Sec. 47 (Female Children)
• Identification and profiling of street children
• Identification and profiling of youth
• Mobilization of youth organizations in Caloocan
• Compliance to prescribe DSWD requirements for the accreditation of child caring institution
• Compliance to ECCD Law
• Advocacy for the institutionalization of Barangay Council for the Protection of Children
• Coordination and collaboration with the concerned agencies regarding orientation and re-training of barangay on BCPC
• Implementation of RA 9344 (Juvenile Justice and Welfare Act of 2006)

Women/ Gender and Development (GAD)
• Advocacy for the institutionalization of BGFPS, BCPC and VAWC desk
• Coordination and collaboration with the concerned agencies regarding orientation and re-training of barangay
• Strengthening of RA 9710 “Magna Carta of Women” in the Barangay Level
• Advocacy on the integration of gender-sensitivity and or women concerns in training programs for barangays
• Conduct survey on the following:
  ➢ Employees needing day care services for their children
  ➢ Employees with 6 years old below enjoying day care services
  ➢ Policies and guidelines with regards to management
  ➢ Baseline data as to the work performance of employees with children 6 years old and below
• Coordinate with the barangay officials regarding the establishment of women’s desk
• Strict implementation of RA 9262 – Anti Violence Against Women Law for Its Full Implementation
• Implementation of RA 8505 (Rape Victim Assistance and Protection Act of 1998)
• Formulate policies and objectives, plans and programs on abused women
The City Social Welfare and Development Department in coordination with CHD, LIRO, TESDA, DOLE, DILG, DepEd, NGOs, private organizations shall develop social welfare programs and services for solo parents.

- Post-traumatic stress debriefing (PTSD)
- Enforcement of the Implementation of the Magna Carta Law for Disabled Persons – R.A. 7277 and B.P. 344 or the Accessibility Law

### PROGRAMS / PROJECTS / ACTIVITIES

<table>
<thead>
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<th>Child and Youth Welfare</th>
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<td>Upgrading/ repair and maintenance of day care centers to include:</td>
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<td>- play rooms</td>
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<td>Conduct of 1&lt;sup&gt;st&lt;/sup&gt; level of assessment by CSWD Focal Person</td>
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<td>Facilitate 2&lt;sup&gt;nd&lt;/sup&gt; level of assessment by DSWD-NCR</td>
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<tr>
<td>Review/ updating of the Caloocan City Plan for Children to include programs for abused, trafficked, abandoned, neglected and children with disability</td>
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<td>Establishment of monitoring and evaluation system</td>
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<td>Establishment of data base</td>
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<td>Conduct of the following:</td>
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<td>- regular monthly meeting</td>
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<td>- regular monitoring and evaluation</td>
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<td>- program review and evaluation</td>
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<td>Construction of Bahay Pag-asa for female children in conflict with the law</td>
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<td>Establishment of drop-in center for CAR</td>
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<td>Establishment of databank on youth related information</td>
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<td>Establishment of a youth network</td>
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<td>Formulation of a Code of Conduct for the Protection of the Youth particularly in government service, i.e. Sangguniang Kabataan</td>
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<tr>
<td>Rehabilitation/ upgrading of the following centers to comply with DSWD standards on accreditation:</td>
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<td>- Tahanang Mapagpala</td>
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<td>- Social Development Center</td>
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<td>- Yakap Bata Holding Center for CICL</td>
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<td>Conduct regular check-up/ monitoring of all equipment and supplies of the three centers</td>
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<td>Provision of the following equipment/ supplies:</td>
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<td>- Telephone lines with Fax machine</td>
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<td>- Internet connection (at least 1 for every Case Manager and Center Administrative staff and one for use of children in the library area)</td>
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<td>- Projector with white screen (activity area)</td>
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<td>- Sound system with cassette player</td>
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<td>- Television set with DVD player</td>
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<td>- Vehicle</td>
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<td>Reactivation of the Barangay Council for the Protection of Children in all barangays</td>
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<tr>
<td>Information and education on the protection of victims of child trafficking</td>
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</tbody>
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**Implementing Agency**

- DSWD – NCR
- CSWD
- CED
- CGFPS
- PNP
- Barangay

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COMPREHENSIVE DEVELOPMENT PLAN

- LCPC
- DILG
- Liga ng mga Barangay
- NGOs/CSOs
- Child Development Workers

Proposed Project: Women/ Gender and Development (GAD)
- Information and education on the protection of victims of child trafficking
- Conduct symposium on anti-violence against women and their children
- Establishment of GAD data base thru Community Based Management System (CBMS)
- Data banking on clients served and resources responsive to gender and development welfare concerns
- Establishment of day care center for government employees as embodied in A.O. No. 241 *(Guidelines in the Establishment of Day Care Centers in Government and Private/Industrial Offices)*
- Establishment of Women’s Desk in every Barangay in compliance with Section 12 D, Rule 4 of the Rules and Regulations implementing the Magna Carta of Women
- Formulation of Comprehensive Program for Women
- Creation of an Inter-Agency Committee for Solo Parent Program
- Conduct citywide census on solo parent profiling
- Yearly psychological evaluation/ health clearance of employees
- Formulation of a Comprehensive Plan for disabled persons, child laborers and abused children
- Creation of a City Council for the Welfare of Persons with Disabilities and Continuous conduct of survey and profiling of PWDs

Implementing Agency
- CSWD
- DILG
- HRMO
- DOLE
- CHD
- Barangay GFPS
- LIRO
- Liga ng mga Barangay
- TESDA
- Private Organizations
- DOLE
- Committee on Women & Family
- Caloocan City GAD Focal Point System (CCGFPS)

ELDERLY (SENIOR CITIZENS)

GOAL
Uplift the socio-economic and emotional/ psychological aspects of the disadvantaged individuals and groups in the City by providing social welfare interventions in partnership with government and non-government agencies

PROBLEM IDENTIFICATION
Protection for the Elderly
- Need to strengthen/ update the existing database of senior citizens
- Need to upgrade the computer system of OSCA for database
- Need to sustain the functionality of City Federation of Senior Citizens
- Lack of participation and attendance in Elderly Filipino Week Celebration
- Lack of social action activity center for proper accommodation and other related activity of senior citizens
• Insufficient equipment and machineries for OSCA operations
• Health problems of the elderly
• Inadequate provision of social services
• Abuse of the elderly
• Need to increase amount for burial assistance of senior citizens

OBJECTIVES / TARGET SETTINGS
• To establish an updated masterlist of senior citizens
• To identify and validate senior citizens eligible for Social Pension Program of the DSWD
• To ensure availability and access to profile of Senior Citizens
• To encourage membership of senior citizens in organizations involved in the community activities
• To develop interest and encourage the participation of senior citizens in social activities
• To ensure access, effective and efficient delivery of services
• To provide conducive and friendly facility for senior citizens
• To promote homecare services and caregiving for the elderly
• To conduct training/seminars for families, relatives and community coordinators for the care of the elderly
• To ensure access of senior citizens to medical programs and services
• To provide necessary assistance for abused elderly
• To allocate additional budget for burial assistance

POLICIES / STRATEGIES
• Develop/ strengthen data profiling/information of senior citizens
• Development of a system to access SCs information by other LGUs
• Ensure organization of a City Federation for Senior citizens
• Increase number of attendance in senior citizens activities
• Ensure access of senior citizens in all social protection service and facilitate their rights related to RA 9994
• Senior citizens and families shall organize a multi-sectoral group for homecare providers and caregivers
• Regular check-up and home visits will be conducted to senior citizens with health problems
• Provide medical and social services to senior citizens
• Enhancement of partnership for the protection of the elderly
• Monitor/report to the police incidence of elderly abuse in the barangay
• The city government shall propose an additional budget for burial assistance

PROGRAMS / PROJECTS / ACTIVITIES
Proposed Project Protection for the elderly
• Conduct information dissemination campaign in the registration of senior citizens
• Updating of SC database
• Identification of eligible indigent senior citizens
• Computerization of senior citizens profile
• Establishment of Caloocan City Federation of Senior Citizens
• Conduct of the following:
  ➢ General Assembly
  ➢ Organizing
Meetings
- Conduct of more social activities for senior citizens
- Establishment of Caloocan City Social Action Activity Center in North and South Caloocan
- Purchase/acquisition of new office equipment
- Creation of a multi-sectoral group of caregivers and other services
- Home Care Services
- Provision of the following:
  - wheelchairs, crutches, canes, braces
  - free eyeglasses and hearing aid
  - birthday package
- Creation of Council for the Protection of the Elderly Persons in every barangay
- Provide trainings/seminars on:
  - Determining elderly abuse
  - Rights of the elderly
  - Handling cases of elderly abuse
- Provision of additional budget for burial assistance

Implementing Agency
- Office for Senior Citizens Affairs (OSCA)
- CSWD
- CSWD
- Barangay
- LIRO
- NGOs
- DSWD
- PNP

PROTECTIVE SERVICES

GOAL
To improve the present system in the enforcement of laws to address the peace and order situation in the City.

PLEB

GOAL
To provide genuine public service, through quality, effective, fair, impartial and speedy adjudication of justice, hear and decide citizen complaints or cases filed against erring officers and members of the Philippine National Police (PNP)

POLICE AND JAIL MANAGEMENT

PROBLEM IDENTIFICATION
- Lack of I.T. equipment
- Lack of service transportation
- Lack of consultation with other PLEBs
- Lack of police precincts
- Crime Prevention
- Increasing number of both index and non-index crimes
- Lack of sufficient training
- Insufficient IT equipment, communication facility equipment and service vehicles
- Need to rehabilitate the existing Caloocan City Jail
2017 - 2019

- Congested City Jail (congestion rate is 994% as of May 31, 2016)
- Insufficient number of jail personnel
- Lack of security equipment
- Insufficient training
- Insufficient prisoner van

OBJECTIVES / TARGET SETTINGS

- To ensure speedy services
- To carry out speedy serving of processes
- To promote oneness of all PLEB’s and to gain more and extensive knowledge of administrative proceedings
- To provide additional PCP (Police Community Precinct)
- To enhance community engagement
- To intensify Intelligence, Detection, Target Setting, Intervention, Disruption (IDTID) Activities
- To strengthen Firearms Control Program
- To institutionalize Police Integrated Patrol System (PIPS) deployment
- To improve Case Monitoring against Criminals/ use of COMPSTAT
- To intensify case build-up against criminal gangs and organized crime groups
- Improve the efficiency, capability and reliability of police and fire personnel by providing adequate training program, equipment, fund support and incentives
- To modernize the equipment of Caloocan city Police
- To provide adequate modern communication system, equipment, service vehicles and facilities
- To provide permanent site for Caloocan City Jail
- To improve the living conditions of inmates in accordance with the accepted standards set by the United Nation
- To attain the jail custodial and inmate ratio of 1:07 (ratio per shift)
- To attain zero escape
- To provide additional security equipment
- To professionalized jail services for the less fortunate inmates
- To provide additional prisoner van

POLICIES / STRATEGIES

- Push for the acquisition of additional I.T. equipment
- Enhance knowledge of PLEB members on rules and regulations
- Provide and develop sites for police stations, precincts and sub stations
- Organize
  - Identification of active/ potential sectoral/ multi sectoral groups willing to support the PNP
  - Organizing/ persuasion of prospective groups
  - Train, develop and mobilize potential groups
- Mobilize
  - Command, control and supervision of enlisted sectors/ multi-sectoral groups
  - Selection of trained, knowledgeable and dedicated personnel for mobilization activities
- Number of criminal gangs and syndicated crime groups for neutralization
- Complete and updated data base on threat groups
- Percentage of accounted loose firearms against the estimated baseline data:
  - Coordinate with FED Satellite Office at CCPS
  - Establishment of Fas holder database in the locality
  - Access to the database of Firearms and Explosive Division
- Percentage of accounted loose firearms against the estimated baseline data:
➤ Coordinate with FED Satellite Office at CCPS
➤ Establishment of Fas holder database in the locality
➤ Access to the database of Firearms and Explosive Division

➤ Number of PIPS deployment
➤ Beef-up the number of vehicles and equipment
➤ Allocate additional POL funding requirement
➤ Submit PIPS deployment data
➤ Supervise and inspect PIPS deployment and submit after inspection report

➤ Number of COMPSTAT activity for crime prevention
➤ Percentage of crime volume reduction (P-C)/Px100
➤ Total number of cases investigated
➤ Number of criminals convicted
➤ Prepare and plan data for the needed manpower and resources;
➤ Submit verified filed cases;
➤ Identify crime prone areas
➤ Sustain target hardening
➤ Encourage and convince victims, complainants and witnesses not to withdraw the complaint
➤ Number of criminal cases filed
➤ Percentage of criminal cases filed
➤ Verification and record check with other enforcement agencies
➤ 100% trained investigators
  ➤ Conduct inventory of trained investigators
  ➤ Continuing investigation education
➤ 100% certified investigators
➤ Request amendment of NAPOLCOM Certification Standard (NMC No. 2013 -002)

➤ Close coordination and linkages with government agency regarding the provision of equipment and vehicles

➤ The City Government shall push for the lot acquisition of the Caloocan City Jail site
➤ Improve and expand the existing facilities of the Caloocan City Jail
➤ The City Government shall provide a detention facility that could accommodate an average of 1,400 inmates
➤ Maintain close linkages with the concerned national agency regarding the provision of jail personnel and facilities
➤ Provide more comprehensive monitoring and a heightened level of safety for inmates and workers
➤ Coordination with national agencies that offer trainings and seminars
➤ Close coordination with national government agency regarding the provision of prisoner van

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project

➤ Procurement of I.T. equipment (2 sets of complete computer package)
➤ Procurement of 2 office motorcycle vehicle
➤ Conduct of conferences and dialogues with other PLEB
➤ Conduct seminars to board members and staff
➤ Attendance to PLEB Conventions
➤ Hosting of PLEB-NCR consultative meeting

Implementing Agency

➤ People’s Law Enforcement Board (PLEB)

Proposed Project

➤ Renovation of the existing fire substation inside the Caybiga area into a police sub station
• Continuous organization and mobilization of sectoral/multi-sectoral groups
• Strengthen Barangay Peacekeeping Operations (BPKO)
• Conduct BPKOs thru Pulis sa Barangay
• Involved Force Multipliers in various activities
• Implement OPLAN BATUTA
• Profiling and case build up:
  ➢ Implementation of COPLANs;
  ➢ Conduct of intelligence initiated police operations;
  ➢ Recruitment & handling of agents;
  ➢ Casing & surveillance of OG members;
  ➢ Implementation of Warrant of Arrest (WOA)
• Validation of watch list
• Determine presence of other threats groups within AOR;
• Profiling & case build-up
• Liaising with other gov’t agencies;
• Validation of watch/target list
• Implement Kontra Boga thru:
  ➢ Oplan Katok
  ➢ Continue public information of Fas Control Program
  ➢ Establishment of Fas desk in PCP 1-7
  ➢ Implementation of SW against delinquent gun holders
  ➢ Establishment of checkpoints and implementation of Oplan Bakal and Oplan Sita
  ➢ Conduct of information gathering, surveillance and arrest
• Implement Kontra Boga
• Implementation of SW against delinquent gun holders
• Conduct of:
  ➢ Oplan Lambat
  ➢ Oplan Galugad
  ➢ Checkpoints/chokepoints
  ➢ Oplan Bakal/ Sita
  ➢ Oplan Lambat-Sibat
• Implementation of:
  ➢ WOA
  ➢ Quick Police Response
  ➢ Mobile/ MC Patrol
  ➢ Special Event Security Coverage
  ➢ CDM
  ➢ Beat/ Foot/ Hybrid Patrol
  ➢ Anti-Armed Robbery Extortion
• Enforcement of Special laws:
  ➢ Anti-illegal Gambling Operations
  ➢ Anti-Illlegal Drugs Operations
  ➢ Anti-Carnapping
• Enforcement of City Ordinances
• Conduct weekly COMPSTAT validation
• Conduct inventory of cases filed and arrested persons by virtue of warrant of arrest
• Record check with other LEA
• Conduct regular meetings with CJS and sustain case build-up
• Conduct liaising to other pillars
• Assigned dedicated personnel to monitor case filed before the courts
• Secure photocopies of filed case
• Conduct monthly monitoring and inventory of criminal cases filed before the court Record check with other LEA
• Sustain the strengthened case build-up
• Conduct regular meeting with members of the CJS
• Conduct refresher trainings and seminars
• Conduct competence and capability build-up
• Conduct workshop for the amendment of NAPOLCOM Certification Standard (NMC No. 2013-002)
• Purchase of the following service vehicles:
  ➢ 6 Hi-Lux
  ➢ 14 Vios
  ➢ 20 Motorcycle
  ➢ 20 Bicycle
• Provision of modern communication facilities, other equipment
  ➢ 100 handheld Radio
  ➢ 20 Base Radio
• Computerization of Caloocan PNP (Police Clearance, Warrant section, Investigation, etc.
  ➢ 50 Desktop computer
• Other operating expenses

Implementing Agency
• Caloocan City Government
• Caloocan City Police Station
• Barangays

Proposed Project
• Acquisition of the existing Caloocan City Jail lot from NHA as a prerequisite to repair/ improvement of the present site
• Construction of City Jail in North Caloocan
• Construction of the 2nd Floor of Caloocan city jail building in South
• Provision of additional jail personnel
• Provision CCTV camera and other security equipment
• Conduct training/ seminar related to administration and paralegal services
• Provision of additional prisoner van
• Communication and advocacy with partners

Implementing Agency
• Caloocan City Government
• National Housing Authority (NHA)
• Bureau of Jail Management and Penology (BJMP)
• DILG

FIRE PREVENTION

GOAL
To attain less or zero fire incident within the City of Caloocan and to enhance the level of awareness and participation of the community with regards to fire safety

PROBLEM IDENTIFICATION
• Lack of sub stations
• Deteriorating fire stations/sub stations
• Lack of firefighting modern communication equipment and rescue equipment
• Lack of fire service vehicles (fire trucks, ambulance and administrative vehicles
Inadequate funds for maintenance and operating expenses of service vehicles and provision of additional gasoline allowance for LGU issued vehicles
- Lack of fire hydrants in fire prone areas
- Unserviceable fire hydrants
- Lack of firemen and fire personnel
- Weak information dissemination campaign for fire prevention in school, business establishments and highly concentrated public places
- Weak monitoring system to check strict adherence to fire code (R.A. 9514)
- Narrow and obstructed roads/streets hindering the fast response of responders in case of a fire incident
- Traffic congestion which hampers the fast response of fire trucks

**OBJECTIVES / TARGET SETTINGS**

- To develop a responsive fire protective services
- To repair and rehabilitate the existing fire sub-stations
- To provide adequate modern communication system, equipment, service vehicles and facilities
- To modernize the equipment of Caloocan City Fire Station to cope up with their needs
- To provide adequate fire service vehicles
- To provide additional funds for maintenance and operating expenses of service vehicles
- To install fire hydrants in fire prone areas
- To avoid fire related injuries, fatalities and damage to properties
- To rehabilitate the existing fire hydrants
- To attain the ideal ratio of 1:1:000 fire personnel to population
- To intensify the fire prevention program through massive information campaign
- To educate the public to take precautions and vigilance to prevent potentially harmful fires
- To enhance fire safety consciousness and awareness
- To intensify the fire prevention program through massive information campaign
- To educate the public to take precautions and vigilance to prevent potentially harmful fires
- To enhance fire safety consciousness and awareness
- To maintain overall emergency response readiness to insure optimal operational performance
- To develop and maintain efficient and effective fire operation to prevent loss of lives and minimize damages to properties

**POLICIES / STRATEGIES**

- Provide sites for sub-stations
- Improvement of existing fire sub-stations shall be given preference and priority
- Adequate equipment for effective and efficient fire performance
- Establish close coordination with the national government for the provision of additional communication facilities
- Establish close linkages with the national government agencies for the provision and repair of fire trucks, ambulance and administrative vehicles
- Utilize and coordinate with barangays the use of mini-fire trucks at the barangay level
- Close coordination with government agencies regarding the provision of additional funds
- Establish close coordination with national government agencies for the provision and rehabilitation of existing fire hydrants
- Continuous coordination with the national government agencies regarding the provision of additional firemen and fire personnel
- Review the distribution of fire personnel in the city
- Continuously intensify information campaign on fire prevention programs
- Continuously establish and maintain close coordination with other firefighting volunteer brigades (NGOs), barangay units
• Intensified implementation of R.A. 9514
  ➢ Intensification of Fire Safety Inspections
• Make it a policy to continuously conduct monitoring and inspections of business establishment and government buildings
• BFP-Caloocan shall enhance and strengthen coordination with other government units and private sectors/organizations to be able to come up with measures to preempt the occurrence of fire incidents within area of responsibility
• Thorough conduct of action planning particularly on areas identified as high risk/fire prone areas

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project

• Construction of additional fire substation in North Caloocan:
  ➢ Bagong Silang
  ➢ Quirino Highway, Malaria
• Repair and rehabilitation of existing 9 fire sub-stations
• Acquisition of the following:
  ➢ firefighting equipment
  ➢ modern communication devices
  ➢ fire apparatus
  ➢ rescue equipment
• Provision of new trucks to replace the unserviceable fire trucks
• Acquisition of ambulance and service vehicles
• Repair/rehabilitation of all other non-operational fire trucks
• Deployment of fire trucks in strategic places
• Provision of additional funds for maintenance and operating expenses of service vehicles
• Provision of gasoline allowance for fire trucks
• Installation of fire hydrants in fire prone areas in coordination with Maynilad Water Services
• Repair and rehabilitation of the existing fire hydrants
• Hiring of additional firefighters and fire personnel
• Partnership with the Filipino-Chinese volunteer fire brigade and other NGOs
• Intensify information campaign on fire prevention programs
• Conduct of fire prevention education through seminars, lectures and drills to schools, offices, and all types of the following occupancies:
  ➢ Assembly
  ➢ Educational
  ➢ Health Care
  ➢ Detention and Correctional
  ➢ Hotels
  ➢ Dormitories
  ➢ Apartment Buildings
  ➢ Lodging or Rooming House
  ➢ Residential
  ➢ Mercantile
  ➢ Business
  ➢ Industrial
  ➢ Storage
  ➢ Mixed
• Distribution of fire safety materials such as leaflets, flyers, posters, pamphlets, etc.
• Putting up signages and information boards in areas visible to the public indicating the BFP-Caloocan City Hotline numbers for the better access of the public
• Intensification of inspections and monitoring activities to ensure strict adherence to building code
• Intensified conduct of Barangay Ugnayan to areas identified with high risk of fire incidents

Implementing Agency
- DILG
- DILG-BFP
- Maynilad Water Services
- Caloocan City Government
- Liga ng mga Barangay
- DepEd
- Business Establishments

DISASTER PREPAREDNESS

PROBLEM IDENTIFICATION
• Need to upgrade the dispatch system of the City to address incidents that needs emergency response
• Lack of storage rooms that would secure existing and upcoming DRRM supplies, materials and equipment
• Need for additional automated external defibrillator (AED)

OBJECTIVES / TARGET SETTINGS
• To improve emergency assistance to the constituents through proper dispatch system
• To secure the DRRM supplies and equipment to be used during emergencies
• To provide additional AED in every floor of the new City Hall

POLICIES / STRATEGIES
• Upgrading of a system that would cater situations that need emergency response
• Securing the safety and security of needed DRRM supply and equipment during emergencies
• Ensuring the availability of AED in case of emergency

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project
- Purchase of additional equipment which will be used in the dispatch system (Pureforce application)
- Provision of additional storage rooms
- Acquisition of additional AED for the new Caloocan city Hall Building

Implementing Agency
- Caloocan City Disaster Risk Reduction and Management Office (DRRMO)
- General Services Office (GSO)
- City Budget Department
SPORTS DEVELOPMENT SERVICES

GOAL

To promote and develop the physical and psychological well-being of the residents of Caloocan.

PROBLEM IDENTIFICATION

- Need to rehabilitate the existing parks and other recreational facilities
- Need to provide equipment for the newly constructed sports complex in North Caloocan
- Lack of comprehensive program for sports development for children, youth, women, senior citizens, persons with disability (PWD) and employees
- Lack of well-trained potential athletes

OBJECTIVES / TARGET SETTINGS

- To ensure the residents the opportunities for a wholesome leisure/ recreational activities for physical development
- To provide playgrounds and recreational facilities in strategic places
- To provide equipment for various sports activities in the newly constructed sports complex in North Caloocan
- To come up with a comprehensive program for sports development
- To develop and train potential athletes

POLICIES / STRATEGIES

- Allocation of budget for the proposed playgrounds and recreational facilities
- Push for the acquisition of suitable sites to be developed as play area for the constituents
- Allocation of budget for various sports equipment
- Allocation of additional budget for the sports development program of the city
- Encourage the participation of barangay, schools and private sectors in the implementation of sports activities
- Coordination with the Division of City Schools for potential athletes
- Encourage business sectors and non-government organizations to support funding for athletes in the National and International sports competition

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project

- Upgrading of existing parks and other recreational facilities
- Development of an open field as venue for sports, recreation and other social gatherings
- Improvement of Buena Park basketball court and swimming pool
- Construction of covered courts in schools and barangays
- Equipping of the sports complex in Bagumbong, North Caloocan
- Formulation of a comprehensive program for sports development that will cater to the following:
  - Children
  - Youth
  - Women
  - Senior Citizens
• Persons with Disability
• Employees

- Promotion of traditional Filipino street games
  - “Patintero”
  - “Sipa”
  - “Sepak Takraw”
  - “Tumbang Preso”

- Conduct of the following sports activities:
  - Summer Sports Camp
  - Barangay Aero Zumba
  - Inter Department Sports Activities:
    - Basketball Tournament
    - Bowling Tournament
    - Badminton Tournament
  - Inter Barangay Basketball Tournament
  - Men and Women’s Volleyball Tournament

- Participation in the following sports competition:
  - Philippine National Games
  - Philippine Youth Games – Batang Pinoy (BP)
  - Women National Basketball Association (WNBA)
  - Philippine Basketball Association (PBA)
  - Jr. National Basketball Association (Jr. NBA)
  - Martial Arts for Men and Women
  - School Meet
  - Invitational Games

- Participation in the annual Alay-Lakad
  - Participation in PWD Sports Fest

- Hiring of licensed and certified coaches and trainers for the following sports activities:
  - Philippine National Games
  - Batang Pinoy
  - WNBA/ PBA/ Jr. NBA
  - Martial Arts for men and women
  - School meet
  - Invitational Games

Implementing Agency
- Sports and Recreation Services (SRS)
- City Engineering Dep’t. (CED)
- City Planning and Dev’t. Dep’t. (CPDD)
- Office of the Land Use and Zoning Adm. (OLUZA)
- DepEd-DO

### III. ECONOMIC DEVELOPMENT

The city government, in its desire to accelerate and grow the economic status of the City, as well as uplift the plight of its less fortunate constituents shall follow a roadmap of sustainable development. Investments in various economic activities and entrepreneurship shall always be promoted and encouraged. Local government assistance shall always be transparent and in place. This scheme shall pursue a level of development that will serve the general welfare, offer sound opportunities for investment, encourage business formation and expansion of existing businesses, in turn, this will result to more employment opportunities and increase household income. Likewise, tourism and cultural awareness shall be promoted.
For the next three years, the economic development shall focus on the following:

- Promote, support, sustain and encourage the growth of investments and development of economic activities in the city
- Promote strong public-private partnership and interaction for a consistent and responsive business environment, streamlining bureaucratic procedures and fostering transparency
- Evolve North Caloocan as alternative investment destination
- Develop and promote tourism and cultural awareness in the city
- Increase productivity and employment opportunities through competitive manpower
- Provide assistance for the welfare and protection of workers in the city
- Comprehensive livelihood and subsistence programs for the urban poor

For a more effective implementation of programs, projects and activities on economic development, an efficient and effective monitoring and evaluation mechanism for economic development shall be institutionalized.

TRADE AND INDUSTRY

GOAL
Develop, promote and sustain economic activities in the city.

PROBLEM / ISSUES / CHALLENGES
- Absence of implementing Rules and Regulations for the enforcement and/or operationalization of the Caloocan City Investment Code
- MSMEs growth remained constrained by various factors such as:
  - Limited access to information and services on new technology, training, financing and marketing
  - An average of 342 MSMEs businesses retired for the year 2011-2015, with bankruptcy as the main reason of retirement
- MSMEs growth remained constrained by various factors such as:
  - Limited access to information and services on new technology, training, financing and marketing
  - An average of 342 MSMEs businesses retired for the year 2011-2015, with bankruptcy as the main reason of retirement
- Slow improvement on strengthening minor investors
- Non-existence of an established all-year round Business One-Stop-Shop (BOSS)
Not connected with the institutionalized single business registration system established by the National Government Agencies for easy access of application on the part of taxpayers and to lessen interface

Unawareness of the taxpayers of their privileges as well as their duties as taxpaying citizens

Inadequate mobilization of investment and business-related services

The city lagged behind other NCR cities and municipality in terms of ranking of the number of registered businesses - ranked 12th in 2011 & 2012; 13th in 2013 & 2014 based on National Competitiveness Council (NCC) data

In 2015, the number of registered businesses in the city was 11,387 compared to Meralco data of 18,070 (17,205 commercial and 865 industrial customer count report) – refer to Physical sector data), a disparity of 6,683 businesses

Insufficient reporting and monitoring system of the businesses operating within the city

Deterioration of physical condition of commercial and industrial areas especially in Grace Park area such as:
  - roads, sidewalks, drainage
  - proliferation of / abandoned / dilapidated commercial buildings and other structures

Inadequate knowledge on North Caloocan as an alternative investment destination

Inadequate public market in North Caloocan

Absence of slaughterhouse particularly in District I/ North Caloocan

Need for centralized chicken dressing facilities in North Caloocan and South Caloocan

OBJECTIVES / TARGET SETTINGS

- To implement the provision of the Investment Code
- To review the Code and to commence some possible amendments due to changing conditions of the City
- To support and sustain the promotion and development of MSMEs
- To strengthen MSMEs competitiveness and productivity
- To develop and strengthen linkages between and among the businesses and government sector (local and national) to advance the city’s economic development
- To protect the MSMEs by way of initializing strategies that will strengthen micro, small and medium investors
- To lead into a more viable public-private partnership
- To establish a permanent/ all-year round Business One-Stop-Shop (BOSS)
- To have an ordinance prescribing Business One-Stop-Shop (BOSS)
- To spearhead online registration of business applications in the City.
- To educate/ enlighten taxpayers to further encourage and to gain their unwavering support to the City.
- To keep taxpayers informed of the status of their business applications
- To maximize the services of the City Government for a most business-friendly respond to taxpayers.
- To strengthen the database on business registration
- To determine and analyze the real economic and labor situation of the city
- To improve and upgrade infrastructures and other support facilities in the city necessary to encourage the growth of economic activities
- To evolve North Caloocan into similar progress and development as South Caloocan
- To provide the basic needs/commodities of the community
- To complement the facilities and services of other commercial and industrial establishments in the area
- To strengthen meat inspection
- To ensure that meat in the markets passed ante and post inspection
POLICIES / STRATEGIES

- Formulate policies and implement the provisions most importantly the Investment Development Plan as provided by the Code.
- Provide incentives in taxation, subsidies and other policies with pull economic factors which can attract investors
- Promote and support entrepreneurship and sustainability of existing MSMEs by coordinating with concerned agencies for the provision of training on new technology, credit provision and marketing
- Encourage Organization/strengthening of trade/industrial associations
- Encourage establishment of trade/display center in coordination with the private sector
- The city shall plan for the ways and means to strengthen MSMEs in the locality
- Establish closer coordination/partnership with national agencies to support MSMEs
- Encourage the formation of economic projects through Public-Private Partnership
- The City Government shall formulate an ordinance prescribing Business One-Stop-Shop (BOSS).
- Provide a single location in the City Hall (particularly in the Business Permits and Licensing Office) for business taxpayers regarding the renewal and/ or new business application in a simplified, customer-friendly process. Said location for the BOSS shall be all-year round
- The City Government through the BPLO shall connect its business permits and licensing system to the Philippine Business Registry
- The City Government shall:
  - Regularly communicate with the taxpayers to know their issues and concerns
  - Regularly meet tax payers to inform/educate them of their rights and privileges as well as their duties
  - The City Government shall establish a long-term scheme whereby the services intended for business taxpayers become more accessible.
  - Encourage reporting and strict monitoring of businesses to build-up existing database including of the number and condition of their employees
  - Provision/upgrading of necessary infrastructures and support facilities such as sidewalks/easements for foot traffic, streetlights, and regular de-clogging of canals to prevent flooding
  - Encourage investors emphasizing possible prospects of North Caloocan
  - Shall assist in the provision of basic food items and other commodities and enhance access to economic opportunities to the city residents
  - Shall regulate meat products for public consumption
  - Implement more campaigns against “hot meat” and illegal slaughtering

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project

- Creation of Caloocan City Investment and Business Promotion Council
- Review and analysis of the Caloocan City Investment Code by the members and officers of the Caloocan City Investment and Business Promotion Council
- Drafting of IRR for approval

Implementing Agency

- Office of the City Mayor (OCM)
- Business Permits and Licensing Office/Local Economic Investment Promotion Office (BPLO/LEIPO)
- City Planning and Development Department (CPDD)
- Labor and Industrial Relations Office (LIRO)
- Business Sector
- Sangguniang Panlungsod (SP)
- Department of Trade and Industry (DTI)
Proposed Project

- Coordinate with concerned agencies for the provision of credit, technology and marketing support for MSMEs
- Strengthen information dissemination on full implementation of Barangay Micro Business Enterprises (BMBEs) as per RA No. 9178
- Organization / strengthening of various trade / industrial association (e.g. steel, metal, plastic, handicrafts, furniture etc.)

Implementing Agency

- OCM
- BPLO/LEIPO
- LIRO
- SP

Proposed Project

- Establishment of Negosyo Center (as per Go Negosyo Act-RA 10644)

Implementing Agency

- OCM
- BPLO/LEIPO
- DTI

Proposed Project

- Enactment of Public-Private Partnership Code
- Regular conduct of investment forum, business conferences, seminars with the business sectors
- Reactivate/ Reorganization of Small and Micro, Small and Medium Enterprise Development (MSMED) Council
- Formulation of Micro, Small and Medium Enterprise Development Plan

Implementing Agency

- OCM
- BPLO / LEIPO
- SP
- LIRO
- City Administrator’s Office (CAO)
- DTI
- CPDD
- Business Sector
- Business Sector

Proposed Project

- Establishment of a permanent/all-year round Business-One-Stop-Shop (BOSS) prescribed by an ordinance

Implementing Agency

- OCM
- BPLO / LEIPO
- SP
- DTI
- City Treasurer’s Office (CTO)
- Business Sector

Proposed Project

- Link to Philippine Business Registry (PBR)

Implementing Agency

- BPLO/LEIPO
- DTI
- IT
- Business sector

Proposed Project

- Conduct of Regular taxpayers forum (twice a year)
- Devise a tracking/monitoring system to regularly inform taxpayers of the status of their business applications

Implementing Agency

- BPLO/LEIPO
- DTI
- PIO
- Business sector

Proposed Project

- Establishment of business kiosk strategically scattered in the locality to expedite business permits and licensing processes.
  - SM Sangandaan
  - Victory Central Mall
  - Zabarte Town Mall
### 2017 - 2019

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### Implementing Agency
- OCM
- BPLO/LLEIPO
- PIO

### Proposed Project
- Business sector
- Barangays

### TOURISM

#### GOAL
Development and promotion of tourism and cultural awareness in the city
PROBLEM / ISSUES / CHALLENGES

- Limited knowledge on cultural heritage and tourism related activities in the city
- Need to enhance the city’s competitiveness for tourism
- Insufficient markings on historical, cultural sites and other structures for tourism purposes
- Deterioration of the Visual Dominance of Andres Bonifacio Monument
- Unappealing tourism facilities like shopping malls, accommodations, resorts, restaurants, etc
- No specific local product that can be identified with the city
- Absence of City Museum
- Need to maintain and develop existing city-owned parks and other similar facilities
  - Absence of a venue for sports enthusiasts
  - Undeveloped area in the Glorietta covered court stage
  - insufficient lamp post iron grill ground
  - No existing front and back doors leading to the VIP rooms of Glorietta Park
- Inadequate / unmaintained community parks, playgrounds recreational areas and facilities (many existing parks and open spaces are occupied by squatters)
- Insufficient database on tourism (e.g., facilities of tourism establishments, no. of visitors, etc.)

OBJECTIVES / TARGET SETTINGS

- To promote, enhance, develop and market tourism as a historical city in the Northern part of Metro Manila
- To instill awareness and uplift the concern and interest for residents and visitors on cultural heritage and tourism related activities in the city
- To identify historical and cultural sites for heritage conservation
- To preserve the visual dominance of Andres Bonifacio Monument as National Monument and National Cultural Treasure
- To encourage accreditation of tourism facilities and make them more competitive
- To improve tourism facilities and services in the city
- To identify and develop areas with potential for tourism growth (tourism-related establishments)
- To identify and promote specific local product that is known in the city
- To preserve and promote Caloocan’s cultural heritage
- To identify and promote specific local product that is known in the city
- To maintain government owned parks and other similar facilities
- To give importance to sports enthusiasts
- To enhance/beautify the area being one of the most visited park in the city
- To protect lamp post from thief
- Replace temporary plywood doors with permanent ones
- To ensure safety, orderliness, cleanliness in all parks and open spaces
- To upgrade existing condition of parks, playgrounds and other recreational facilities
- To establish a more comprehensive tourism database

POLICIES / STRATEGIES

- The city government shall preserve cultural and historical sites
- Promote the city’s tourism potentials through intensified information dissemination
- Promote and support festivals and special events in the city
- Encourage active participation of the private sector in cultural and tourism endeavor
- Issuance of Certificate of Accreditation to Tourism-related businesses
- Coordinate with concerned government agencies to provide markings on historical, cultural sites and other structures
- Commitment to existing laws and regulations affecting Bonifacio Monument as required by NHCP
(Guidelines on monuments honoring national heroes, illustrious Filipinos and other personages)

- Strict regulations on billboards particularly around BMC
- Full implementation of ordinance no. 0589 – An Ordinance Enacting the Cultural and Tourism Code of Caloocan City
- Support, promote and regulate the of tourism facilities and services in the city
- Encourage registration / accreditation of Accommodations, restaurants, resorts and tourism establishments
- Coordinate with the private sector and other concerned agencies for the development of tourism facilities in the city
- Promote / develop specific local products / associated with the City
- Encourage generation of jobs/livelihood from tourism
- Research / study regarding significant events and people involved in historic events
- Promote/Enter into partnership with the private sector
- Promote the development, management, maintenance and beautification of parks, playgrounds, recreation and other similar community facilities
- The City Government shall likewise give space to players inside the park vicinity
- Identify areas where suitable for development
- Maintain a well-lighted perimeter fence of Glorietta Park
- Access doors are necessary for the security of the VIPs
- Support the development of all existing parks, playgrounds and areas / parcels declared as parks and recreation into urban greenery area
- Intensify information gathering from concerned agencies and other sources to build-up tourism database in the city

PROGRAMS / PROJECTS / ACTIVITIES

**Proposed Project**
- **Formulation of Caloocan City Tourism Development Plan 2017-2019**
- **Creation of Caloocan Tourism Council**
- **Preservation and development of historical sites**

**Implementing Agency**
- OCM
- CAO
- CATO
- CPDD
- DOT
- Barangays
- Private sector/NGOs

**Proposed Project**
- **Information dissemination brochures / promotional materials**
- **Festivals and special events in the city (Motorcycle Festival, Bonifacio Dance Festival, etc.)**
- **Organize tourism-related businesses into associations**

**Implementing Agency**
- OCM
- CAO
- CATO
- CPDD
- DOT
- Barangays
- Private sector/NGOs

**Proposed Project**
- **Identification/preservation/ development of sites, structures (houses, buildings, churches) and events with historical significance**
- **Heritage mapping and marking**
2017 - 2019

COMPREHENSIVE DEVELOPMENT PLAN

Implementing Agency
- Redeem/repossess Gregoria de Jesus site
  - National Historical Commission of the Philippines (NHCP)
  - DOT
  - CATO
  - Private Sector / NGOs

Proposed Project
- Unification of Façade of the Bonifacio Monument surrounding Area
- Creation of A. Bonifacio Development and Administration Council

Implementing Agency
- CATO
- BPLO
- PAS
- DOT
- CED
- NHCP
- OLUZA
- Private Sector/ NGOs

Proposed Project
- Implementation of Tourism Code of Caloocan
- Accreditation/registration of tourism-related establishments and services
- Development of food strip/hub within Grace Park and Bagumbong Area
- Improvement of area along M. H. Del Pilar St., 10th Ave. (imported goods and other retailers)
- Development of a (Chinatown) within Grace Park East area

Implementing Agency
- CATO
- BPLO
- PAS
- DOT
- CED
- NHCP
- OLUZA
- Private Sector/ NGOs

Proposed Project
- Enhance the technical capability of CATO personnel for the devolution of DOT functions to the City government on registration/accreditation of tourism-related business

Implementing Agency
- CATO
- DOT

Proposed Project
- Adoption of One-Town, One-Product Program by DTI
- Promote/develop barangay-based tourism or “Turismo sa Barangay”

Implementing Agency
- CATO
- Barangay
- DOT
- Private Sector/NGOs
- DTI
- LIRO

Proposed Project
- Conversion of Higgins Hall PNR Administration Building into a City Museum that will serve as a depository of the city’s historical and cultural collection
- Organization of a special committee to coordinate and collaborate with concerned agencies to implement the project
- Reproduction of old printed materials/documents about the city

Implementing Agency
- CATO
- NHCP
• CED  • National Museum
• CPDD  • Private Sector/NGOs

Proposed Project

Maintenance of existing city-owned parks and other similar facilities:
  ➢ Tala Glorietta Park
  ➢ Caloocan Amparo Nature Park
  ➢ Buena Park Sports Complex

Identify and construct additional facilities for sports enthusiasts

Construction of lagoon and fountain at the left and right side of covered court stage

Provide enough grills of installed lamp post

Construct permanent front and back doors for VIP use

Implementing Agency

• CATO  • ESS
• PAS  • Barangays
• GSO  • Private Sector/NGOs
• Sports Development Services  • CED

Proposed Project

Upgrading/development of existing condition of parks:

  ➢ Improvement of Garlic Court (Barangay 28. Dagat-Dagatan Development Project) into a Community Park
  ➢ Pocket parks in Dagat-Dagatan Development Project
  ➢ Subdivision open space in Barrio Talipapa
  ➢ Residential subdivision parks and playground
  ➢ Congressional Village Recreational Park

 Establishment of People’s Park in South Caloocan

Implementing Agency

• PAS  • CED
• GSO  • Barangays
• ESS  • HOA

Proposed Project

Survey / ocular inspection of tourism related establishments

Preparation of Profile/Directory on Tourism businesses

Implementing Agency

• CATO  • Barangays
• CPDD  • Private Sector / NGOs
• DOT

LABOR AND EMPLOYMENT

GOAL

Increase productivity and employment

PROBLEM / ISSUES / CHALLENGES

• High unemployment rate of 12.57% in the city compared to National Capital Region’s (NCR) rate of 10.42%. (based on 2014 Philippine Statistics Authority (PSA) labor force survey)
  ➢ Ranked 4th in comparative unemployment rate of 17 LGUs in NCR
  ➢ Underemployment rate of 11.21% *(NCR data)
• Inadequate Vocational- Technical and Livelihood Training Center Facilities and Equipment
• Absence of existing infrastructure to connect network of existing labor workforce and local labor market
  ➢ Mismatch of available jobs and skills
• Labor disputes in the workplace
• Presence of unscrupulous manpower and contracting agencies
• Insufficient data on labor force status (employment, unemployment, and underemployment) in the City / barangay
• Insufficient data on Child laborers in the city
• Lack of data on displaced OFWs and their families

OBJECTIVES / TARGET SETTINGS

• To reduce high unemployment and underemployment through:
  ➢ The development of competitive manpower
  ➢ Provision of access to employment opportunities
  ➢ Provision /assistance to youth, women and out-of school youth
  ➢ Develop strong linkages between the government (local and national) with the private sector
• To elevate the standard of training services through:
  ➢ TESDA accreditation in all courses offered
  ➢ Increase in number of courses offered
• To provide permanent venue to conduct livelihood training activities
• To conduct regular schedule of livelihood training activities
• To advocate and promote entrepreneurship through livelihood training activities
• Provide a network that will serve as a:
  ➢ Conduit between the local labor workforce, providing for their skills and qualifications; and local labor market, providing for their requirements
• Tool to monitor labor law compliance
• Enhancing harmonious worker-employer relationship or industrial peace
• Strengthen tripartism to promote industrial peace in the city
• Eliminate illegal recruitment in the city
• To establish comprehensive database on the city’s labor force status
• To establish a comprehensive database on child laborers
• Intensify efforts in providing assistance to child laborers and their parents
• To establish a comprehensive database on OFWs
• Intensify efforts in providing assistance to displaced OFWs and their families

POLICIES / STRATEGIES

• The city government shall intensify employment generation
• Implement training programs in the areas considered as drivers of growth and employment based on the Regional Technical Education Skills Development Plan
• Full implementation of SP Res. No. 2335 (A resolution imporing and strongly encouraging the Industrial, commercial and other business establishments in the territorial jurisdiction of Caloocan City to consider hiring at least 70% of their workforce, qualified residents of Caloocan City in order to achieve long lasting inclusive growth and development for the city and its inhabitants)
• Promote opportunities for all women and men to obtain decent and productive work
• Strengthen linkages with the private sector to monitor labor demand
• The city government shall facilitate the construction of new training center and improvement of existing ones compliant with TESDA regulations
• Cause the development and upgrade of existing training facilities
• The city government shall facilitate the creation of Caloocan Jobnet, an internet Job Portal for Caloocan;
• Promote policies to ensure compliance with existing labor laws and maintain a healthy labor market for the City’s workforce
• To provide permanent venue to conduct livelihood training activities
• To conduct regular schedule of livelihood training activities
• To advocate and promote entrepreneurship through livelihood training activities
• Strengthen industrial peace mechanism participated in by barangays, local and national government agencies and private sector
• Collaborate with the registered contracting and manpower agencies with the end in view of self-regulation
• Collaborate and coordinate with various concerned agencies for the data on child laborers
• Strengthen measures to prevent and eliminate worst forms of child labor (sexually exploited, illegal activities, hazardous work)
• Collaborate and coordinate with various concerned agencies for the data on OFW
• Assistance to displaced OFWs and their families

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project

• Regular employment project of LIRO-PESO
• Job Fairs
• Jobstart
• Promotion of Skills Training related to the following areas:
  ➢ Cyber Services
  ➢ Hotel & Restaurants/ Tourism
  ➢ Construction
  ➢ Health and Wellness
  ➢ Creative Industries (Video Editors, Animation, Visual Artists)
  ➢ Logistics
  ➢ And other technical vocational courses
• Program for out-of school youth
• Special Program for the Employment of Students
• Tulong Panghanapbuhay sa ating Disadvantaged Workers (TUPAD)
• Promotion of Entrepreneurship and other livelihood activities

Implementing Agency

• LIRO
• TESDA
• Sangguniang Panlungsod
• DOLE
• Business sectors

Proposed Project

• Conversion of old city hall site into another voctech and livelihood facility
• Rehabilitation / Improvement of existing training centers at Camarin and Bagong Silang
• Purchase of equipment necessary for the training programs

Implementing Agency

• Office of the Mayor (OCM)
• LIRO
• CED
• GSO
• TESDA
• Sangguniang Panlungsod

Proposed Project

• Establishment of Caloocan Jobnet
  ➢ Registration of business and their available job vacancies
Registration of applicants
- Tie-up with BPLO on tapping of companies for job vacancies and active participation during job fairs
- Business visitations/ inspections if they comply with SP Resolution No. 2335 s. 2015
- Intensify career coaching activities

Implementing Agency
- Office of the Mayor (OCM)
- LIRO
- BPLO
- Sangguniang Panlungsod

Proposed Project
- Industrial Peace Program - full operationalization of the following:
  - Tripartite Industrial
  - Peace Council (TIPC)
  - Industrial Relations
  - Committee (IRC)
  - Arbitration Committee
  - Monitoring team

Implementing Agency
- OCM
- LIRO
- BPLO
- DOLE
- Legal Department
- Local PNP
- Sangguniang Panlungsod
- Business Sector

Proposed Project
- Profile of the city’s Labor Force (gender, age group, occupation group etc.)

Implementing Agency
- LIRO
- CPDD
- DOLE
- Legal Department
- Private Sectors
- NGOs

Proposed Project
- Profile of Child Laborers
- Program for the Prevention and Elimination of Child Laborers
- Program for parents of child laborers (livelihood/work opportunities)

Implementing Agency
- LIRO
- CSWD
- CPDD
- PNP – Caloocan
- DOLE
- TESDA
- NGOs
- Barangays

Proposed Project
- Profile of OFWs
- Program for displaced OFW and OFW families

Implementing Agency
- LIRO
- CPDD
- DOLE
- TESDA
- NGOs
- Barangays

**FAMILY INCOME AND EXPENDITURE GOAL**

**GOAL**

Improve the quality of life of the city’s poor families.
PROBLEM / ISSUES / CHALLENGES

- Poverty incidence among families in CAMANAVA area is 2.8%, slightly higher than NCR’s 2.6%
- Need to provide livelihood trainings to vulnerable sectors and workers in the city
  - Lack of livelihood training programs for the relocatees
- Limited access of the urban poor to financing or start-up capital, product development and marketing for livelihood
- Need to strengthen the formation, development and sustainability of cooperatives in the city
- Lack of complementation of cooperative programs and services and cooperation among cooperatives
- Increasing subsistence requirements for the urban poor due to high cost of basic commodities
- Overpricing and hoarding during calamity
- Presence of defective weighing scales
- Proliferation of sidewalk vendors particularly in North Caloocan
- Insufficient data on the city’s Informal Sector.
- Insufficient data on the city’s Family Income and Expenditure

OBJECTIVES / TARGET SETTINGS

- To enhance earning potential of poor families or families below poverty level
- To advocate self-reliant income generating programs/projects
- To encourage entrepreneurship
- Develop sustained livelihood and entrepreneurship opportunities for vulnerable sectors and workers (youth, PWD, Senior Citizens, Barangay Health Workers (BHW), Barangay Nutrition Scholar (BNS), etc.)
- To uplift the living condition of the relocatees and/or housing beneficiaries
- To provide permanent venue to conduct livelihood training activities
- To conduct regular schedule of livelihood training activities
- To advocate and promote entrepreneurship through livelihood training activities
- To assist in the provision of seed capital, product development and marketing for income-generating activities
- To encourage the formation, development and sustainability of cooperatives
- To promote cooperativism as the vehicle for social transformation
- To attain safe and sound financial cooperative sector that provides efficient, accessible and competitive financial related services
- To provide an enabling environment for the strengthening and development of cooperatives
- To ensure local and global competitiveness of cooperatives
- To alleviate their difficulty resulting from high cost of basic commodities with their limited income
- To implement suggested retail price of basic commodities in times of calamity
- To monitor the supply or shortage of basic commodities and National Food Authority rice
- To protect and promote the general welfare and rights of the constituents/consumers
- To regulate sidewalk vendors, if not totally relocate all
- To establish comprehensive database on the city’s informal sector
- To intensify efforts in providing assistance to informal sector in the city
- To integrate the informal sector into the mainstream economy.
- To establish comprehensive database on the city’s family income and expenditure

POLICIES / STRATEGIES

- The city government shall enhance livelihood and entrepreneurial opportunities for the poor families in the city
• Encourage barangays to allot/increase budget for effective livelihood projects that will promote microentrepreneurship and help increase income of their poor constituents
• Encourage strong public-private partnership in livelihood programs
• Create policies and guidelines on the immediate provision of basic services on the pre and post relocation
• The City Government shall cause the construction of a new training facility
• Identify existing facility to be converted to a permanent livelihood training room
• Provide continuous livelihood programs for the residents
• Intensify partnership with national agencies, private sector and NGOs especially from the communities
• Strengthen collaboration with micro-finance institutions as a tool for growth by expanding access of poor households to credit and other financial services
• Promote the formation, development and sustainability of cooperatives in the city
• Promote massive expansion of cooperative membership
• Encourage the residents and workers to organize cooperatives
• Support the developmental role of the cooperatives
• Encourage stakeholder participation in cooperative development to allow complementation of efforts, maximize use of limited resources and achieve greater strategic impact from collaboration
• Intensification of Implementation of the provisions of RA 9520 (An Act Amending the Cooperative Code of the Philippines to be known as the Philippine Cooperative Code of 2008), its Implementing Rules and regulations and other issuances concerning cooperatives
• Promote the principles of good governance in the cooperative sector
• Ensuring access of cooperatives to global markets and market information
• Provide viable linkages and networks to support global competitiveness
• Promote the development and sustainability of competitive products and services of cooperatives and new markets
• Create and sustain the appropriate environment for partnership among cooperatives (both local and international), LGUs, national agencies, NGOs, POs and the private sector
• Intensify partnership and interaction among government, private sector and NGOs to assist in the provision of affordable basic commodities to the community
• Shall monitor prices of basic commodities
• Shall provide calibrated weighing scale in every city owned public markets
• Shall strictly enforce the law regarding illegal sidewalk vendors
• Stronger collaboration and coordination with various concerned agencies for data on informal sector
• Stronger collaboration and coordination with various concerned agencies for data on family income and expenditure

**PROGRAMS / PROJECTS / ACTIVITIES**

**Proposed Project**

- Strengthen information dissemination on Barangay Micro Business Enterprises (BMEs)
- Livelihood and skills training with assistance in product development, marketing and financial assistance

**Implementing Agency**

- Labor and Industrial Relations Office (LIRO)
- Public Information Office (PIO)
- TESDA
- DTI
- Barangay
- Private Sector
- UPAO
- LIRO
- DOLE
- CCSWD
### COMPREHENSIVE DEVELOPMENT PLAN

**Proposed Project**
- Establishment of permanent livelihood training rooms in North and South Caloocan
- Regular livelihood training class

**Implementing Agency**
- OCM
- LIRO
- CED
- GSO

**Proposed Project**
- Livelihood Assistance Program
- Establishment of Livelihood / Display center in every zone/barangay

**Implementing Agency**
- LIRO
- DOLE
- NGOs
- Barangays
- Private Sector

**Proposed Project**
- Organization of cooperatives in zones/barangays
- Organization of workers cooperative
- Strengthen Cooperative Development Council
- Strengthening of City Cooperative Development Office (CCCDO)
- Supervision, monitoring and evaluation functions
- Development and implementation of social marketing program / collaborative communication advocacy program among stakeholders of cooperative

**Implementing Agency**
- OCM
- City Administrator’s Office
- DOLE
- Cooperative Development Authority (CDA)
- Caloocan City Cooperative Office
- Sangguniang Panlungsod
- Barangays
- NGOs
- Caloocan Cooperative Office
- Sangguniang Panlungsod

**Proposed Project**
- Strengthening of advocacy for cooperatives
- Develop and implement an appropriate Information, Education and Communication (IEC)/advocacy Program
- Promotion of merger and consolidation of cooperatives
- Accreditation of cooperatives, federations/unions in the Sangguniang Panlungsod

**Implementing Agency**
- Caloocan City Cooperative Office
- Cooperative Development Authority (CDA)
- Caloocan Cooperative Office
- Sangguniang Panlungsod

**Proposed Project**
- Establishment of a Cooperative Market and Integrated Marketing and Information System
- Develop productivity for self-reliance
- Establishment of a Cooperative Financial System

**Implementing Agency**
- Caloocan City Cooperative Office
- LIRO
- DTI
- Cooperative Development Authority (CDA)
- Barangays
- Caloocan City Cooperative Office

**Proposed Project**
- Establishment of food terminal/bagsakan center
- Rolling stores

**Implementing Agency**
- City Administrator’s Office (CAO)
- Parks Administration Services - Agriculture
- DTI
- Business Sector
- Barangays
Proposed Project | Strengthen Local Price Coordinating Council
Implementing Agency | CAO | DILG
| DTI | NFA
| DA | |

Proposed Project | Operation Timbangan
Implementing Agency | CAO | CATO
| Weekly monitoring inspection and confiscation of defective scales
| |

Proposed Project | Illegal sidewalk vendors will be given priority in public markets
Implementing Agency | CAO | CED
| DPSTM | Barangays
| CTO | |

Proposed Project | Profile of the city's informal sector (vendors, home-based worker, etc.)
| Program for the Informal Sector in the city
Implementing Agency | CAO | SSS
| CSWD | Philhealth
| DOLE | NGOs
| CDA | Barangays
| TESDA | |

Proposed Project | Profile of the city's Family Income and Expenditure
Implementing Agency | CPDD | Barangays
| Philippine Statistics Authority (PSA) | NGOs

IV. INFRASTRUCTURE AND UTILITIES DEVELOPMENT

Urban growth in Caloocan City is plainly an integral fraction of the total regional development in Metropolitan Manila. Location of various land using activities and intensity of urban problems are basic results of complex socio-economic growth trends and public and private sector decisions transpiring not only within few cities and Municipalities, but in the whole entire region. However, whatever is the direction of urban expansion; various developments taking place in the City create manifold social and environmental illnesses that need to be immediately addressed in the context of regional concerns and challenges. Similarly, to achieve the long-term vision of the City Executive, that is the eradication of dire poverty, unemployment, and crime, the need to employ development planning and growth management approaches is foremost on the agenda of local governance. One of the measures essential in curving or minimizing negative environmental and social impacts of urban development is the establishment of a physical framework plan through certain growth strategies. Such requirement also becomes vital to rationalize urban growth in long-term period.
As a whole, the objective of physical growth strategy in Caloocan City is to manage development and land using activities towards realizing a more efficient land use pattern for the City and the greater Metro Manila area. The approach specifically hopes to achieve the following:

- Minimize travel time and distances between dwelling and working areas as well as between production and supply points of urban goods and services.
- Implore among all sectors the protection, conservation, and enhancement of the urban environment.
- Promote a more cost-effective provision of public infrastructure and facilities, which subsequently optimizes the use of resources for local development.

DEVELOPMENT ISSUES AND CHALLENGES

Due to increase of vehicular traffic, road congestion has become constant everyday and everywhere in Caloocan City (similar to rest of Metro Manila’s Cities and Municipalities). The major reason for this congestion is the need for more road infrastructure along with the required road maintenance management system. Though government agencies constructed and completed a number of road improvement projects, still gap between road supply and compounding demand for road use is broadening. Development of transport infrastructure, management of intersections and transport corridors, road maintenance, “missing links” between different major arterial roads, public education and enforcement of public transportation regulations were seen as the foremost issues impeding road development and aggravating traffic condition on roads. Equity in transportation services, especially public modes, is also a serious issue, since it directly affects the accessibility of low-income road users to their workplaces. Areas that essentially account specific issues affecting traffic congestion are on road development, public transport services, traffic management, and urban development and land use.

ROAD AND TRANSPORT

GOALS

To provide equitable, sustainable, resilient, accessible and efficient road and transportation infrastructure services that promotes public health and safety, and better mobility

DEVELOPMENT CONSTRAINTS AND OPPORTUNITIES

Foremost constraints that affect development of roads and transportation sector are:
- Institutional capability to manage demand growth for more road infrastructures and transport services;
- Funding and lengthy legal procedures in acquiring new right-of-ways;
- Delayed implementation of on-going circumferential roads (primary arterial roads);
Increasing number of registered motor vehicles

More opportunities however are present to improve local transport and traffic situation.
- First, is the increasing demand for additional jeepney and tricycle routes in different areas of the City (as described under the preceding analysis), that assures viability of public transport operation.
- Second, social acceptance of car-use restraint measure like the Unified Vehicle Volume Reduction Program (UVVRP) serves as a suitable test program for future implementation of “small-scale” traffic demand and restraint measures within Caloocan City.
- Third, emerging urban development opportunities on different parts of the City requires construction of new inter-modal terminal facilities.
- Fourth, planning and frontline organizations of the City Government are improving on field of information and database management systems.
- Lastly, strengthening of links between government institutions and private organizations such as the City Development Council because of frequent and regular consultations and coordination.

ROADS DEVELOPMENT

PROBLEM / ISSUES / CHALLENGES
- Poor mobility and accessibility of people, goods and services to a number of local and major arterial roads and other public facilities / amenities
  - Need for an adequate road network capacity, connectivity and linkages between local and major arterial roads
  - Required annual improvement of pavement and drainage condition of number of local roads
  - Need for the upgrading of database on road infrastructure as per physical condition, alignment, and road lot survey
  - Need to upgrade the capacity to construct and maintain local roads and road drainages by administration
  - Insufficient number of accessibility / mobility features on most local and national roads, such as drop curbs, ramps, pedestrian refuge and traffic signals

OBJECTIVES / TARGET SETTINGS
- Improve mobility and accessibility of people, goods and services to all local and major arterial roads
- Improve current road network linkages / connectivity
- Develop viable road network linkages between various arterial roads or national roads from at least four (4) existing roads
- Decrease travel time and travel distance on target traffic zones by 10%
- Improve pavement and drainage condition of at least 80% of existing City Roads needing repair and maintenance
- Increase capacity of approximately 10.0 km local road segments needing repairs or rehabilitation
- Decrease travel time and travel distance on target traffic zones by 10%
- Improve policies and objectives, plans and program, techniques, procedures and practices on road project planning, programming, and construction of future road networks.
- Improve accessibility of persons with disability and pedestrians to all road space, transportation services and other urban amenities and facilities
POLICIES / STRATEGIES

- Constantly identify opportunities and areas for road network improvement in the formulation of AIP
  - Identify and convert existing roads and bridges into connecting links between local (feeder) and arterial roads
  - Establish road classification according to functional hierarchy and adopt the classification in prioritizing road projects
  - Improve pavement and drainage condition of local roads needing improvement
- Promote policies and measures that would increase capacity of the City Government to implement and maintain road infrastructure projects
- Promote policies and measures that would increase capacity of the City Government to implement and maintain road infrastructure projects
- Acquire new equipment use for road planning and management, survey, and material testing
- Secure inventory of maintenance equipment for motor pool garage
- Conduct training on road network management and inclusive mobility
- Promote non-motorized mode of transportation (walking and cycling) in adopting traffic management policies and schemes (e.g. rules on pedestrian priority, and bike lanes)

PROGRAMS / PROJECTS / ACTIVITIES

Programs/Project: Road Link Improvement Project (Roadway and Drainage Improvement)
- Sidewalk clearing and improvement
- Road pavement, & road drainage improvement
- Installation of traffic management devices (directional signs & pavement markings)
- Geometric Improvement of intersections as needed
- Installation of new standard street-lights if needed
- Transport bays / waiting sheds for the following proposed road links:
  - Petunia St., Adelfa St., Coaster Rd, Camaro Rd & Nissan Rd (2.10Km) – Connecting Shelterville Subd. and Camarin II / Area ‘A,B,& C’
  - Sikatuna Ave., Magat-Salamat St., Kalusugan St., Franville Subd Rd, or Samuel St. – Quintos Villa (North Olympus) (1.30Km) – Connecting Urduja Village / Camarin Rd to Camarin-Zabarte Road
  - Camarin-Kiko Rd, Phase VI, and Crispulo St. (2.3Km) – Connecting Camarin I Area ‘D’ with Quirino Highway
  - Saranay Road – Connecting Bagumbong Rd with Congressional Road

Implementing Agency: City Engineering Department (CED)
Funding Source: General Fund
Amount: Three (3) year planning, Programming, construction and rehabilitation of City Roads

Programs/Project: Three (3) year planning, Programming, construction and rehabilitation of City Roads
- Proposed concreting / asphalting / Improvement of various Roads, Alleys, Bridges, Highways and Path walks
- Proposed installation and maintenance of streetlights on identified corridors needing illuminations

Implementing Agency: City Engineering Department (CED)
Funding Source: General Fund
Amount: Road Network Assessment (Functional classification) using GIS desktop tools and Road Capacity Survey
Road Inventory (Width / Capacity / Condition / Alignment)
2017 - 2019

COMPREHENSIVE DEVELOPMENT PLAN

- Conduct Vehicle Volume Counts on selected major roads and intersections
- Conduct Travel Time / Delay Survey on selected roads and intersections
- Conduct Mid-Block Vehicle Volume Counts on selected roads and Turning Movement Count on selected intersections

Implementing Agency
- CPDD
- CED
- DPSTM
- UP-NCTS

Funding Source
General Fund / MMDA

Amount

Programs/Project
- Capacity Upgrading of City Departments in implementing Road Construction, Improvement and Maintenance
- Acquisition of road maintenance equipment namely Pay Loader, Six (6) Wheeler Dump Trucks, Ten (10)-Ton Road Roller, Jack Hammer w/ 300 psi Compressor, Grader, Backhoe, and Service Vehicle
- Acquisition of Motor Pool equipment for installation to existing motor pool
- Conduct Training on Urban Road Network Management
- Conduct Project Design Course on Inclusive Mobility / Accessibility

Implementing Agency
- CED
- CPDD
- ADMU – School of Government
- DPSTM
- UP-NCTS

Funding Source
General Fund / Technical Grant

Amount

Programs/Project
- Conduct mobility and accessibility assessment on selected traffic improvement zones
- Adoption of DPWH D.O.# 37 (s.2009) – (Enforcement of BP 344 in all National Roads) to all local road projects
- Prepare plans for accessibility / mobility improvement of roads and Install respectively traffic engineering devices such as dropped curbs, curb cut-outs, hand railings, tactile tiles, pedestrian traffic signaling system, signage, central refuges, grass verge / planters, bike lanes, pedestrian paths and the like on all traffic improvement zones

Implementing Agency
- DPSTM
- CED

Funding Source
General Fund / Technical Grant

Amount

PUBLIC TRANSPORTATION SERVICES

PROBLEM / ISSUES / CHALLENGES
- Deficiency in number of public transport services and facilities on communities distant from major thoroughfares
  - Need for the improvement of public transport services and facilities (e.g. terminals, loading and unloading bays) along major thoroughfares and within distant subdivision communities

OBJECTIVES / TARGET SETTINGS
- To Improve the delivery of public transport services and facilities to all local communities
Policies / Strategies

- Promote priorities for public transit and commuter safety in all City transportation improvement programs and projects and in the formulation related policies and regulations
- Improve public transport terminals and facilities

Programs / Projects / Activities

<table>
<thead>
<tr>
<th>Project / Program Title:</th>
<th>Public Transport Services Improvement Program</th>
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</thead>
</table>
| Project Description - Component 1: | Design / construction / installation of jeepney and tricycle terminals / loading & unloading bays, pedestrian facilities and waiting sheds along six (6) major roads  
- Epifanio de los Santos Avenue (EDSA)  
- Rizal Avenue Extension  
- Mabini Street  
- Camarin-Zabarte Road  
- Camarin-Susano Road  
- Deparo-Bagumbong Road |
| Implementing Agency | DPSTM / LTFRB |
| Project Description - Component 2: | Conduct transport service demand assessment (Inventory and assessment of existing and future transport routes facilities and services) |
| Implementing Agency | DPSTM / UP-NCTS |
| Project Description - Component 2: | Update Designated Public terminals as per Section 45 of City Ordinance No. 0185, s.1994 and installation of terminal facilities on areas authorized to serve as public transit stations recommended as follows:  
A. PUV route from Monumento to South Bound Metro Manila Terminals  
1. E. Jacinto Street cor. B. Serrano Street (Route: MCU-Pasay / Sta. Cruz / Pier)  
2. W. Shaw Street cor. B. Serrano Street (Route: MCU - Divisoria)  
3. Macabagal St cor. B. Serrano Street (Route: Monumento-Quiapo / Recto)  
B. PUV route from Monumento to Northbound Provincial / Metro Manila Terminals  
4. Austria Street cor. Bustamante Street (Route: Monumento - St. Michael Mecauayan City)  
5. Calle Uno cor. McArthur Highway (Route: Monumento – Malinta, Valenzuela City)  
6. 5th Avenue - East (Route: Monumento - Meycauayan City)  
7. Benin Street to Maximo Street (Route: Monumento - Santa Maria, Bulacan)  
8. Bustamante to Maximo (Route: Monumento - Balintawak Q.C.)  
C. PUV route from Monumento to Westbound Metro Manila Terminals  
9. Pio Valenzuela cor. Samson Road (Route: Monumento - Malabon and Navotas)  
D. PUV route from Monumento to Northwest Bound Provincial / Metro Manila Terminals  
10. Lapu-Lapu cor. Samson Road (Route: Monumento - Polo, Valenzuela City)  
11. Dagohoy cor. Samson Road (Route: Monumento – Obando, Bulacan)  
E. PUV route beginning and culminating within Caloocan City (Intra-City Routes)  
12. T. Bugallon / Project (Route: A. Mabini Street - A. Bonifacio Street - 11th Avenue Extension) |
13. 11<sup>th</sup> Ave. to J. Teodoro (Route: A. Mabini Street –LRT – 11<sup>th</sup> Avenue cor. Rizal Avenue Extension) 
14. EDSA service road cor. G. De Jesus (Route: EDSA - Bagong Barrio – Malolos Avenue) 
F. PUV route from other parts of Caloocan City and culminating elsewhere: 
15. Santa Quiteria Road - from Santa Quiteria –Karuhatan, Valenzuela City 
16. Bagong Silang- from Bagong Silang to Novaliches, Q.C 
17. Tala Glorietta- from Tala to Novaliches Q.C 

Implementing Agency  
- DPSTM  
- Sangguniang Panlungsod

## TRAFFIC MANAGEMENT

### PROBLEM / ISSUES / CHALLENGES
- Increase in peak-hour traffic density on number of local roads and intersection causing traffic congestion
  - Need for the installation of additional traffic control and engineering devices to manage, regulate and control peak-hour traffic congestion
  - Obstruction and traffic congestion cause by daytime and night time parking by both motorized and non-motorized vehicles, including jeepneys, trucks, tricycles and pedicabs,
  - Recurring traffic rule violations of driving public and observed deficiency on driving discipline
  - Lenient enforcement of traffic rules and regulations on some areas (insufficient number of traffic enforcers)
  - Obstruction and traffic congestion cause by use of streets, sidewalks and public places for commercial or personal purposes
  - Slow touring and increase of travel time of some motorist and pedestrians due to problems of way-finding and locating landmarks

### OBJECTIVES / TARGET SETTINGS
- Improve traffic condition of all local and national roads and intersections
- Upgrade Level Of Service (LOS) of all City Roads from bumper to “bumper flow” to “operating at capacity flow
- To improve compliance of general public to local traffic rules and regulation
- To improve local traffic enforcement system and administration
- To improve mobility of people, goods and services on all streets and enhance accessibility to public places
- Improve accessibility to all areas within the City coming from major roads and intersections

### POLICIES / STRATEGIES
- Adopt Small-Scale Traffic Improvement Measure (SSTRIM) in improving traffic flow at bottleneck intersections
- Strictly enforce parking regulations on No Parking Zones
- Enforce disincentive measures against illegal parking and any road act that causes R.O.W. obstruction
- Designate Pay Parking Zones and Establish Regulated Roadside Parking System
- Provide disincentive against driving public committing traffic violations
- Provide incentive for traffic enforcement personnel
- Impose disincentives against commercial and personal activities that obstruct roads and other public spaces
- Require standard street names signage and directional signs

### PROGRAMS / PROJECTS / ACTIVITIES

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<thead>
<tr>
<th>Project/Program</th>
<th>Implementing Agency</th>
<th>Funding Source</th>
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<tbody>
<tr>
<td>Installation of traffic control/engineering devices</td>
<td>DPSTM</td>
<td>General Fund / Technical Grant</td>
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<td>on six (6) local roads and all its major intersections:</td>
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<td>CED</td>
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<td>Epifanio del los Santos Avenue (EDSA)</td>
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<tr>
<td>Installation of Traffic Signaling System for three (3) major intersections</td>
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<tr>
<td>Localization of Traffic Signal Lights – controlled by MMDA –</td>
<td>DPSTM</td>
<td>General Fund / Technical Grant</td>
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<td>MMDA-TEC</td>
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<tr>
<td>Drafting of Memorandum of Agreement between MMDA and the City on localization of traffic signaling system,</td>
<td>OCM - OCA</td>
<td>General Fund / Technical Grant</td>
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<tr>
<td></td>
<td>DPSTM</td>
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<tr>
<td>Training of City Traffic Engineering Personnel on Traffic Signaling Calibration, Operation and Maintenance</td>
<td>DPSTM</td>
<td>Grant</td>
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<td>Installation of Local Traffic Control Center</td>
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<tr>
<td>Acquisition of machine for pavement marking and stripping, reflective marking, pavement marking removal and sets of pavement stencils</td>
<td>DPSTM</td>
<td>General Fund / Technical Grant</td>
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<th>Funding Source</th>
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<tr>
<td>Organize a Composite Unit that would provide Traffic Engineering Services under the Supervision of the City Engineering Department or DPSTM</td>
<td>HRMO</td>
<td>General Fund / Technical Grant</td>
</tr>
</tbody>
</table>
### Project/Program
- **Enforce “No Parking / Towing Zones” on the following roads**: EDSA (North and South bound lanes)
  - Mc-Arthur Highway
  - Samson Road/ Gen. San Miguel St./ C-4 Road
  - Rizal Avenue Ext.
  - C-3 Road
  - Dagat-Dagatan Ave.
  - Mabini St.
  - 10th Ave.
  - Serrano Ave.
  - A. de Jesus St.

  **Implementing Agency**: DPSTM
  **Funding Source**: General Fund / Technical Grant
  **Sangguniang Panlungsod**

### Project/Program
- **Enforce Clamping Ordinance against illegal parking on all no parking / towing zones and parking zones**

  **Implementing Agency**: DPSTM
  **Funding Source**: General Fund / Technical Grant
  **Sangguniang Panlungsod**

### Project/Program
- **Improvement of existing local impounding area for towed vehicles and acquisition of towing vehicles and towing equipment**

  **Implementing Agency**: DPSTM
  **Funding Source**: General Fund / Technical Grant
  **Sangguniang Panlungsod**

### Project/Program
- **Conduct Parking Studies and Designate Road Side Pay Parking Zones on selected City Roads outside ‘No Parking / Towing Zones”**

  **Implementing Agency**: DPSTM
  **Funding Source**: General Fund / Technical Grant
  **Sangguniang Panlungsod**

### Project/Program
- **Organize a special Parking Regulatory Office with trained personnel**

  **Implementing Agency**: DPSTM
  **Sangguniang Panlungsod**

### Project/Program
- **Acquisition / Installation of Traffic and Parking Control Devices on Parking Zones and No Parking / Towing Zones**

  **Implementing Agency**: DPSTM
  **Sangguniang Panlungsod**

### Project/Program
- **Implement the charging of fees for delivery trucks (transporting goods within the City)**
  - **Enforce Chapter 3 of City Ordinance No. 0386, s.2004 (Updated Revenue Code)**
  - **Annual Fixed Tax on Delivery and Service Motor Vehicles**

  **Implementing Agency**: DPSTM
  **Sangguniang Panlungsod**

### Project/Program
- **Codify Franchised units of Tricycles and Pedicab (rickshaw) per route and franchised area**

  **Implementing Agency**: DPSTM
  **Sangguniang Panlungsod**
Project/Program: Implement one side road side parking on selected roads and install necessary traffic and parking control devices
Implementing Agency: DPSTM, Sangguniang Panlungsod

Project/Program: Conduct survey and studies on improving all para-transit services (tricycle and pedicab) within the City and designate tricycle / pedicab lane on selected one-way streets
Implementing Agency: DPSTM, Sangguniang Panlungsod

Project/Program: Amend rate and schedule of fees on penalties for traffic violations – formulate draft schedule of fees and stipulations on the legal provisions supplementing or amending related City Ordinances
Implementing Agency: DPSTM, Sangguniang Panlungsod

Project/Program: Provide Incentive for Traffic Enforcers – 20% of traffic fines
Implementing Agency: DPSTM, Sangguniang Panlungsod

Project/Program: Recruitment and Training of additional traffic enforcers
Implementing Agency: DPSTM, HRMO

Project/Program: Conduct training on Basic Traffic Administration - NCTS Course Program
Implementing Agency: DPSTM, UP-NCTS, Office of the City Administrator

Project/Program: Training on Basic Transportation Planning & Traffic Engineering & Management - NCTS Course Program
Implementing Agency: DPSTM, Office of the City Administrator, CPDD, UP-NCTS

Project/Program: Strengthen Ordinance against the use of streets, sidewalks, and public places for commercial or personal purposes through increase of imposed penalties (current penalty is 500.00)
Implementing Agency: Sangguniang Panlungsod

Project/Program: Install standard street name signage in all intersection of major thoroughfares
  - Epifanio del los Santos Avenue (EDSA)
  - C-4 Samson Road
  - Rizal Avenue Extension
  - Mabini Street
  - 10th Avenue
  - 7th Avenue
  - Serrano Street
  - 8th Street (de Jesus St.)
  - Camarin-Zabarte Road
  - Camarin-Susano Road
  - Deparo-Bagumbong Road
  - Malaria-Tala Road
Implementing Agency: DPSTM, CED
URBAN DEVELOPMENT LAND USE

PROBLEM / ISSUES / CHALLENGES

Major Issues:
- Need to improve public spaces with potentials on shaping urban growth and development
  - Need for the renewal of road sides and other public space that would promote public health road safety and the protection of the environment
- Underdevelopment of existing vacant properties with potentials for future urban development

OBJECTIVES / TARGET SETTINGS
- To improve the structural quality of existing major roads and related public spaces, applying modern urban design concepts
- To develop large under-utilize areas for modern functional uses

POLICIES / STRATEGIES
- Adopt sound urban design principles and sustainable development approaches in the renewal of roads and sidewalks
- Adopt mix-use principles and sustainable development approaches in implementing area development projects

PROGRAMS / PROJECTS / ACTIVITIES

<table>
<thead>
<tr>
<th>Project / Program</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Median and sidewalk landscaping, greening, installation of bike lanes traffic markings, street furniture, street lights and modern signage at following major roads:</strong></td>
<td></td>
</tr>
</tbody>
</table>
| a. North Caloocan City | - Malaria-Barracks Road  
- Deparo-Bagumbong Road  
- Camarin-Susano Road  
- Kaybiga - General Luis St.  
- Quirino Highway  
- Congressional Road |
| b. South Caloocan City | - NLEX East & West Service Road  
- General San Miguel St  
- Samson Road  
- B. Serrano  
- 7th Avenue  
- 10th Avenue  
- Epifanio de los Santos Avenue  
- A.Bonifacio Monument Circle  
- Rizal Avenue Extension  
- C-3 Road  
- A.Mabini Street  
- 8th & 9th Street / 8th & 9th Avenue  
- McArthur Highway |

- Design, Plan, and Development of urban land suitable for institutional, commercial, and recreational use
- Proposed Government Center, Congressional Road
- Proposed Site Development of Existing North
- Proposed Institutional (UCC Extension) & Recreational Park – Congressional Road
Land Acquisition for the Proposed Integrated Bus Terminal Complex, with Mix-Used Development NLEX West Service.

Implementing Agency
CED / DPSTM

DRAINAGE AND FLOOD CONTROL

GOAL

To mitigate effect of flooding hazard to local population on vulnerable areas with the highest exposure to various risks

PROBLEM / ISSUES / CHALLENGES

Major Issue:
Perennial flooding along major rivers, creeks and number of roadways
- Reduced capacity of natural surface drainage due to heavy volume of dumped solid wastes and Illegal structures along natural surface drainages and peripheral / lateral canal
- Deficiency in the regular maintenance of drainage facilities
- Need to recover portions of natural surface drainages with culverts
- Need to protect existing waterways from illegal encroachment

OBJECTIVES / TARGET SETTINGS
- Control and regulate dumping of solid waste on natural surface drainages
- To strengthen clearing of existing drainage facilities
- To recover covered creeks and its easements designated as part of water quality management area
- To prevent ISFs from occupying easements of waterways

POLICIES / STRATEGIES
- Clear easement of creeks from all type of obstructions and illegal structures
- Promote the periodical dredging and rehabilitation of silted / dilapidated portion of main waterways
- Recover missing or covered portions of existing natural surface drainages and peripheral canals
- Protect easements of existing natural surface drainages from illegal encroachment

PROGRAMS / PROJECTS / ACTIVITIES

Program / Project
- Clearing of illegal structures along easements of creeks and rivers and peripheral / lateral canals –
  - Dagat-Dagatan lateral & peripheral canals
  - Casili creek
  - Maligaya creek
- Annual dredging of creeks and rivers through assistance of National Agencies and Barangays
- Rehabilitation of existing drainage facilities and existing river walls
• Reconstruction of covered portions of creeks and rivers into open surface drainage
  ➢ Casili creek
• Construction of path walk along easements of waterways
  ➢ Casili creek
  ➢ Meycauayan-Marilao River and its tributaries

Implementing Agency
City Engineering Department (CED) / 3rd Metro DPWH

Funding Source

ENVIRONMENTAL MANAGEMENT

Goal: To ensure protection of public health and safety, and the urban environment from the negative effects of air pollutants from all sources

PROBLEM / ISSUES / CHALLENGES

Major Issue:
• High level Annual Level of Particulate Matter (PM) monitored from neighboring cities
  ➢ Need for measures that would reduce negative impact of air pollution
  ➢ Need to monitor air quality on all location surrounding the City
• Need for an effective management of major river systems traversing the City as part of Water Quality Management Area (WQA)
• Increasing contribution of Cities in greenhouse gases (GHGs) concentration from burning of fossil fuels
  ➢ Need to reduce greenhouse contribution of local community through cutting of gas consumption
  ➢ Decreasing capacity of communities to adapt or mitigate effect of climate change due to rapid urbanization

OBJECTIVES / TARGET SETTINGS

• To improve air quality over various areas of the City
• To monitor and establish database on air quality from area and stationary sources base on prescribed parameters of EMB
• To restore existing natural surface drainages into a state that is within minimum water quality parameters on conventional and other pollutants contributing to aesthetics and oxygen demand for fresh waters
• Implement programs that would initially decrease contribution to CO2 emission
• To support the greening program of Caloocan City in compliance with E.O. 26 s.2011 mandating LGUs support to the National Greening Program

POLICIES / STRATEGIES

• Monitor road-side motor vehicle emission and subject all motor vehicles operating within the territorial jurisdiction of the City to emission testing
• Strengthen Anti-Smoke Belching Campaign of the City, including road side apprehension if necessary
• Regulate measurement of exhaust gas opacity and other harmful gases from vehicle emissions
• Augment the services of the existing Air Quality Monitoring Station in North Caloocan City Hall with additional units at selected type of location, for integration with "Metro Manila Airshed Ambient Air Quality
Monitoring Network

- Upgrade air quality monitoring system at City level through establishing automatic ambient air quality monitoring / sampling station based on following parameters:
  - Ozone ($O_3$)
  - Sulphur Dioxide ($SO_2$)
  - Carbon Monoxide ($CO$)
  - Nitrogen Oxides ($NO_x$)
  - Hydrocarbons ($HC$)
  - Airborne Particulate Matter ($PM_{10}$, $PM_{2.5}$)
  - Benzene, Xylene, Toluene ($BTX$)

- Designate major river systems traversing through the City as part of Water Quality Management Area (downstream to Manila Bay) for further protection

- Strengthen the monitoring of natural surface drainages on water quality according to following parameters:
  - BOD$_5$ (Biological Oxygen Demand)
  - DO (Dissolve Oxygen)
  - pH (Acidity)
  - Fecal coliform

- Provide program for the reduction of fuel consumption through use of electric motor vehicles

- Promote E-Trike to Tricycle Operators & Drivers Association as alternative transit service

- Implement urban greening program on public spaces such as parks, road medians, and sidewalks

**PROGRAMS / PROJECTS / ACTIVITIES**

<table>
<thead>
<tr>
<th>Program / Project</th>
<th>Implementation Agency</th>
<th>Funding Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intensify &quot;Anti-Smoke-Belching&quot; campaign along following major road</td>
<td>DPSTM / Sangguniang Panlungsod</td>
<td>General Fund</td>
<td></td>
</tr>
<tr>
<td>Establish in-house facilities for the Anti-Smoke Belching Unit (ASBU) of DPSTM and conduct corresponding trainings</td>
<td>DPSTM</td>
<td>General Fund</td>
<td></td>
</tr>
<tr>
<td>Acquisition of two (2) units Opacimeter for Diesel-fed engines and two (2) units of gas analyser for gasoline-fed engines</td>
<td>DPSTM</td>
<td>General Fund</td>
<td></td>
</tr>
<tr>
<td>Site acquisition / preparation of additional Three (3) Air Quality Monitoring Station to be sited on the following location and siting type</td>
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<tr>
<td>Program / Project</td>
<td>Implementing Agency</td>
<td>Funding Source</td>
<td>Amount</td>
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<td>----------------------------------------------------------------------------------</td>
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<tr>
<td><strong>Traffic – EDSA (Gas Filling Stations)</strong></td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
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<tr>
<td><strong>Residential - U.E. Subdivision</strong></td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
</tr>
<tr>
<td><strong>Industrial - Caloocan Industrial Subdivision</strong></td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
</tr>
<tr>
<td><strong>Acquisition of following air quality monitoring equipment / analyzer, with data logger, and data acquisition system</strong></td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
</tr>
<tr>
<td>- UV Photometric Ozone Analyzer</td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
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<tr>
<td>- Pulsed Fluorescence SO2 analyzer</td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
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<tr>
<td>- Gas Filter Correlation CO analyzer</td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
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<tr>
<td>- Chemiluminescence detector</td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
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<tr>
<td>- Hydrocarbon and VOC Analyzer</td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
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<tr>
<td>- Beta Attenuation Monitor (BAM)</td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
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<tr>
<td>- Open-path analyzer - DOAS (differential optical absorption spectroscopy)</td>
<td>EMB / ESS</td>
<td>General Fund</td>
<td></td>
</tr>
<tr>
<td><strong>Promote and support the designation of Meycauayan Marilao River, Tullahan River and Casili Creek</strong></td>
<td>ESS / Sangguniang Panlungsod</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td><strong>Conduct Monitoring of water quality of natural surface drainages based on parameters prescribed by ESS on Water Quality Criteria for Fresh Waters.</strong></td>
<td>EMB / ESS</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td><strong>Establish testing lab room with fixtures, equipment and furnishing</strong></td>
<td>EMB / ESS</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td><strong>Procure following supplies and equipment</strong></td>
<td>EMB / ESS</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td>- Sampling glass equipment, incubator glass</td>
<td>EMB / ESS</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td>- Nutrient / reagent solutions</td>
<td>EMB / ESS</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td>- 20 ± 1°C incubator</td>
<td>EMB / ESS</td>
<td>General Fund / Grant</td>
<td></td>
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<tr>
<td>- Membrane Electrode (DO meter)</td>
<td>EMB / ESS</td>
<td>General Fund / Grant</td>
<td></td>
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<tr>
<td>- Burette</td>
<td>EMB / ESS</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td>- Electrometric pH Meter</td>
<td>EMB / ESS</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td>- Multiple Tube Fermentation Apparatus and Materials; Membrane Filter testing equipment or Colilert®-18 media test pack and equipment</td>
<td>EMB / ESS</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td>Program / Project</td>
<td>Implementing Agency</td>
<td>Funding Source</td>
<td>Amount</td>
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<tr>
<td>Acquire and operate a number of units of E-trike that would initially serve as shuttle service for students at North Caloocan City</td>
<td>DPSTM / TRPS</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td>Conduct information dissemination to all TODAs on the benefits of using electric tricycles</td>
<td>DPSTM / TRPS</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td>Massive information campaign on cleanliness, tree planting and adaptability to climate change – “KALINISAN AT KALUSUGAN PARA SA KAUNLARAN” (Henson, 2016)</td>
<td>ESS / Sangguniang Panlungsod</td>
<td>General Fund / Grant</td>
<td></td>
</tr>
<tr>
<td>Implement Caloocan City Urban Greening Program</td>
<td>ESS / Parks Administration</td>
<td></td>
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</tr>
<tr>
<td>Planting of trees within Amparo Park</td>
<td>ESS / Parks Administration</td>
<td></td>
<td></td>
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<tr>
<td>Landscaping of Road Shoulders</td>
<td>ESS / Parks Administration</td>
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</tr>
</tbody>
</table>

SOLID WASTE MANAGEMENT

Goal:
To develop an effective Solid Waste Management System that promotes public health and safety, and the protection of urban environment

PROBLEM / ISSUES / CHALLENGES

Major Issue:
- Low waste diversion rate in the implementation of solid wastes, collection, segregation and disposal system
  - Segregated collection is not fully implemented
Lack of a central storage system for waste segregation of biodegradable, non-biodegradable and recyclable waste materials

Need for more Public awareness on provisions of R.A. 9003, City Ord. 0407 s. 2006

Absence of a Local Department mandated to oversee the City’s Environmental Problems

Insufficient number of authorized trained personnel to enforce environmental laws

OBJECTIVES / TARGET SETTING

Improve solid waste management collection, handling, transportation and material waste recovery

To improve the administration, coordination, supervision and control on the handling of solid and liquid wastes and its effect to local water, and air quality and the whole urban environment

To strengthen the enforcement of R.A. 2003 and other environmental laws and ordinances within the City

POLICIES / STRATEGIES

- Strict enforcement of waste segregation into classifications of biodegradable, recyclable, residual and special wastes at source
- Promote facility for waste segregation at City Level
- Recycle plastics by reducing size of waste Polypropylene (PP), PVC, PET bottles, Nylon and other plastics through cutting and pulverizing
- Reduce volume of plastic materials and other scraps such as film, ropes, nets, foams, paper by softening and agglomerating
- Promote treatment of bio-degradable waste for recovery to urban agriculture and urban greening use
- Provide waste recovery facility for commercial areas with high volume of garbage generated daily such as public markets
- Promote waste segregation into classifications of biodegradable, recyclable, residual and special wastes at source
- Prioritize in the Annual Investment Plan the reorganization of offices in-charge with sanitation and environmental management into a separate Department with functions for environmental management
- Strengthen local Department(s) mandated to enforce environmental laws

PROGRAMS / PROJECTS / ACTIVITIES

<table>
<thead>
<tr>
<th>Program / Project</th>
<th>Implementing Agency</th>
<th>Funding Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>IEC campaign on the strict implementation of “NO SEGREGATION NO COLLECTION POLICY” at barangay Level</td>
<td>EMB – NCR / ESS</td>
<td>General Fund</td>
<td>P300,000.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Program / Project</th>
<th>Implementing Agency</th>
<th>Funding Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Periodical monitoring of compliance to provisions of RA 9003 and PD 856 in all barangays, institutions, and business establishments</td>
<td>EMB – NCR / ESS</td>
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</tbody>
</table>

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<thead>
<tr>
<th>Program / Project</th>
<th>Implementing Agency</th>
<th>Funding Source</th>
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</thead>
<tbody>
<tr>
<td>Establishment of Central Material Recovery Facility (MRF) for North and South Caloocan City to handle waste segregation</td>
<td>EMB – NCR / ESS</td>
<td>General Fund</td>
</tr>
</tbody>
</table>
2017 - 2019

<table>
<thead>
<tr>
<th>Amount</th>
<th>Program / Project</th>
<th>Implementing Agency</th>
<th>Funding Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>P3,000,000.00</td>
<td>Acquisition and operation of Plastic Pulverizer / Micronizer</td>
<td>EMB – NCR / ESS</td>
<td>General Fund</td>
<td>P250,000.00</td>
</tr>
<tr>
<td>P250,000.00</td>
<td>Development of Bio-composting area and composting facilities</td>
<td>EMB – NCR / ESS / CEO</td>
<td>General Fund</td>
<td>P2,000,000.00</td>
</tr>
<tr>
<td>P2,000,000.00</td>
<td>Procurement of MRF supplies and equipment</td>
<td>EMB – NCR / ESS</td>
<td>General Fund</td>
<td>P5,000,000.00</td>
</tr>
<tr>
<td>P5,000,000.00</td>
<td>Procurement of Garbage Receptacle (Segregation Bin) for Public Markets</td>
<td>ESS / Office of the City Administrator</td>
<td>General Fund</td>
<td>P4,600,000.00</td>
</tr>
</tbody>
</table>

Program / Project: Conduct massive Information, Education, & Communication (IEC) campaign activities to all schools, institutions, and selected communities to promote waste reduction and bio-composting and printing of campaign materials

<table>
<thead>
<tr>
<th>Implementing Agency</th>
<th>Funding Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dep-Ed / CRO / GSP / PIO / ESS</td>
<td>General Fund</td>
<td>P5,000,000.00</td>
</tr>
<tr>
<td>EMB – NCR / ESS / Sangguniang Panlungsod</td>
<td>General Fund</td>
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</tbody>
</table>

Program / Project: Conduct Training for Environmental Police *(Bantay Kalikasan)*

COMMUNICATION

PROBLEM / ISSUES / CHALLENGES

POSTAL SERVICES

- Large gap between required and existing number of mail centers
• Standard ratio of postal center should posts to one per barangay. The lack of postal station in strategic locations impedes communication, particularly on handling and sending printed matters, bills and other important parcels not suitable for other mode of communications.

• Lowering ratio of letter carrier to population
  • The total estimated requirement of 311 or 1 mail carrier per 5,000 population is not being met in the CAMANAVA area. At present there are only 75 letter carriers serving the whole Caloocan. The inadequate number of letter carriers further slows the postal communication services. The tightening access to this type of communication serves as drawback for the low-income group who cannot afford to maintain other mode of communication such as telephone. Including electronic mailing and travelling.

• Lack of appropriate House numbering system
  • To the same extent, house-numbering system in Caloocan City affects capability of mail delivery services. Some houses or structures still bear old numbers or do not have house numbers at all. The absence or lack of effective house numbering system cause great disability, particularly to low-income groups who rely strongly on postal delivery as their means of communication.

• Several roads do not have street names
  • Along with house number, the absence of street signs in some roadways notably in alleys weakens the opportunity for any community to be bills and notices or even by their folks and guests. Some important streets although, sustain the same problems and cause much hardship to travelers unfamiliar with the place. The basic marking and maintenance of signs and directions of locations in Caloocan City, for whatever purpose it may serve, is often than not neglected, and subsequently impedes flow of communication and causes inconvenience and loss of opportunity.

TELECOMMUNICATION
• Deteriorated physical condition of some telephone lines and vandalism of panel boxes
  • The PLDT recognizes physical condition of some telephone poles as one of their installation problems. However, PLDT Company is able to plan the complete restoration of these poles in the near future. Some telephone lines dangle at low heights and remain an issue on safety of telephone installation. Problems include deteriorated poles inside side streets not identified by PLDT.

• Damage cause to underground lines due to uncoordinated digging activities of other agencies
  • Another management problem in telephone services is damages caused by digging activities to PLDT lines. The damage often causes wide and long hour failure of telephone signals in some area. The deficiency of coordinating all diggings and excavation projects in the City are worth critical attention, since it can cause serious problems in the long run.

OBJECTIVES / TARGET SETTINGS
POSTAL SERVICES
• To facilitate provision of equitable and efficient telecommunication and postal services and other type of communication system to the public
• To promote communication systems that contributes to the increase of total regional productivity and improves accessibility to basic social services

TELECOMMUNICATION SERVICES
• To improve physical condition of utility lines above roadways
Policies / Strategies

Postal Services

- Prioritize installation of additional mail centers, house numbering system and street signs and directions.
- Support policy and measures that would improve accessibility of every Barangays from all door-to-door parcel delivery services.

Telecommunication

- To enforced color coding on cable ties/ harnesses of utility lines for easy identification of telephone companies.
- To have coordination between telephone companies and the local government units regarding the location of underground lines.

Programs / Projects / Activities

<table>
<thead>
<tr>
<th>Program / Project Title:</th>
<th>Installation of Additional Mail Centers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Description:</td>
<td>Assessment of areas needing additional or expanded postal facilities/ services.</td>
</tr>
<tr>
<td></td>
<td>Installation of thirty (30) additional mail centers on priority areas.</td>
</tr>
<tr>
<td>Implementing Agency:</td>
<td>PHILPOST / CPDD</td>
</tr>
<tr>
<td>Funding Source:</td>
<td>Local Fund (FY 2017 – 2019)</td>
</tr>
<tr>
<td>Amount</td>
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</tbody>
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<table>
<thead>
<tr>
<th>Program / Project Title:</th>
<th>House Numbering and Installation of Community Directional Maps</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Description:</td>
<td>Community-based survey and assessment of areas and road networks needing Marker Billboards/ Maps and House Numbers</td>
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<tr>
<td></td>
<td>Community-based survey and assessment of areas and road networks needing Marker Billboards/ Maps and House Numbers</td>
</tr>
<tr>
<td>Implementing Agency:</td>
<td>PHILPOST / CPDD</td>
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<tr>
<td>Funding Source:</td>
<td>Local Fund (FY 2017-2019)</td>
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<td>Amount</td>
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<table>
<thead>
<tr>
<th>Program / Project Title:</th>
<th>Acquisition and installation of house numbers and street signs in target Barangays.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Implementing Agency:</td>
<td>BGY’s, CPDD</td>
</tr>
<tr>
<td>Funding Source:</td>
<td>Local Fund (FY 2017-2019)</td>
</tr>
<tr>
<td>Amount</td>
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</tbody>
</table>

Telecommunication Services

<table>
<thead>
<tr>
<th>Program / Project Title:</th>
<th>Telecommunication Facilities Improvement Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Description:</td>
<td>Provision of regulations on new telecommunication facilities, panel boxes and underground ducts on development of new subdivisions.</td>
</tr>
<tr>
<td></td>
<td>Provision of security and monitoring of condition of utility box</td>
</tr>
<tr>
<td>Implementing Agency:</td>
<td>PHILPOST / CPDD (OLUZA), CED, BGY’s</td>
</tr>
<tr>
<td>Funding Source:</td>
<td>Local Fund (FY 2017-2019)</td>
</tr>
<tr>
<td>Amount</td>
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</tbody>
</table>
WATER SERVICES

Goal
To operate, maintain and improve waterworks system for efficient, sustainable delivery of potable water supply to residents of North Caloocan City promoting health and environmental sanitation.

PROBLEM / ISSUES / CHALLENGES
- Need for sufficient water supply and efficient delivery of water services to CCWS service areas
- Rampant pilferage and illegal connection
- Delay in the purchase of needed materials for immediate maintenance and repair.

OBJECTIVES / TARGET SETTINGS
- To provide continuous, potable water supply to the marginalize residents of North Caloocan City
- To Rehabilitate shutdown pumps and distribution of laid pipes
- Eradication of illegal connection and pilferage
- Updating of records of aged materials

POLICIES / STRATEGIES
- The city government shall improve the efficiency and sufficiency of water services to the consumers of CCWS
- Enhanced accessibility of households within the area of operation by CCWS
- Distribution / laid pipelines should be made visible to prevent pilferage and illegal connection, and for easier identification of offender.
- Closely monitor pumping stations’ operating performance by aging materials from oldest to newest

PROGRAMS / PROJECTS / ACTIVITIES

<table>
<thead>
<tr>
<th>Program / Project</th>
<th>Implementing Agency</th>
<th>Funding Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Series / synchronization / interconnecting of laid pipes among adjacent pumping stations of CCWS</td>
<td>Caloocan City Waterworks System (CCWS) / City Engineering Department (CED)</td>
<td>General Fund</td>
<td></td>
</tr>
<tr>
<td>Conduct annual proper maintenance of existing fourteen (14) elevated tanks and deep well equipment on different Phases / Areas of Bagong Silang Resettlement Project</td>
<td>Caloocan City Waterworks System (CCWS) / City Engineering Department (CED)</td>
<td>General Fund</td>
<td></td>
</tr>
<tr>
<td>Replacement of all distribution main lines with 4” Ø GI pipe and the secondary lines with 2” Ø GI pipe</td>
<td>Caloocan City Waterworks System (CCWS) / City Engineering Department (CED)</td>
<td>General Fund</td>
<td></td>
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<tr>
<td>Enforce scheduling of an alternate pumping operation to lessen electric consumption</td>
<td></td>
<td></td>
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</tbody>
</table>
**POWER SERVICES**

**PROBLEM / ISSUES / CHALLENGES**

- Power pilferage in some communities and lack of information in the proper and lawful installation of power service connection.
  - The wide difference between residential customers and total number of households marks not only the prevalence of multiple household dwelling system, but also the potential use of power service in absence of any authorized service connection. The problem, according to MECO, is caused by deficiency of information on legal power connection to households needing power services. Some of these households, to add, are informal settlers with no rightful ownership or rights to dwell in their residences, which prevent them in securing legitimate electric services.

- Poor physical condition of some areas
  - Some barangay officers report presence of power poles posting hazard to the public. The risk of continuously maintaining these poles may result to serious accidents especially during typhoon calamities or any incident that can cause their possible fall. Proactive measures should apply on these hazard problems to prevent future loss of life and property.

- Updating of inventory of streetlights and priority street lights installations on major roads
One typical problem in any utility management is the deficiency in keeping database information. Part of this problem is the lack of inventory update of all streetlights and power poles particularly on their exact location and condition.

OBJECTIVES / TARGET SETTINGS
- To provide administrative assistance to MECO in the enforcement of Anti-Electricity and Electric Transmission Lines, Materials Pilferage Act (RA 7832)
- To integrate information dissemination of anti-pilfering laws and information on the process of securing MECO power service into barangay
- To prepare integrated database system on all utility services, to include power sector actual location and condition of power facilities, priority areas for socialized electrification and public facilities with power service account problems.

POLICIES / STRATEGIES
- The City government shall prepare and provide information material on power sector to all barangays.
- All concerned agencies shall conduct massive campaign on all types of power pilfering.

PROGRAMS / PROJECTS / ACTIVITIES

Program / Project Title: Power Service Improvement Project

Project Description – Component 1
- Installation of Monitoring system on Power and Water Pilfering
  - Installation of monitoring system at ten (10) Barangays with the highest record of pilferage

Project Description – Component 2
- Comprehensive Survey and assessment of power facilities and services and street lighting project
  - Conduct study and prepare appropriate zoning and building control measures on the acquisition of future sites for power sub-stations, transformers and other facilities.

Implementing Agency: MECO / BGY’s
Funding Source: MECO Fund (FY 2017 – 2019)

V. INSTITUTIONAL / ADMINISTRATIVE DEVELOPMENT

Taking off from the strengths of the previous plans, as well as learning from their weaknesses, the City Government continues to bring every sector of the community in formulating and pursuing an extensive institutional development program. This will support its competence and potential in carrying out effectively a more responsive public service. The business sector, civil society and government are treated as productive collaborators in the implementation of this vision. The development process will involve the improvement of revenue generation, development and investment planning, programming
and budgeting, performance assessment, and to further enhance the overall capability of the City Government to manage the entire socio-economic development process.

GUIDING PRINCIPLES

■ EQUITY. All institutional policies, strategies, programs and projects must improve the quality of public service delivery and must lead to a more equitable distribution of opportunities brought about by progress and development. The various sectors of the society (government, business sector, civil society) will equitably share the burden of moving further the city in facing the challenges of global competition, notwithstanding the provision of opportunities for all men and women to improve their well-being.

■ EFFECTIVENESS AND RESPONSIVENESS. The City Government shall focus on doing what it does best and let go of activities that it should not be doing. It shall seek to deliver intended results with the least unintended consequences, to effect a more systematic distribution of resources to its constituents. Under the present leadership, the government shall steer the city by providing a clear and coherent policy framework. It will be resolute and consistent with the activities it will take to perceive that basic services are being provided are those needed by the community and the stakeholders.

■ EFFICIENCY. Service delivery mechanisms and processes shall be carried out cost-efficiently by the city government, the civil society, the business sector and its constituents, through the best use of resources by knowledgeable civil servants. The City Government shall adhere to fiscal discipline and shall follow the principle of cost-recovery in the provision of government services. Information technology shall be increasingly utilized to effect significant increases in productivity.

■ EMPOWERMENT AND GENDER EQUITY IN DEVELOPMENT. The most vulnerable sector of the government institution, the women and the disabled, shall be empowered by expanding their capabilities and opportunities through provision of gender and disability-friendly facilities. All policies shall be supportive of gender equity and disability sensitivity.

■ ACCOUNTABILITY. Decision-making by the City Government shall be subject to full public disclosure at every stage to restore and maintain public confidence in the honesty of the civil servants and the integrity of public policies and government processes.

■ TRANSPARENCY. The City Government shall provide free flow of appropriate, necessary, and relevant information to the public to fully understand and monitor the institution and the developments affecting their lives.

ORGANIZATIONAL MANAGEMENT

GOAL

The City Government shall create a more effective and efficient city government by reengineering and right-sizing the institution and forging a more equitable sharing of responsibilities and resources with all other sectors of the society. It will promote speed in the City Government’s decision-making and actions which yield quality results, increase effectiveness and impact in government operations despite funding constraints.

PROBLEM IDENTIFICATION

Organizational Structure

- Existing organizational structure of some offices and departments cannot meet the current demands to efficiently deliver mandated duties and functions.
Unawareness of some offices/ departments on their mandated duties and functions.
Constituent to civil servant ratio (South and North Caloocan City Hall) Per capita of employees in North Caloocan

**Project Development Planning, Monitoring and Evaluation System**
- Absence of an integrated and synchronized monitoring and evaluation system for city program and project implementation.
- Weak planning, programming and project monitoring capability of most of frontline offices and departments.
- Low awareness of citizens in the existence of the city government’s programs, projects and activities. *(CSIS Report 2015)*

**Records and Archives Management System**
- Absence of a Centralized Data Banking System.
- No centralized documentation of the city government’s awards and best practices.
- Insufficient information technology support system.
- Existing method uses manual and computer-assisted records keeping, tracking and management system.
- Need to modernize/ upgrade equipment in the documentation of city government properties and relevant records.
- Insufficient/ lack of storage and archive room for safekeeping of indispensable records
- Inadequate datacenter and network facility

**Government Facilities**
- Lack of space and suitable office environment for some offices which affects employees’ efficiency and work morale.
- Limited area to store delivered supplies and materials, hardware, equipment and properties.
- Inadequate storage to accommodate unserviceable equipment/ properties subject for auction.
- Lack of designated parking and working area for the maintenance and repair of the city government’s official vehicles
- Exposure of the South Caloocan City Hall to hazards – ground shaking, and liquefaction.
- Need to check integrity of the present structure of Caloocan City Hall – Main Building.
- No specific evacuation site for each kind of hazard.

**Frontline Services and Customer Satisfaction**
- Too much focus on procedures than results in most departments and offices.
- Burdensome procedures or processes in the delivery of public service.
- Insufficient training for frontline service providers.
- Delays in government transactions provide opportunities for corruption.

**OBJECTIVES / TARGET SETTINGS**

**Organizational Structure**
- To improve the efficiency and performance of mandated duties and functions of each office and department to ensure effective delivery of basic services to the city’s stakeholders.
- To develop the capacity and performance of the existing city government organization so that it can effectively meet the increasing demands of public service.
- To conduct benchmarking, identification, and adoption of best practices of the city government that may be valuable for replication and scaling-up to get at par with other local government units.

**Project Development Planning, Monitoring and Evaluation System**
- To institutionalize Project Monitoring and Evaluation System to improve quality control and monitoring of efficiency and effectiveness of projects.
- To assess existing organizational structure, methods, systems and processes in ensuring adequacy and effectiveness and opportunities for improvement.
To identify offices and departments with poor public perception and good performance in the delivery of public services.
To recognize the achievements of exceptional offices/departments which have substantial contributions in improving the quality of lives of the residents.
To encourage each office/department to be innovative and creative in problem solving and community building.
To provide better awareness of the city government’s operations.

**Records and Archives Management System**
- To achieve adequate and proper documentation of policies and transactions of the city government for its efficient, effective and economical operation.
- To organize records and various procedures or processes.
- To establish a computerized records keeping system.
- To continuously pursue modernization and upgrading of equipment in the documentation of city government properties and relevant records.
- To preserve the integrity of old records/documents in the archives for an easier and convenient storage and records retrieval.
- To provide facilities for safekeeping and security of all essential records/documents to create an easily and convenient storage and records retrieval.
- To identify and select records for permanent preservation.
- To provide the constituents with greater access to electronic and modern facilities for an efficient and effective public service.

**Government Facilities**
- To construct government facilities essential to meet the challenges of globalization and fast changing patterns of development particularly in the National Capital Region.
- To review and enforce relevant codes and standards in construction (i.e. National Building Code, Environmental Laws and Safety Laws).
- To integrate greening the building design in every government facility.

**Frontline Services and Customer Satisfaction**
- To simplify/shorten procedures and measures to facilitate government processes and transactions.
- To improve the quality and timeliness of the delivery of public services.
- To set the ideal standards and best practice policies in public service and transactional engagements between the city government and its constituents.
- To address challenges in providing professional service to both internal and external customers.
- To review and improve the transaction system and procedures/processes to upgrade efficiency and minimize bureaucratic red tape and processing time.
- To reduce cases of graft and corruption in the bureaucracy.
- To enhance public service for public satisfaction.

**POLICIES / STRATEGIES**

**Organizational Structure**
- The City Government shall continuously pursue the Reorganization/Reengineering/Streamlining and Rightsizing Program.
- The City Government shall continuously strengthen and supplement support functions to include but not limited to:
  - research and development;
  - public information management, dissemination and education campaign;
  - legal and legislative services;
  - administrative services;
  - financial management; and
  - human resource development.

**Project Development Planning, Monitoring and Evaluation System**
The City Government shall institutionalize the Performance Evaluation and Monitoring System.

The City Government shall strengthen monitoring and assessment capabilities at the levels of policy making, planning, programming and implementation, to ensure timely and accurate evaluation of performance.

The City Government shall continuously maintain check and balance along input, throughput and output process in government operations.

The City Government shall review and appraise the systems and procedures in project implementation of each office and department.

**Records and Archives Management System**

- The City Government shall establish a Centralized Records Management System
- The City Government shall ensure the provision of efficient and effective information and communications technology infrastructure, and information systems.
- The City Government shall support the efficient, systematic and pro-people Civil Registry System.
- The City Government shall institute an Archives and Records Management Information System (ARMIS) for all government transactions and record documents through introduction of appropriate information technology system.
- The City Government shall strengthen the system of management of public records and administration of the city government archives.
- The City Government shall provide adequate protection and preservation of protected records in accordance with the standards issued by the National Archives of the Philippines.
- The City Government shall implement policies, procedures and scheme for a systematic filing system especially on bound books and old records and documents.
- The City Government shall develop the appropriate environment for the development and growth of an information technology niche institution.
- Establish an inter-intra-government network where all offices, departments and other instrumentalities including the public are hooked-up with the website.

**Government Facilities**

- City Government shall achieve a work-conducive environment to –
  - attain good working condition;
  - upgrade employee’s morale; and
  - enhance/improve internal operations.
- Invest in research and development, technology acquisition, training, and provision of infrastructures, to become more globally competitive.

**Frontline Services and Customer Satisfaction**

- The Government shall streamline the city government transactions and promote good customer relations on all frontline services.
- The Government shall enhance and standardize the quality of public service delivery.
- The Government shall achieve a customer-friendly environment for customer-service offices/departments.
- The Government shall continuously eliminate red tape in the bureaucracy to –
  - attain genuine professionalism;
  - gain public trust and confidence; and
  - create effective relationship and interaction between customer and employees.
- The Government shall integrate and strengthen anti-corruption initiatives and commitments.
- The Government shall strictly enforce and observe anti-corruption laws and policies.

**PROGRAMS / PROJECTS / ACTIVITIES**

- **Proposed Project**
  - Pursue changes in the current government structures and processes for proper integration of functionally related offices and departments to include:
Constant review and reorientation of office and department mandates, including legal and institutional framework required to avoid, minimize or eliminate unnecessary overlapping in the service-delivery functions and responsibilities; and to ensure focused operations and clarity of purpose;

Integrate and synchronize functions and efforts, and provide a system of coordination and approach to basic issues and concerns;

Review of existing organizational structures to check fitness and compatibility to mandated duties and functions; and

Continuously conduct regular monthly meetings of all office and department heads for the purpose of discussing respective issues and concerns and to determine problem areas which need to be resolved.

- **Promote structural changes on the existing city government organization and functions, and maintain proper working environment for the whole government workforce.**

- **Institute/ establish an organizational structure and administrative set-up for North Caloocan City Hall for clear delineation of roles and functions and effective coordination of activities.**

- **Create offices, to include but not limited to upgrading of facilities, skills development of personnel and provision of additional staff -**
  - Estate Management Office;
  - Gender and Development Office; and
  - Local Economic and Investment Promotion Office.

- **Institutionalize, strengthen and reinforce the following existing offices -**
  - Caloocan City Cooperative Development and Coordinating Office;
  - Caloocan City Disaster Risk and Reduction Management Office;
  - Caloocan City North Medical Center;
  - City Environmental Management Office (Environmental Sanitation Services);
  - Information Technology Services;
  - Persons with Disability Affairs Office;
  - Public Information Services; and
  - Extension offices and departments at North Caloocan City Hall.

- **Pursue, achieve, and adopt developing standards for local government performance (i.e. International Organization for Standardization – ISO 9001:2008 – Quality Management System) particularly in the delivery of priority government services**

- **Introduce innovations and best practices in governance.**

### Implementing Agency
- Office of the Mayor
- City Administrator’s Office
- City Budget Department
- City Legal Department
- City Planning and Development Department
- Human Resource Management Services
- Internal Audit Services
- North Caloocan City Hall
- Sangguniang Panlungsod
- Civil Service Commission
- Concerned offices and departments

### Proposed Project
- **Create a Project Monitoring and Evaluation Committee to –**
  - Conduct integrated and comprehensive project monitoring and evaluation to ensure responsiveness, efficiency and effectiveness;
Conduct audit and internal administrative control to ensure that programs and projects are being carried out as planned and adhered to prescribed rules and policies; and

- Determine over-all impact of programs and projects.

**Strengthen the Performance Management Team/ Committee to** –
- Update and review existing performance indicators, appraisal system, and benchmark standards for best practices;
- Institute check and balance mechanism to determine appropriateness, efficiency and effectiveness of service delivered and whether programs and projects met defined development objectives; and
- Implement the Strategic Performance Management System (SPMS) Process effectively and efficiently.
  - Performance Planning and Commitment;
  - Performance Monitoring and Coaching;
  - Performance Review and Evaluation; and
  - Performance Rewarding and Development Planning

**Proposed Project**

- Institutionalize the Citizens Satisfaction Index System (CSIS) to serve as a measuring tool of efficiency, effectiveness, accessibility, integrity, transparency and accountability of the City Government in the delivery of public services.

- Conduct campaigns to raise citizens’ awareness on the existence of the city government’s PPAs –
  - Assign personnel from various frontline offices/ departments to be the focal persons responsible for the citizens’ awareness campaign;
  - Install tarpaulins, posters, bulletin boards and other forms of printed material informing the public on the various PPAs by the City Government;
  - Distribute Information Education Campaign materials (i.e. newsletter, flyers brochures) during community-based activities; and
  - Uploading information on the internet to be more accessible to the city residents;
  - Maintain the city’s newspaper and other publications that features current and special events - *(LGPMS 2012)*
    - Trade fairs;
    - Investment promotions;
    - Sportsfest;
    - Medical missions;
    - Service caravans; and
    - Other services.

**Implementing Agency**

- City Administrator’s Office
- City Budget Department
- City Legal Department
- City Planning and Dev’t.Department
- Community Relations Services
- Public Information Services
- North Caloocan City Hall
- Sangguniang Panlungsod
- Other frontline offices/departments

**Proposed Project**

- Create a Records Management Improvement Committee as an advisory body on the development of records management.
- Develop and maintain a Records Management Manual which shall contain the functions, organizational chart of the Records Office, and policies and standard operating procedures on records management activities
- Establish a Document Library for references, reading materials, compilation of legal instruments, memoranda, circulars, awards and recognitions, and other relevant documents.
• Create an electronic database for all memoranda, executive orders and issuances and other relevant directives, that could be easily and readily accessed by offices and departments through the use of advance technology.
• Develop and utilize information technology for faster data storage and retrieval and to facilitate processing of documents.
• Seek consultancy services with expertise in programming and system design.
• Strengthen, empower, and attend to the requirements of the Information Technology Services to provide its mandate in improving systems of delivery of services, dissemination of information and records-keeping –
  ➢ IT needs analysis;
  ➢ Management Information Systems;
  ➢ Inventory Systems;
  ➢ Online applications;
  ➢ Digital archiving; and
  ➢ Document tracking.
• Appraise/ evaluate existing records and filing system of all offices and departments.
• Create a Records Management Improvement Committee as an advisory body on the development of records management.
• Develop and maintain a Records Management Manual which shall contain the functions, organizational chart of the Records Office, and policies and standard operating procedures on records management activities.
• Establish a Document Library for references, reading materials, compilation of legal instruments, memoranda, circulars, awards and recognitions, and other relevant documents.
• Create an electronic database for all memoranda, executive orders and issuances and other relevant directives, that could be easily and readily accessed by offices and departments through the use of advance technology.
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  ➢ IT needs analysis;
  ➢ Management Information Systems;
  ➢ Inventory Systems;
  ➢ Online applications;
  ➢ Digital archiving; and
  ➢ Document tracking.
• Appraise/ evaluate existing records and filing system of all offices and departments.

Proposed Project

Implementing Agency

• Office of the City Mayor
• City Administrator’s Office
• City Budget Department
• City General Services Office
• City Planning and Dev’t. Department
• Human Resource Management Services
• Information Technology Services
• North Caloocan City Hall
<table>
<thead>
<tr>
<th>Proposed Project</th>
<th>Implementing Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td>• City Legal Department</td>
<td>• City Legal Department</td>
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<tr>
<td>• Other concerned offices/departments</td>
<td>• Office of the City Mayor</td>
</tr>
<tr>
<td>• Provide high speed and consistent internet connectivity</td>
<td>• City Administrator’s Office</td>
</tr>
<tr>
<td>• Codify and review all issuances related to improving systems and procedures and</td>
<td>• City Budget Department</td>
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<tr>
<td>recommend amendment to improve the same.</td>
<td>• City Planning and Development. Department</td>
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<td>• Acquire modern equipment and facilities to cope with the current demand of</td>
<td>• City Legal Department</td>
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<td>public service.</td>
<td>• North Caloocan City Hall</td>
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<td>• Upgrade the computer system (software and hardware) of all offices and</td>
<td>• Information Technology Services</td>
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<tr>
<td>departments.</td>
<td>• Sangguniang Panlungsod</td>
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<tr>
<td>• North Caloocan City Hall</td>
<td>• City Budget Department</td>
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<tr>
<td>• Other concerned offices/departments/ agencies</td>
<td>• Department of Information and Communications Technology</td>
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<tr>
<td>• Comply the specific recordkeeping requirements on the management and</td>
<td>• Other concerned offices/departments/ agencies</td>
</tr>
<tr>
<td>administration of archival records as per RA 9479 – National Archives of the</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td>Philippines Act of 2007 –</td>
<td>• Sangguniang Panlungsod</td>
</tr>
<tr>
<td> Establish an Archives and Records Office/ Unit;</td>
<td>• Department of Information and Communications Technology</td>
</tr>
<tr>
<td> Conduct of Inventory of Public Records;</td>
<td>• Other concerned offices/departments/ agencies</td>
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<tr>
<td> Establish a Records Disposition Schedules;</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td> Authorized Disposition of Public Records;</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td> Transfer of Public Records; and Inclusion in the System of Registration and</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td>Accreditation;</td>
<td>• North Caloocan City Hall</td>
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<td> Establish Agency Storage Areas;</td>
<td>• Sangguniang Panlungsod</td>
</tr>
<tr>
<td> National Archives of the Philippines’ Approval of Repositories;</td>
<td>• Department of Information and Communications Technology</td>
</tr>
<tr>
<td> Protected Records of the City Government; and</td>
<td>• Other concerned offices/departments/ agencies</td>
</tr>
<tr>
<td> Preservation and Conservation of Records.</td>
<td>• North Caloocan City Hall</td>
</tr>
<tr>
<td>• Adopt JMC 2014-0929 - Archives and Records Management Information System</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td>(ARMIS) of the Department of Science and Technology – Information and Communications Technology Office (DOST- ICT Office) and the National Archives of the Philippines (NAP).</td>
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</tr>
<tr>
<td>• Establish and maintain a Records and Archives Management Program for the</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td>application of efficient and economical records management methods relative to</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td>the creation, utilization, maintenance, retention, preservation, and disposal</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td>of public records which features -</td>
<td>• North Caloocan City Hall</td>
</tr>
<tr>
<td> Document Tracking System;</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td> Records Management System</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td> Archives Management System; and</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td> Security Management</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td>• Provide in-house training programs concerning records and archives management</td>
<td>• North Caloocan City Hall</td>
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<td>in coordination with the National Archives of the Philippines.</td>
<td>• North Caloocan City Hall</td>
</tr>
<tr>
<td>• Construction/provision of an archives/storage room for the following offices</td>
<td>• North Caloocan City Hall</td>
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<tr>
<td>and departments –</td>
<td>• North Caloocan City Hall</td>
</tr>
<tr>
<td> Barangay Secretariat;</td>
<td>• North Caloocan City Hall</td>
</tr>
</tbody>
</table>
• Business Permits and Licensing Services;
• Human Resource Management Services;
• Office of Land Use and Zoning Administration;
• Office for the Urban Poor;
• Office of the City Building Official;
• Office of the Senior Citizens Affairs;
• Caloocan City Medical Center;
• City Accountant’s Office;
• City Assessor’s Office;
• City Budget Department;
• City Engineering Department;
• City General Services Office;
• City Legal Department;
• City Planning and Development Department;
• City Treasurer’s Office;
• Civil Registry Department;
• Sangguniang Panlungsod; and
• Other records-intensive offices and departments.

- Procure file containers (i.e. steel filing cabinets, open wooden shelves, safety vaults, boxes, and other storage equipment) to keep the records of the office/department.
- Purchase modern equipment and facility (i.e. document compactor, scanners) for the protection of all essential documents (i.e. civil registry records, legislative documents)
- Adopt the Integrated Government Philippines (iGovPhil) Project of the Department of Science and Technology (DOST), Department of the Interior and Local Government (DILG), and the Department of Information and Communications Technology (DICT) to improve processes in the city government for better public service.

Implementing Agency
• Office of the City Mayor
• City Administrator’s Office
• City Budget Department
• City General Services Office
• City Legal Department

Proposed Project
• Improve and maintain the City Government’s Website which features the city’s socio-economic profile, plans, programs, projects, activities, and services; and linkage to other social networking sites through acquisition of:
  - web server peripherals;
  - website design and information interface;
  - additional web pages;
  - additional multi-media and special effects;
  - additional scripts and applets;
  - web networking to electronically link the different offices and departments;
  - Utilization of personnel E-Mail Account.

(LGPMS 2012)

Implementing Agency
• City Administrator’s Office
• Information Technology Services

Other concerned offices/departments/agencies
• Sangguniang Panlungsod
• National Archives of the Philippines
• DOST – ICT Office
• Other concerned offices/departments/agencies

Information Technology Services
- Establish a Geographical Information System (GIS) to -
  - Facilitate conversion of existing base maps/ tax maps and all building structures into digitized forms for faster identification process (land/ improvement/ machinery); and
  - Upgrade automation of assessment transactions and records for faster processing and enforcement of daily transactions as well as retrieval of assessment records of real properties for taxation purposes;

- Conduct regular IT Literacy Program for city government personnel.

- Operation of the new city hall located between 8th and 9th Avenues, Caloocan City
  - Expedite transfer of offices and departments;
  - Facilitate adjustment of employees in the new working environment;
  - Procure modern equipment, facilities, and other amenities to position the city for national and global competitiveness, as well as to accelerate the pace for socio-economic growth; and
  - Expansion of the new city hall to accommodate newly created offices.

- Continue the development and improvement of North Caloocan City Hall.

- Provide adequate space for storage facilities

- Improvement/ retrofitting of the existing city hall main building (South Caloocan) into an essential government facility.

- Create a Technical Working Group to conduct study and review of relevant codes and standards in the construction of government facilities.
Proposed Project

- Conduct studies for a comprehensive/ integrated flowchart of transactions, processes and services to determine if -
  - focus is more on output rather than process and/or from rigid-process-oriented operations to flexible and result-oriented operations;
  - frontline services pursue “Just-in-Time” services;
  - existing system adopts client-oriented service (e.g. internal coordination done by personnel not by client); and
  - existing system adopts ‘paperless’ or ‘less paper’ transaction.

- Install a Computerized Touch Screen Directory at the Information Desk.

Implementing Agency

- City Administrator’s Office
- Human Resource Management Services
- City Budget Department
- City Planning and Development Department

Proposed Project

- Provide training and value-formation seminars to frontline service providers to –
  - Enhance customer service and improve communication skills; and
  - Instill honesty and integrity in governance.

Implementing Agency

- City Administrator’s Office
- Human Resource Management Services
- City Budget Department
- City Planning and Development Department

Proposed Project

- Create a Citizens’ Charter Team who shall monitor and review the implementation of the provisions embodied in RA 9485 – the Anti-Red Tape Act (ARTA) of 2007.
- Update/review/revisit the Citizens’ Charter of each office/department whenever necessary or at least once every two years.
- Create a City Government Basic Manual which provides essential information for the guidance of the public -
  - roles and responsibilities of each department and office;
  - a quick view of the City Government’s organizational chart;
  - services available to its stakeholders; and
  - brief summary of legislative development, and executive orders and issuances.
- Reduce face to face transactions to cut down opportunities for bribery and other forms of corruption through installation of information technology facilities for frontline personnel –
  - Computerization of processing;
  - Teller-type processing system;
  - Use of electronic mail; and
  - On-line registration.
Strengthen/ ensure institution of public assistance/ customer feedback mechanisms to generate citizens’ views on the quality of local government services—

- Maintain a Public Information Desk/ Customer-Assistance Desk/ courtesy desks stationed at the main entrances of every government building manned by competent personnel to –
  - Provide immediate action such as referrals, basic information in response to requests, inquiries, complaints, comments or suggestions of clients (LGPMS 2012 Report); and
  - Serve as one-stop booths or walk-in service counters where all queries and requests of the public are attended to;
- Ensure installation of suggestion boxes and evaluation forms in every office/ department;
- Institute hotline numbers, information communication technology; and
- Provide special lanes for pregnant women, senior citizens, and persons with disabilities.

Implementing Agency

- City Administrator’s Office
- Human Resource Management Services
- City Budget Department
- City Legal Department
- City Planning and Development. Department
- Sangguniang Panlungsod
- North Caloocan City Hall
- Civil Service Commission
- Other frontline offices/departments

PERSONNEL MANAGEMENT

GOAL
The City Government shall transform its personnel resources into a knowledgeable and vibrant workforce imbued with creativity, nationalism, prudence, industry and honesty. It shall instill and promote productivity consciousness upon the most valuable resource and immediate concern – human resource - for sustainable economic growth.

PROBLEM IDENTIFICATION

Human Resource Management

- Inadequate manpower complement to handle research and development activities.
- Occupied permanent plantilla positions is recorded at 66%. LGPMS ideal level is at 90%. (LGPMS 2012 Report)
- Hampered delivery of services by the government personnel due to environmental factors such as:
  - weak mechanism to assess employee’s capabilities and potentials as well as employee’s needs and concerns;
  - weak management-employee communication system to disseminate and exchange information more specifically on matters regarding working environment; and
  - financial difficulty.
- Gaps in the implementation of Civil Service Commission Rules on recruitment and promotion.
- Lack of mechanism to systematically extend logistic support towards promotion of professional advancement
  - Unproductive attitude of government personnel toward -
  - resistance to change;
- low level productivity consciousness; and
- low sense of accountability on assigned roles and functions

- Lack of manpower to handle specific duties and functions of the office/department due to:
  - Compulsory retirement;
  - Transfer of place of work; and
  - Detailed to another office/department.

- The city government faces a maturing personnel population. (57% or 899 of the government workforce are aged 50 years old and above, and 243 or 27% of these will retire by 2019);
- Lack of appropriate personnel for technical positions.
- Few personnel are qualified for higher positions that will be vacated in the next ten years.
- Big age gap between the present and future workforce lead to inefficient service.
- Slow adaptability to new technology and systems development.
- Difficulty in transferring skills/knowledge for a specific technical task.

**Career and Employment Development**
- Staff development and technical capability upgrading are mostly provided by national and other government agencies. *(LGPMS 2012 Report)*
- Lack of technical expertise on how to shift to a more advanced technology.
- Low level of computer literacy and software application.
- No proper training for printer and laptop repair.
- Need for additional information technology solution for the city government.
- No information technology standard practices.
- Need to strengthen technical capability to maintain and manage city-owned real properties, more specifically those which were turned-over and donated by subdivision homeowner's associations and national agencies (e.g. NHA, DOH, DECS)
  - Existing Property Management and Control Division under the City General Services Office conducts only custodianship of both real and non-real properties of the city.
- Inadequate knowledge and skills of human resources (supervisory, managerial, technical skills) due to lesser priority and lack of focus to Human Resource Development (HRD)
- Lack of Capability/ Capacity Building Programs to enhance skills of the employees.
- Resistance to new innovations, policies, ordinances, and strategies.
- Difficulty in dealing with conflicting personalities among office/department personnel.

**Incentives and Awards System**
- Need for an effective incentives program and rewards system for excellence in service.
- Absence of effective productivity performance measures as basis for rewards and incentives.

**OBJECTIVES / TARGET SETTINGS**

**Human Resource Management**
- To augment the current workforce.
- To consider competent, knowledgeable, and experienced personnel for promotion.
- To attract more qualified and upright people to work for government.

**Career and Employment Development**
- To conduct training needs assessment for the enhancement of skills and competence of the city government personnel.
- To enhance, upgrade and update the technical skills of personnel in the applications of computer-based databank system.
- To improve delivery of public services through the use of updated computer applications.
- To enhance teamwork among the office/department personnel.
- To strengthen internal organization’s competence.
- To transform government staffing and personnel resources into a knowledgeable and vibrant workforce imbued with creativity, nationalism, prudence, industry and honesty.
• To strengthen unity, foster camaraderie, and manage conflicts among leaders and subordinates.
• To help employees be receptive to change.
• To develop future leaders among the rank-in-file employees.
• To maintain high level of competence and competitiveness in the professional civil workforce.
• To ensure the development of fullest potentials of the government workforce to be effective and efficient public servants.

Incentives and Awards System
• To promote innovation, creativity and excellence in public service.
• To review and evaluate the effectiveness in granting incentives to outstanding personnel.
• To implement, monitor and evaluate productivity practices.
• To uplift the living standards and welfare of city government employees.

POLICIES / STRATEGIES

Human Resource Management
• The City Government shall optimize its human resource and manpower skills as a primary factor to achieve the highest level of efficient and effective delivery of public service.
• Continuously adhere to the provisions of the Civil Service Commission in the recruitment and hiring of city government personnel.
• Institute productivity consciousness among government employees and personnel to be morally upright and decent workers in the service of the people.
• Institute an engendered and ethical bureaucracy.
• Continuously promote the morale and welfare and/or well-being of employees.

Career and Employment Development
• The City Government shall achieve the highest level of efficiency and effectiveness in the provision of public service.
• Continuously promote a rational and systematic approach for personnel progression, career development and professionalization of government employees.
• Formulate a comprehensive Human Resource Training and Capability Upgrading Program.
• Continuously pursue capacity and capability building, core competencies and skills of public servants, government employees and personnel relevant to actual needs.
• Continuously promote inter and intra-government and private sector collaboration in the development and implementation of capacity building programs and human resource development.
• Formulate policies that adhere to the standards set by the International Organization for Standardization (ISO) for information technology best practices and standard procedures.

Incentives and Awards System
• The City Government shall implement a system that will identify and give rewards and incentives to employees with extraordinary achievements.
• Institute a performance-based incentives or awards.
• Continue to rationalize incentives and awards system for government employees.
• Relate benefits and incentive schemes to individual and team/group productivity and performance.
• Institute recruitment and selection, performance evaluation, incentives and awards system, to achieve an effective structure.

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project
• Continuous strengthening of the Personnel Recruitment and Selection Board. (LGPMS 2012 Report)
• Hiring of qualified, eligible, younger breed of public servants/employees for the vacant positions with the provisions of equal employment opportunities for both men and women.
• Continuous training program to update implementers in current developments.
• **Strengthen the Employee Grievance System that shall –**
  - Resolve issues and disputes between and among employees and office/department heads (*LGPMS 2012 Report*); and
  - Conduct employee counseling.

• **Create a committee or a technical working group to:**
  - review/develop/enhance existing staffing policies;
  - undertake inventory of available skills, career pathing, job evaluation and manpower planning;
  - conduct studies and review of personnel profiles;
  - determine competencies and fitness to positions held;
  - conduct thorough evaluation of recruitment procedure and performance appraisal of personnel;
  - formulate effective productivity performance measures as bases for rewards and incentives;
  - strengthen performance appraisal activities;
  - conduct training needs assessment and analysis;
  - document staff development and activities; and
  - develop/upgrade existing performance measures and standards.

• **Install a Productivity and Quality Culture-Building Program in consideration with the principles instituted by the -**
  - Philippine Quality Award for public sector;
  - 5S;
  - Good Housekeeping;
  - Total Quality Management (TQM);
  - Executive Orientation on Productivity and Quality.

• **Institute an Employee Welfare Program -**
  - Establish a Day-Care Center within the Caloocan City Hall premises to address the needs of nurturing and nursing employees with children below five years old;
  - Conduct annual medical check-ups (dental, x-ray, blood chemistry, etc.) for city government employees;
  - Formulate a Physical Fitness Plan to promote recreation and sports program, acquisition of physical fitness/gym facilities and conduct of other similar activities to the employees; and
  - Promote financial and livelihood assistance through the Caloocan City Hall Employees Cooperative (CCHEC).

• **Intensify information dissemination/promotion of pre-need plans offered by the Government Service Insurance System (GSIS) and other private agencies for possible joint-venture agreements on -**
  - health care plans;
  - educational plans;
  - investment packages.

• **Disseminate information, updates and important announcements concerning employees’ welfare during the flag raising ceremonies.**

• **Implement HRMIS - an electronic computerized database system for personnel. (*LGPMS 2012 Report*)**

• **Conduct management and personnel audit in all offices and departments.**

• **Provide awards, recognition and promotion to government employees enhancing honesty in the bureaucracy.**

**Implementing Agency**
- City Administrator’s Office
- City Planning and Development Department
- City Legal Department
- Civil Service Commission
Human Resource Management Services

Internal Audit Services

Other concerned offices/departments/agencies

Proposed Project

Create a technical working group/pool of trainers from select City Government personnel who will –

- Formulate an Employee Training Needs Assessment and Career Advancement Program *(LGPMS 2012 Report)*; and
- Conduct intensive in-house training/seminars for employees to address specific learning needs.

Adopt and pursue a bureaucracy-wide Career Development Plan for government employees to systematically promote professional advancement. *(LGPMS 2010 Report)*

Undertake studies and recommendations to strengthen internal organizational competence.

Conduct research and study on ISO standard operating procedures.

Develop a Leadership Training Program and other training methods that would enhance the skills of future leaders among the rank-in-file.

Formulate the Capability Development Agenda -

- Monitor and conduct assessment of the 2014-2016 Caloocan City Capability Development Agenda; and
- Formulate the 2017-2019 Caloocan City Capability Development Agenda

Conduct periodic information technology awareness seminars.

Continue nurturing and strengthening harmonious working relationship among office/department personnel through conduct of annual team building seminar workshops.

Conduct training of revenue-generating and other relevant offices and departments on the established standards for streamlining procedures.

Develop and conduct intensive in-house training/seminars for government officials and employees-

- New entrants/employees:
  - Orientation Program for New Entrants (OPEN);
  - Gender Sensitivity Seminar (GSS);
  - Honing Effective and Responsive Officers Towards Excellent Service (HEROES);
  - Delivering Personal Effectiveness (DPE); and
  - Introduction to Strategic Human Resource.
- First Level/Second Level
  - Improving Planning and Delivery;
  - Solving Problem and Making Decision;
  - Championing and Applying Innovation;
  - Basic Communication Training Program;
  - Advance Communication Training Program; and
  - Managing Information.
- Middle Management (supervising officers, division chiefs, other equivalent positions)
  - Supervisory Development Program
- Executive/Managerial (department heads, assistant department heads)
  - Management/Executive and Leadership Development Program
- Other Interventions to address specific learning needs
  - Human resource development;
  - Capability building programs;
  - Electronic procurements;
- talakayan on Civil Service Rules and Laws;
- value-formation orientation workshops;
- pre-retirement seminars;
- Mamamayan Muna, Hindi Mamaya Na;
- Customer Service Oriented Training Program;
- clerical and standard office procedures;
- attitude towards work;
- spiritual, moral and value enhancement;
- service incentives/ awards; and
- IT literacy programs/ trainings.

- **Conduct research for Outsourced Training Programs for employees in highly technical positions.**

- **Conduct specialized training for technical personnel and capability upgrading training for management and supervisory level regarding—**
  - policy formulation;
  - project development;
  - database information, records management and disposal;
  - computer technology;
  - resource management and budgeting;
  - crisis and stress management;
  - organizational development, personal efficacy and development;
  - human behavior/ relations in organization;
  - public administration;
  - trainor's training;
  - strategic planning;
  - leadership and team building;
  - spiritual and value formation;
  - project development, planning and management;
  - capacity investment programming;
  - urban and fiscal systems management;
  - infrastructure planning;
  - environmental management and monitoring;
  - basic service delivery;
  - revenue enhancement and development planning;
  - land use planning;
  - traffic management;
  - various health programs;
  - various faculty development/ teaching competencies;

- **Encourage government employees to pursue career development by taking college and master's degree and other relevant programs at the University of Caloocan City; and CSC eligibility examination.**

- **Adopt/ promote the Local Scholarship Program offered by the Civil Service Commission.**

- **Continuously organize and train on disaster preparedness as often as necessary -**
  - Disaster action teams;
  - Disaster support groups and volunteers; and
  - Other stakeholders (*LGPMS 2012 Report*)
  - Employees Team building

- **Adopt information exchange system/ program with the private sector featuring best practices and success stories on human resource and capability development.**
**LEGISLATIVE SERVICES**

**GOALS**
The City Government shall continually strengthen Executive-Legislative partnership and inter-actions to institute policy reforms supportive of innovative development.

**PROBLEM IDENTIFICATION**
- Need to intensify linkage system between legislative support and development initiatives by the City Executives.
- Need to enhance competence of legislative staff. *(SLGPR 2012)*
- Very few ordinances/resolutions are geared towards economic development, self-sufficiency and income/revenue generating policies.
- No current proposals on the Code of General Ordinances that is essential to the city’s operational control.
- Pending vital codes and ordinances that are essential to the city’s social and economic growth need to be approved/enacted.
- Records management system conducted manually.
  - No ease of access, tracking and retrieval of documents. *(SLGPR 2012 Report)*
- No existing computerized tracking system capable of generating information on local rules and regulations that:
  - complement with national laws and policies; and
- identify status of a draft ordinance. *(LGPMS 2012)*

- Percentage of ordinances over legislative measures is 27% comparatively below par of the current National Benchmark of 90%. *(LGPMS 2012)*

- Lack of public access to legislative records/documents.

- Lack of personnel/manpower responsible for proper disposition of records.

- Weak system/process and lack of information dissemination activities for the accreditation of the civil society organizations (business groups, cooperatives, faith-based organizations, non-government organizations, people’s organizations).

**OBJECTIVE / TARGET SETTINGS**

- To strengthen Executive-Legislative partnership and interactions to institute policy reforms supportive of innovative development.

- To fast-track the full codification and digitization of legislative documents such as resolutions and ordinances, among others. *(Regional Awards Committee 2015 Report)*

- To heighten stakeholders participation in the formulation of the city’s executive and legislative agenda such as those from the civil society organizations. *(Regional Awards Committee 2015 Report)*

- To maximize the use of modern technology to further improve the current system in use. *(Regional Awards Committee 2015 Report)*

**POLICIES / STRATEGIES**

- The City Council shall continuously sustain a council manned by city councilors with determination, strong and apparent bias to growth and development.

- Pursue the council’s covenant to impose the spirit of oneness and politics of development in all its official undertakings.

- Continuously upheld prevalence of the rule of majority with due respect with the right of the minority.

- Continuously propose measures and pursue decisions based not necessarily on party affiliation but on beliefs and convictions.

- Instill unity among its members wherein councilors belonging to minority and majority groups will unite themselves to advance certain issues or measures that in their belief will contribute for the development of the city and its constituents.

- Continuously provide necessary laws, ordinances and resolutions supportive of the programs and projects being implemented by the Executive Department.

- The City Council shall continuously sustain a council manned by city councilors with determination, strong and apparent bias to growth and development.

- It shall be the policy of the City Council to institute professionalization and strong observance and adherence to the ethical standards prescribed for the Sangguniang Panlungsod employees in the performance of their duties.

- The City Council shall work for a sound and more responsive policy formulation.

- Continuously pursue public dialogues and meetings and to always allocate enough time in every session to individuals, organizations or groups to address their concerns and issues and redress their grievances for the guidance and information of the council.

- The City Council shall continuously pursue observance of transparency wherein the public has the full opportunity to have access to all public records available in the Office of the Sangguniang Panlungsod - Secretariat.

- It shall develop a Legislative Tracking System of legislative acts.

- It shall ensure responsive, accountable, participative, effective, and efficient local legislation.
**PROGRAMS / PROJECTS / ACTIVITIES**

**Proposed Project**
- Amend Executive Order No. 027-03 - Creation of the Caloocan City Executive – Legislative Agenda Team.
- Conduct periodic meetings for the Joint Executive-Legislative Committee.
- Conduct periodic conferences for both the minority and majority group.

**Implementing Agency**
- Office of the Mayor
- Office of the Vice Mayor
- Sangguniang Panlungsod – Legislative/Secretariat Services
- City Administrator’s Office

**Proposed Project**
- Actively participate in as many local and / or international competitions and document properly any award or citation received by the council. *(Regional Awards Committee 2015 Report)*

**Implementing Agency**
- Office of the Mayor
- Office of the Vice Mayor
- Sangguniang Panlungsod – Legislative/Secretariat Services
- City Administrator’s Office
- Human Resource Management Services
- City Legal Department
- City Planning and Development Department
- Dept. of the Interior and Local Government
- Civil Service Commission

**Proposed Project**
- Conduct in-house training for capability upgrading for City Councilors and staff, and the Sangguniang Panlungsod Secretariat regarding:
  - policy formulation;
  - archives and records management;
  - information technology;
  - team building;
  - research methodology;
  - technical writing, etc.

**Proposed Project**
- Conduct periodic community meetings and dialogues for effective interaction with the constituents and for a more effective identification of community needs and aspirations needing legislative support.
- Fast-track approval and enact priority ordinances and resolutions such as:
  - Adopt long-term development plans that are truly responsive to the growth and development of the city;
  - Adopt measures that will address the land problem of the urban poor families who are occupying excess lots owned by the city for possible housing project;
  - Adopt laws and legislation geared towards economic development, self-sufficiency and income/ revenue generating activities, programs and projects.
- Propose and adopt the Code of General Ordinances that is vital to the city’s operations. *(LGPMS 2012)*
Implementing Agency

- Office of the Mayor
- Office of the Vice Mayor
- City Development and Planning Department
- City Legal Department
- City Administrator’s Office
- Dept. of the Interior and Local Government

Proposed Project

- Upgrade and computerize existing Sangguniang Panlungsod Records Management System for easy public access to legislative records/documents.
- Fast track codification and digitization of all legislative documents such as city ordinances and resolutions, and minutes of meetings. *(Regional Awards Committee 2015 Recommendation)*
  - Easily access legislative records/documents;
  - Complement with national laws and policies; and
  - Track the status of draft ordinances *(LGPMS 2012 Report)*
- Upload legislative documents in the City Government’s website and ensure backup copies are stored properly and safely *(Regional Awards Committee 2015 Report)*
- Improve the documentation of landmark resolutions and/or ordinances supported by accomplishment reports showcasing its positive results or impact as means of verification. *(Regional Awards Committee 2015 Report)*
- Ensure that the Office of the Sangguniang Panlungsod – Secretariat Services be furnished with a copy of all certificates of appearance, attendance, participation, awards, commendations, recognition received by the council, its members, including the staff, for inventory and updating. *(Regional Awards Committee 2015 Report)*

Implementing Agency

- Office of the Mayor
- Office of the Vice Mayor
- Sangguniang Panlungsod – Legislative/Secretariat Services
- Human Resource Management Services
- Information Technology Services
- Public Information Services
- City Development and Planning Department

Proposed Project

- Strengthen information dissemination and improve existing system for the accreditation of non-government organizations and cooperatives.
- Strengthen Sangguniang Panlungsod accreditation process and system to determine legitimate civil society partners in development by ensuring that they have the following -
  - own organizational laws;
  - make decisions independent of government agencies/politicians;
  - have at least one full-time staff;
  - and a permanent office address.

Implementing Agency

- Office of the Mayor
- Office of the Vice Mayor
- Sangguniang Panlungsod – Committee on Cooperative, Non-Governmental Organization and People’s Organization
- City Development Council
- City Development and Planning Department
- Civil society organizations
BARANGAY DEVELOPMENT COORDINATION

GOALS

The City Government shall strengthen the collaboration and coordination of the executive body and the barangay units to ensure that all programs and projects reach the appropriate beneficiaries, are responsive to community needs and are reflective of the aspirations of the city.

PROBLEM IDENTIFICATION

Barangay Development Planning Process
- Lack of awareness of most of the barangay constituents –
  - in the preparation of barangay development plans; and
  - in the existence of a Barangay Development Council in their community.
- Non-convening of community assemblies by the majority of the barangay units for the preparation of barangay development plans as mandated by law.
- Non-participation of most civil society organizations within the community in the formulation of barangay development plans (based on interviews conducted).
- Non-assurance that submitted annual barangay development plans address identified problems, needs and aspirations of the community.
- Existing system of barangay development planning (in which only barangay officials prepare the development plans) does not serve as an effective tool to address community needs and problems.
- Less emphasis on economic development programs and projects (i.e., livelihood and income generating activities) to attain self-sufficiency among the constituents.
- Uncoordinated Barangay Development Plan processing among the different offices and departments at the city level.
- Lacks check and balance mechanism making the barangay development plans vulnerable to graft and corruption.

Barangay Capability Upgrading
- Need to upgrade capabilities of barangay officials.
- Inactive Barangay Council for the Protection of Children (BCPC).

Comprehensive Barangay Database Formulation
- Most barangay units do not have a comprehensive database and/or socio-economic profile that would support barangay development planning.
- Inadequate information on the profile of barangay officials gathered based on the submitted Personal Data Sheets.

Barangay Projects Monitoring and Evaluation
- Weak and uncoordinated/unsynchronized project monitoring and evaluation system conducted at the city level.
- No check and balance mechanism to ensure that identified problems, needs and people’s aspirations were properly addressed by programs and projects listed in the barangay development plans.
- Duplication of most barangay roads and drainage improvement projects with city projects.
- Uncoordinated barangay programs and projects (e.g., drainage improvement; waste management; peace and order) with neighboring barangays resulted to lack of common thrust.
- Lack of continuity of programs and projects and development thrust most especially during turnover of tenure of service of the barangay officials.
- Only 94 barangays had submitted their Barangay Disaster Risk Reduction and Management Plan in compliance to the five percent mandatory allocations for disaster risk reduction and management.
- Lack of monitoring on the part of the implementer to enforce compliance.

Barangay Boundary Dispute Settlement
- Barangay boundary disputes in almost all barangay units.
- Some barangays need to be merged or subdivided.
Barangay Hall Location
- Barangay halls are indiscriminately constructed along right-of-ways due to lack of proper/available location.
- Lack of available lots to be allocated for 33 barangays' halls situated in critical locations which are exposed to hazards such as ground shaking, liquefaction, flood, and tsunami.

OBJECTIVE / TARGET SETTINGS
Barangay Development Planning Process
- To conduct skills upgrading of barangay officials in the barangay development planning process.
- To upgrade the quality of training programs for the barangay officials to meet the standards of good governance.

Barangay Capability Upgrading
- To capacitate barangay officials in analyzing their own problems, identifying priorities, and planning out doable solutions.
- To equip all barangay, Sangguniang Kabataan and Katarungang Pambarangay officials with sufficient knowledge and skills for their effective job performance and responsibilities.
- To provide the barangays with various administrative tools to efficiently, effectively and economically perform their roles.
- To raise the level of awareness of the BCPC in promoting justice and protection of children.

Comprehensive Barangay Database Formulation
- To provide basic information/details on the barangay officials profile to determine capacities.
- To provide records, information, laws, and issuances on barangay matters, youth affairs and barangay justice.

Barangay Projects Monitoring and Evaluation
- To strengthen partnership and coordination between the Executive Body and the barangay units to ensure that programs and projects are responsive to the needs of the people and are reflective of the aspirations of the community.
- To adopt best practices from other barangays to improve delivery of public services.

Barangay Boundary Dispute Settlement
- To extend technical assistance in the settlement of boundary disputes.
- To assist the barangays in determining and defining their territories.

POLICIES / STRATEGIES
Barangay Development Planning Process
- The City Government shall continue to pursue institutionalization of barangay development planning and programming system.
- It shall continue to monitor and evaluate effectiveness and efficiency in the delivery of mandated duties and functions of the barangay development councils.

Barangay Capability Upgrading
- The City Government shall continue to support and facilitate capability building and capacity upgrading of barangay officials.
- It shall enhance the administrative capability of each barangay official in the operation and management of their respective areas.

Comprehensive Barangay Database Formulation
- The City Government shall institutionalize a Comprehensive Database for each barangay.
- It shall provide assistance to the officials and members of the city barangays and the Katarungang Pambarangay.

Barangay Projects Monitoring And Evaluation
- The City Government shall continue to pursue synchronization and harmonization of its programs, projects and activities with the barangay.

Barangay Boundary Dispute Settlement
The City Government shall encourage amicable settlement of boundary disputes between and among barangays.

**PROGRAMS / PROJECTS / ACTIVITIES**

**Proposed Project**

- Assist the barangay development councils in the conduct of community activities in order to come up with effective and workable need-based barangay development plans -
  - initiating, organizing and holding of periodic meetings/workshops with community leaders to make them aware and equipped in the barangay development planning process;
  - consulting community leaders and selected constituents to gain their support and understanding of data collection and development planning procedures;
  - presenting data and consulting civil society organizations (i.e. business groups, cooperatives, faith-based organizations, non-government organizations, people’s organizations and other grassroots organizations) to relay community situation, needs and development thrusts;
  - designing and appraising, together with the community -
  - development scenarios on the potential areas of medium and long-term growth (How do we want our barangay to look like in the future?); and
  - development network (Where do we want to go?);
  - determining community internal strength, opportunities and weaknesses;
  - mapping of business establishments; and
  - giving high priority/emphasis to livelihood, cooperative development and other income-generating activities to attain self-sufficiency among the constituents.

- Ensure compliance on the twice a year barangay assembly to hear and discuss the semestral report of the Sangguniang Barangay, as well as problems and other issues affecting the barangay.

- Conduct periodic meetings/dialogues between and among -
  - barangay officials and city officials (executive and legislative); and
  - barangay zones (inter and intra-consultation).

- Strengthen and improve existing procedures of barangay development plan approval –
  - consider authenticity/validity of submitted programs and projects;
  - ensure that proper consultation was undertaken;
  - accountability measures and other check and balance mechanisms; and
  - provide copies of approved Barangay and Sangguniang Kabataan Development Plans to implementing agencies, for proper documentation and future reference.

**Implementing Agency**

- Liga ng mga Barangay
- Sangguniang Kabataan Federation
- City Administrator’s Office
- Barangay Secretariat
- Community Relations Services
- City Planning and Development Department
- City Budget Department (Barangay Budget Review Division)
- Department of the Interior and Local Government
- other support offices, departments, and agencies

**Proposed Project**

- Conduct and support periodical training-workshops/capacity development for barangay officials on the following areas -
Barangay Newly Elected Officials (BNEO);
Barangay Council for the Protection of Children (BCPC);
(BGFPS);
Violence Against Women and Children (VAWC);
Gender Sensitivity and Awareness;
development planning and project development;
policy formulation;
project programming and implementation;
barangay administration;
barangay budgeting and fiscal management;
fund sourcing and utilization;
barangay taxation
fund management and accountability;
supply and property management;
barangay justice
legislative process; and other relevant development training.

- Activate BCPCs in the 188 barangays –
  - Conduct orientation on the of barangays

Implementing Agency
- Liga ng mga Barangay
- Sangguniang Kabataan Federation
- City Administrator’s Office
- Barangay Secretariat

Proposed Project
- Mandatory formulation of the barangay socio-economic profile with technical assistance from the City Planning and Development Department.
- Establish a Comprehensive Barangay Database for all the 188 barangays to facilitate the availability of barangay records, information, laws, and issuances on barangay matters, youth affairs and barangay justice.
- Conduct household census survey in the 188 barangays
- Maintain an Updated Barangay Officials Profile.

Implementing Agency
- Liga ng mga Barangay
- Sangguniang Kabataan Federation
- City Planning and Development Department
- City Budget Department

Proposed Project
- Institutionalize monitoring and evaluation of barangay development plans (programs, projects and activities).
- Provide incentives to outstanding barangay officials for their best practices.
- Conduct continuous seminar-workshops on the utilization of the Barangay Disaster Risk Reduction and Management Fund.

Implementing Agency
- Liga ng mga Barangay
- City Planning and Development Department
PRIVATE SECTOR
CIVIL SOCIETY PARTICIPATION

GOALS
The City Government shall involve and harness the active participation and continue its partnership with the civil society organizations in all government development efforts particularly in the delivery of public service, and in promoting transparency, accountability

PROBLEM IDENTIFICATION
Partnership and Joint Undertakings
- Lack of mechanism/ system to consolidate/ integrate and measure extent of services contributed/ rendered by the private sector (informal sector, socio-civic organizations) with the programs and projects initiated by the City Government.
- Existing mechanism to institute maximum private sector participation in city governance and operation needs to be improved or strengthened.
- Complicated bureaucratic process serves as a hampering/ disincentive factor to achieve maximum participation of the private sector in the provision of public services.
- Lack of trust in the government, especially of the service-providing civic organizations.

People Empowerment
- Need to institutionalize/ strengthen people’s participation in development more specifically at the barangay level.
- Lack of women representation in local special bodies and various government activities.
OBJECTIVE / TARGET SETTINGS

Partnership and Joint Undertakings
- To maximize civil society organizations’ involvement in the development process of the city, from setting productivity goals, policies and action programs.
- To strengthen partnership/collaboration with the private sector in the implementation of programs and projects.
- To create more effective partners in nation-building.
- To establish a more active and dynamic partnership with the private sector to transform the city into a progressive one.
- To increase citizen’s awareness on their role in uplifting the socio-political condition of the barangays.
- To involve people participation in the development
- To promote excellence in local governance through recognition and sharing of information and support of efforts to replicate best practices at the local level.
- To enhance relationship between government officials and the people

People Empowerment
- To steer local development through people empowerment.
- To strengthen mechanisms of communication between the city government and the citizenry.
- To strengthen citizens participation in planning, organizing, implementation, monitoring and evaluation in the city government.
- To promote gender and development in all community-based organizations.
- To develop citizens’ consciousness on their privileges with reference to the city government’s services.
- To increase women participation in
- Representation and recognition
- To provide opportunities for organizations to be part of the various stages of program planning, implementation, monitoring and evaluation.
- To harness people’s active participation in the formulation, implementation, and evaluation of policies, plans, and programs of the city government.

POLICIES / STRATEGIES

Partnership and Joint Undertakings
- The City Government shall create conditions and appropriate environment to establish and stimulate greater private sector participation and encourage them to share in the responsibility of public service delivery.
- Continue to veer away from providing services that are best carried out by the private sector and shall instead, compliment private sector initiatives by providing:
  - policies and standards;
  - monitoring and assessments;
  - promotion and advocacy;
  - provision of information; and
  - assistance and incentives for innovation and entrepreneurship.
- Continue to give greater focus and reliance to private sector participation through Build-Operate-Transfer schemes and its variants, joint-venture agreements and privatization of commercial type of government activities.
- Continuously promote inter-local and international linkage to pursue mutual understanding, peace and goodwill, technical cooperation through technology and socio-cultural exchange.
- Promote self-reliance and encourage people participation in the affairs of development and administration.
- Continue to achieve people empowerment and sustained development.
- The City Government shall institutionalize greater transparency, accountability, and public participation in the government development process.
• Continue to encourage partnerships among civil society organizations to improve the quality of life.
• Encourage citizen participation in government
• Enhance citizens’ access to information and participation in governance.
• Strategic Program to restore public trust

People Empowerment
• The City Government shall institutionalize networking of data between the government and the private sector.
• Institute mechanisms that will allow continuing, free and active participation of civil society organizations in policy and plan implementation, and evaluation, particularly at the barangay level.
• Strengthen government advocacy for community organization’s involvement in the implementation of programs and projects.
• Provide basic support to civil society organizations through improved access to development funds and information base; education campaign and meaningful advocacy support; extension services; conducive policy environment; responsive bureaucracy and technical assistance.
• It shall support the establishment and maintenance of civil society organizations coordinating structures.
• Promote gender equality and women empowerment in adherence to the provisions of the Magna Carta of Women.
• Ensure youth representation in government activities
• Empower people in various tasks towards higher levels of participation in local governance

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project
• Continue contracting-out security services
• Conduct relevant studies that would determine City Government operations viable for contracting-out
  ➢ Janitorial services;
  ➢ Community organizing (data gathering, community planning, training); and
  ➢ Capability enhancement for barangays (organizational development and strategy formulation).
• Continue initiatives to pursue Built-Operate-Transfer and Joint-Venture Schemes of Investments specifically on the following projects-
  ➢ public markets;
  ➢ proposed city hospitals/ medical centers;
  ➢ school buildings;
  ➢ all other capital intensive programs/ projects.
• Enter into contracts and memorandum of agreements that gears towards the institution of public service projects and other similar activities
• Promote and pursue Town-Twinning (Sister-City) Program.
• Conduct regularly an inventory of all existing civil society organizations within the city.
• Facilitate accreditation of CSOs and sectoral representatives for possible membership in local special bodies.
• Intensify networking and participation of CSOs by creating opportunities for engaging themselves in local governance –
  ➢ representation to local special bodies;
  ➢ LGU-CSO/ private sector partnership;
  ➢ Delivery of basic services
• Provide and initiate programs and activities that will enable and enhance the participation of the private sector.
- Participate in trainings, seminars, workshops and activities organized by the private sector in furtherance of the policies and programs of the City Government.

- Develop and implement outreach programs

- Ensure budget transparency by engaging CSOs in the budget process.

- Establish a monitoring and evaluation system

- Establish a recognition system and provide incentives to CSOs for exemplary performance in participating in the successful implementation of programs and projects

- Organize volunteers to assist in the delivery of basic services to the community.

- Fully operationalize the Caloocan City Cooperative Development and Coordinating Office

- Conduct periodical sectoral meetings and public consultations/dialogues between/among the Executive Department, the Legislative Body and the civil society organizations (i.e. business sector, faith-based organizations, cooperatives, non-government organizations, people’s organizations) in order to -
  - Ensure that they are (civil society) competently and responsively represented in the City Development Council and other committees, boards, as well as in their respective barangay development councils;
  - Encourage to work actively in partnership with the City Government to ensure that government units at the city and barangay levels are efficiently and effectively delivering community needs;
  - Seek involvement in the appropriate design/modification of performance monitoring and evaluation system applicable to levels of implementation of programs and projects;
  - Seek involvement in the evaluation system of implemented programs and projects and ensure that evaluation results and feedback reach the appropriate agency of the City Government.

- Formation of a desk or other support mechanisms for civil society groups and private sector concerns.

- Formulate/design a program or policy that would give preferential treatment to competent civil society organizations who have constantly indicated their interest in implementing development programs and projects

- Promote and recognize best practices and norms of good governance in the management of civil society organizations.

- Conduct annual State of the City Address to present the city government’s proposed programs, projects and activities, as well as its accomplishment

**Implementing Agency**

- Office of the Mayor
- City Administrator’s Office
- City Planning and Development Department
- City Legal Department
- Cultural Affairs and Tourism Office

**Proposed Project**

- Strengthen coordination and integration system for private sector socio-economic public service and projects

- Formulate and institutionalize a system that would identify, quantify and qualify private sector participation in the delivery of public goods and services.
• Institute mechanism to strengthen information dissemination/coordination between the City Government and private sector regarding development and investment policies and directives
• Conduct profiling of women’s organizations in the 188 barangays to come up with a comprehensive database
• Assist the community in the development and implementation of their own programs and projects.
• Continue partnerships with the civil society organizations in conducting community-based seminars/trainings on current issues and concerns –
  ➢ Climate change awareness
  ➢ Environmental management

Implementing Agency
  • Office of the Mayor
  • Community Relations Services

FISCAL MANAGEMENT

GOAL

To maintain fiscal stability and strengthening the financial system to minimize the vulnerability of the city government to financial crisis brought about by both internal and external factors.

PROBLEM IDENTIFICATION

• The 2004 Schedule of fair Market Values of real Property Tax Units is due for revision (1991 Local government Code requires LGUs to conduct general revisions of real property assessments every three years).
• As per S.P. Ordinance No. 386, only the commercial/Industrial land and Improvements were implemented. Residential lands and improvements were not effected as provided in sec. 18 of the Caloocan City Updated revenue code of 2004.
• Ad valorem tax on idle land tax was not imposed and collected.
• The mandatory procedures and remedies provided under the 1991 Local Government Code, in case of delinquent RPUs, were not applied.
• A great number of RPUs were allowed to be delinquent for more than 6 years.
• List of delinquencies included properties which were exempted under existing laws to pay real property tax (properties owned by the Republic of the Philippines; properties for educational & religious purposes).
• Assessments of RPUs were delayed.
• Upon inspection by the BPLO/Treasurer’s Office, a number of establishments were found to have been operating without permits and licenses and were correspondingly issued deficiency reports but compliance were not monitored, thus, collection of the corresponding taxes was not realized.
• A number of fees and charges were not consistently imposed/collected.
• Coordination between City Assessor’s Office, Business Permits & Licensing Office and the Office of the Building Official are not properly established.

REVENUE GENERATION

POLICIES / STRATEGIES

• The City Government shall continue to adopt measures that will further help in evolving a more efficient and responsive tax system.
• The City Government shall undertake further tax reforms based on equity, ease of administration/compliance and revenue adequacy.
• To the extent possible, the City shall continue to pursue and implement additional revenue policy reforms to ensure sustained resources of financing.
• Fees and charges and other City income shall be continuously and periodically adjusted in accordance with the principle of full cost recovery.
• The City Government shall continuously pursue and strengthen institutional capacity for a more efficient tax administration.

**PROGRAMS / PROJECTS / ACTIVITIES**

| Proposed Project | The City Revenue Code shall be periodically reviewed, revised and amended to improve its revenue-generating efficiency. |
| Implementing Agency | City revenue Code Review Committee |
| Proposed Project | • Intensify collection efficiency on-
| Implementing Agency | • City Treasurer’s Office
| | • City Administrator’s Office
| | • BPLO
| | • Office of the City Building Official
| | • City Engineering Department |
| Proposed Project | • Implement more aggressive tax information dissemination campaign
| | • Continue “Operation Suyod” and tax mapping activities to identify idle lands and update existing records
| | • Preparation of new Schedule of Fair Market Value of land and improvement for the general revision of real property assessment
| | • Increase collection efficiency on land tax thru collection coordination of City Assessor’s Office and City Treasurer’s Office |
| Implementing Agency | • City Assessor’s Office
| | • Office of the City Building Official
| | • City Treasurer’s Office |
| Proposed Project | Effect monitoring and intensify collection on passive income such as:
| Implementing Agency | • Estate Management Committee
| | • City Appraisal Committee
| Proposed Project | • transfer tax/fees |
- rentals and royalties for government-owned establishments and properties
- RPT on CMP Projects/Expropriated Properties/NHA/DOH Resettlement Projects
- Philippine Economic Zones Authority (i.e. Victoria Wave)
- Community Tax-in schools, malls and other public places.

**Implementing Agency**
- City Treasurer’s Office
- Urban Poor affairs Office

**Proposed Project**
- Impose computerization fee in the issuance of Certified True Copy, Certification of Ownership/Non-Ownership, non-improvement and other certifications related to assessments of real properties and other public documents.
- Issue Radio Frequency ID (RFID) to business establishments.
- Full automation of revenue generating and collection department and offices;

**Implementing Agency**
- City Treasurer’s Office
- City Assessor’s Office
- BPLO
- Office of the City Building Official
- Other Income Generating Offices

## EXPENDITURE MANAGEMENT

### POLICIES / STRATEGIES
- The City Government shall maintain its expenditures at a level consistent with growth and development targets.
- Channel more budgetary resources to economic development and prioritize expenditures for self-sufficiency/self-reliance and income generating programs and projects.
- The City Government shall increase provisions for strategic capital investments that would catalyze income opportunities.
- Poverty alleviation and synchronized delivery of social services shall continuously be the target of city expenditures.
- City Government expenditure for personnel services shall be maintained to its present level and to continuously decline overhead expenditures as a percentage of total expenditures.
- Greater focus shall be given to human resource development and productivity enhancement.
- The City Government shall focus on programs-
  - Responding to natural calamities, disaster and other disturbances;
  - Rehabilitating and conserving the environment;
  - Ensuring peace and order.

### PROGRAMS / PROJECTS / ACTIVITIES

**Proposed Project**
- Formulation adoption of a multi-year Capital Investment Plan that would serve as a target for expenditure pattern and instill fiscal discipline in all city operations.
- Adherence and consistency of the resource allocation scheme to the city Development Plan, City Capital Investment/ Annual Investment Plan.
- Conduct multi-sectoral and periodic review of various developmental plans.
- Continue strengthening the City Finance Committee to-
➢ Formulate/Prepare a comprehensive and systematic Annual Financial and Budget Plan for the ensuing fiscal year based on the approved City Development Plan;
➢ Continuously utilize 20% of IRA to support development programs and projects.

- **Continue to rationalize city expenditure on operations and maintenance.**
- City Finance Committee
- City Planning and Development Office
- Income Generating Departments/Offices

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<th>Implementing Agency</th>
<th>City Engineering Office</th>
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<td>City Planning and Development Office</td>
<td>All City Government Department and Offices</td>
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- **Strengthen Planning-Programming-Budgeting System (PPBS).**

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<td>Office of the City Budget Officer</td>
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- **Strengthen the capabilities of the Caloocan City Disaster Risk Reduction and Management Council** through:
  - Formulation/Adoption and implementation of the Caloocan City Disaster Risk Reduction and Management Plan;
  - Continuous training for disaster personnel at all levels (City, barangay, schools, etc.);
  - Upgrading of facilities;
  - Enhancement of communication system especially in times of disaster and disturbances;
  - Formulation of an Emergency Plan for various calamities; (earthquake, tsunami, flooding)

| Implementing Agency | Caloocan City Disaster Risk Reduction and management Office/Council |

**BUDGETING**

**POLICIES / STRATEGIES**

- The City Government shall maintain the magnitude of public debt to a more prudent level in order to attain fiscal surpluses.
- The City Government shall continue to finance and achieve higher level of investments.
- The City Government shall continue to aim increasing ratio of savings to facilitate reduction of current account deficits.
- The City Government shall continuously pursue and practice prudent cash management and strengthen resource management capabilities.
- The City Government shall institute flexible and less restrictive accounting and auditing rules and regulations.
- The City Government shall institute a highly consultative process of resource allocation and prioritization which will finally link planning and programming with budgeting.
- The City Government shall promote greater accountability in the bureaucracy.

**PROGRAMS / PROJECTS / ACTIVITIES**

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<th>Proposed Project</th>
<th>Maintain cash flow management through periodic monitoring of revenues, expenditures and cash balances so as not to incur borrowing more than what is needed.</th>
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• Conduct periodic consultation and dialogue with the Commission on Audit regarding implementation of innovative programs and projects which deviates from the usual auditing criteria.
• The City Government’s budgeting, accounting and internal audit system shall be strengthened, improved and streamlined to evolve service-oriented, cost-efficient and well performing budget management.
• Establishment of sound audit and accounting linkages to implement uniform standards and procedures.
• Conduct capability upgrading on resource management and budgeting of each department/office heads to ensure and instill fiscal discipline and accountability for outputs and results.
• Institutionalization of the Work and Financial Plan in order to:
  ➢ Schedule fund utilization as a basis for the issuance of an advice for allotment and subsequent releases;
  ➢ Establish means of measuring physical targets and corresponding level of efforts in accordance with such schedule of fund utilization of the approved budget;

Implementing Agency
- City Finance Committee
- Office of the City Budget Officer
- Office of the City Accountant

Proposed Project
- Conduct periodic seminar/workshop on Barangay Development Planning and Fiscal Administration.
- Intensify coordination with barangay units regarding development planning and fiscal management to assist barangays in executing their development and budget plans.

Implementing Agency
- Barangay Councils
- City Planning and Development Office
- Office of the City Budget Officer
- CBAS

FINANCING

POLICIES / STRATEGIES
• The City Government shall avail of the opportunities offered by the Local Government Code with respect to credit and financing to finance city investments.
• Implement and vigorously pursue external financing strategies hand-in-hand with internal resource mobilization.

PROGRAMS / PROJECTS / ACTIVITIES

Proposed Project
• Avail of the following financial initiatives:
  ➢ Overnight placements with banks offering higher interest rates.
  ➢ Reduction of short-term borrowings in favor of long-term offerings;
  ➢ Bond flotation;
  ➢ Maintain credit worthiness of the city government by having a sound debt management system;
  ➢ Intensify campaign to attract and encourage private investors
  ➢ Privatize some government operations;
  ➢ Intensify joint-venture agreements with the GOCC/private sector.
Formulate and adopt a ‘Credit and Financial Scheme Menu’ in addition to the commonly-known mode of financing.

Implementing Agency: City Finance Committee